

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	258	287	-29	-10.1%	
ED Attendances	2,309	2,877	-568	-19.7%	
Emergency presentations	2,025	2,168	-143	-6.6%	
Emergency presentation by triage category	T1: Resuscitation	<5	<5		
	T2: Emergency	104	83	21	25.3%
	T3: Urgent	467	481	-14	-2.9%
	T4: Semi-urgent	897	1,053	-156	-14.8%
	T5: Non-urgent	557	551	6	1.1%
Admissions to hospital from EDs	167	232	-65	-28.0%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	5m	4m	1m	8m
	T2: Emergency 90th percentile time to treatment	16m	(*)		23m
	% started treatment on time	79.2%	85.0%	-5.8 percentage points	68.5%
	Median time to treatment	9m	9m	0m	18m
	T3: Urgent 90th percentile time to treatment	22m	23m	-1m	59m
	% started treatment on time	96.8%	96.3%	0.5 percentage points	73.5%
	Median time to treatment	8m	8m	0m	25m
	T4: Semi-urgent 90th percentile time to treatment	25m	23m	2m	1h 40m
	% started treatment on time	99.2%	99.5%	-0.3 percentage points	78.1%
	Median time to treatment	8m	7m	1m	21m
	T5: Non-urgent 90th percentile time to treatment	24m	23m	1m	1h 40m
	% started treatment on time	99.8%	99.8%	0.0 percentage points	93.3%
Patients starting treatment on time %	97.8%	98.3%	-0.5 percentage points	77.8%	
Median time to leave the ED	1h 16m	1h 00m	16m	1h 50m	
90th percentile time to leave the ED	4h 18m	4h 22m	-4m	5h 10m	
Patients leaving the ED within four hours of presentation	88.4%	88.5%	-0.1 percentage points	83.5%	
Transfer of care	Median transfer of care time (minutes)	8m**	9m**	-1m	10m**
	90th percentile transfer of care time (minutes)	**	28m**		23m**
	Percent on target	96.9%**	91.5%**	5.4 percentage points	94.5%**

** Caution - Transfer of care could not be calculated for more than 30% of records

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	63	76	-13	-17.1%
Urgency category				
Urgent	32	25	7	28.0%
Semi-urgent	23	44	-21	-47.7%
Non-urgent	5	5	0	0.0%
Patients on waiting list ready for elective surgery at the end of quarter	24	22	2	9.1%
Urgency category				
Urgent	0	0	0	
Semi-urgent	13	15	-2	-13.3%
Non-urgent	11	7	4	57.1%

Elective surgery performance


		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	13 days	14 days	-1 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	29 days	48 days	-19 days	42 days
		90th percentile	(*)	(*)		85 days
	Non-urgent	Median	(*)	(*)		285 days
		90th percentile	(*)	(*)		427 days
Elective surgery procedures performed on time	All procedures	100%	100%	0.0 percentage points	83.0%	
	Urgent	100.0%	100.0%	0.0 percentage points	99.8%	
	Semi-urgent	100.0%	100.0%	0.0 percentage points	93.0%	
	Non-urgent	(*)	(*)		74.5%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	787	866	-79	-9.1%
	Acute	729	792	-63	-8.0%
	Acute Overnight	266	331	-65	-19.6%
	Acute Same Day	463	461	2	0.4%
	Non-acute	58	74	-16	-21.6%
	Mental health	0	0		
Average length of stay (days)	Acute	1.8	2.0	-0.2	
	Acute Overnight	3.3	3.3	0.0	
	Non-acute	9.7	6.9	2.8	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	1,913	2,069	-156	-7.5%
	Acute	1,348	1,557	-209	-13.4%
	Non-acute	565	512	53	10.4%
	Mental health	0	0	0	
Babies born in Deniliquin Hospital and Health Services	25	25	0	0.0%	

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(n/a) not applicable

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