

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	9,183	8,416	767	9.1%	
ED Attendances	54,687	55,545	-858	-1.5%	
Emergency presentations	51,533	52,484	-951	-1.8%	
Emergency presentation by triage category	T1: Resuscitation	280	243	37	15.2%
	T2: Emergency	6,091	5,781	310	5.4%
	T3: Urgent	18,588	18,654	-66	-0.4%
	T4: Semi-urgent	22,013	23,042	-1,029	-4.5%
	T5: Non-urgent	4,561	4,764	-203	-4.3%
Admissions to hospital from EDs	10,499	10,741	-242	-2.3%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	8m	8m	0m	9m
	T2: Emergency 90th percentile time to treatment	20m	21m	-1m	26m
	% started treatment on time	70.9%	70.0%	0.9 percentage points	63.1%
	Median time to treatment	19m	19m	0m	20m
	T3: Urgent 90th percentile time to treatment	1h 03m	59m	4m	1h 11m
	% started treatment on time	71.3%	72.1%	-0.8 percentage points	69.3%
	Median time to treatment	26m	24m	2m	27m
	T4: Semi-urgent 90th percentile time to treatment	1h 48m	1h 37m	11m	1h 48m
	% started treatment on time	74.5%	78.2%	-3.7 percentage points	76.4%
	Median time to treatment	25m	22m	3m	14m
	T5: Non-urgent 90th percentile time to treatment	1h 51m	1h 40m	11m	1h 30m
	% started treatment on time	91.7%	93.8%	-2.1 percentage points	94.3%
Patients starting treatment on time %	74.3%	76.4%	-2.1 percentage points	74.1%	
Median time to leave the ED	2h 14m	2h 04m	10m	2h 51m	
90th percentile time to leave the ED	6h 43m	6h 03m	40m	7h 42m	
Patients leaving the ED within four hours of presentation	75.0%	78.7%	-3.7 percentage points	69.8%	
Transfer of care	Median transfer of care time (minutes)	12m	11m	1m	12m
	90th percentile transfer of care time (minutes)	32m	30m	2m	34m
	Percent on target	88.7%	89.7%	-1.0 percentage points	87.3%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Elective surgery procedures performed	3,988	3,861	127	3.3%	
Urgency category	Urgent	860	949	-89	-9.4%
	Semi-urgent	1,454	1,274	180	14.1%
	Non-urgent	1,444	1,372	72	5.2%
Patients on waiting list ready for elective surgery at the end of quarter	5,871	4,964	907	18.3%	
Urgency category	Urgent	60	64	-4	-6.3%
	Semi-urgent	1,128	768	360	46.9%
	Non-urgent	4,683	4,132	551	13.3%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	NSW results	
Waiting time (days)	Urgent	Median	15 days	14 days	1 days	12 days
		90th percentile	28 days	27 days	1 days	26 days
	Semi-urgent	Median	55 days	52 days	3 days	51 days
		90th percentile	114 days	86 days	28 days	95 days
	Non-urgent	Median	341 days	296 days	45 days	320 days
		90th percentile	441 days	393 days	48 days	435 days
Elective surgery procedures performed on time	All procedures	78.8%	89.9%	-11.1 percentage points	82.4%	
	Urgent	99.9%	99.9%	0.0 percentage points	99.8%	
	Semi-urgent	83.9%	93.2%	-9.3 percentage points	88.3%	
	Non-urgent	61.1%	79.9%	-18.8 percentage points	68.3%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	25,955	26,098	-143	-0.5%
	Acute	24,572	24,721	-149	-0.6%
	Acute Overnight	12,024	12,367	-343	-2.8%
	Acute Same Day	12,548	12,354	194	1.6%
	Non-acute	917	938	-21	-2.2%
	Mental health	466	439	27	6.2%
Average length of stay (days)	Acute	2.5	2.4	0.1	
	Acute Overnight	4.0	3.8	0.2	
	Non-acute	11.2	10.5	0.7	
	Mental health	17.0	15.1	1.9	
Hospital bed days	All bed days	78,937	75,956	2,981	3.9%
	Acute	60,760	59,501	1,259	2.1%
	Non-acute	10,266	9,811	455	4.6%
	Mental health	7,911	6,644	1,267	19.1%
Babies born in Northern NSW public hospitals	642	718	-76	-10.6%	

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(n/a) not applicable

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