

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	4,185	4,560	-375	-8.2%	
ED Attendances	15,196	15,739	-543	-3.5%	
Emergency presentations	15,041	15,574	-533	-3.4%	
Emergency presentation by triage category	T1: Resuscitation	273	234	39	16.7%
	T2: Emergency	1,561	1,538	23	1.5%
	T3: Urgent	8,185	8,803	-618	-7.0%
	T4: Semi-urgent	4,201	4,383	-182	-4.2%
	T5: Non-urgent	821	616	205	33.3%
Admissions to hospital from EDs	6,525	6,554	-29	-0.4%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	10m	12m	-2m	9m
	T2: Emergency 90th percentile time to treatment	27m	30m	-3m	28m
	% started treatment on time	58.1%	45.4%	12.7 percentage points	57.2%
	Median time to treatment	22m	23m	-1m	22m
	T3: Urgent 90th percentile time to treatment	1h 08m	1h 19m	-11m	1h 18m
	% started treatment on time	67.5%	63.6%	3.9 percentage points	66.0%
	Median time to treatment	21m	21m	0m	31m
	T4: Semi-urgent 90th percentile time to treatment	1h 23m	1h 52m	-29m	1h 55m
	% started treatment on time	83.6%	77.6%	6.0 percentage points	73.6%
	Median time to treatment	19m	23m	-4m	29m
	T5: Non-urgent 90th percentile time to treatment	1h 24m	2h 14m	-50m	1h 58m
	% started treatment on time	96.6%	87.3%	9.3 percentage points	90.5%
Patients starting treatment on time %	72.5%	66.5%	6.0 percentage points	68.3%	
Median time to leave the ED	3h 02m	3h 27m	-25m	3h 40m	
90th percentile time to leave the ED	6h 59m	7h 48m	-49m	9h 46m	
Patients leaving the ED within four hours of presentation	72.9%	66.3%	6.6 percentage points	57.7%	
Transfer of care	Median transfer of care time (minutes)	11m	10m	1m	13m
	90th percentile transfer of care time (minutes)	35m	22m	13m	39m
	Percent on target	86.7%	95.5%	-8.8 percentage points	84.6%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	1,463	1,345	118	8.8%
Urgency category				
Urgent	418	362	56	15.5%
Semi-urgent	546	511	35	6.8%
Non-urgent	476	449	27	6.0%
Patients on waiting list ready for elective surgery at the end of quarter	2,028	2,185	-157	-7.2%
Urgency category				
Urgent	24	19	5	26.3%
Semi-urgent	408	397	11	2.8%
Non-urgent	1,596	1,769	-173	-9.8%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	14 days	12 days	2 days	10 days
		90th percentile	27 days	26 days	1 days	25 days
	Semi-urgent	Median	48 days	42 days	6 days	48 days
		90th percentile	111 days	87 days	24 days	100 days
	Non-urgent	Median	359 days	266 days	93 days	284 days
		90th percentile	481 days	369 days	112 days	442 days
Elective surgery procedures performed on time	All procedures	77.8%	92.2%	-14.4 percentage points	84.9%	
	Urgent	100.0%	100.0%	0.0 percentage points	99.8%	
	Semi-urgent	82.6%	91.8%	-9.2 percentage points	85.9%	
	Non-urgent	52.9%	86.4%	-33.5 percentage points	71.1%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	13,576	13,314	262	2.0%
	Acute	12,864	12,574	290	2.3%
	Acute Overnight	5,741	5,930	-189	-3.2%
	Acute Same Day	7,123	6,644	479	7.2%
	Non-acute	304	374	-70	-18.7%
	Mental health	408	366	42	11.5%
Average length of stay (days)	Acute	2.8	2.8	0.0	
	Acute Overnight	5.1	4.9	0.2	
	Non-acute	16.0	16.0	0.0	
	Mental health	19.9	16.2	3.7	
Hospital bed days	All bed days	49,508	47,594	1,914	4.0%
	Acute	36,538	35,698	840	2.4%
	Non-acute	4,863	5,967	-1,104	-18.5%
	Mental health	8,107	5,929	2,178	36.7%
Babies born in Prince of Wales Hospital	<5	<5			

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(n/a) not applicable

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