

## Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	21,753	22,213	-460	-2.1%	
ED Attendances	74,338	77,979	-3,641	-4.7%	
Emergency presentations	73,503	77,094	-3,591	-4.7%	
Emergency presentation by triage category	T1: Resuscitation	525	605	-80	-13.2%
	T2: Emergency	11,631	12,519	-888	-7.1%
	T3: Urgent	34,416	35,715	-1,299	-3.6%
	T4: Semi-urgent	22,054	23,552	-1,498	-6.4%
	T5: Non-urgent	4,877	4,703	174	3.7%
Admissions to hospital from EDs	22,872	24,993	-2,121	-8.5%	

## Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	9m	9m	0m	9m
	T2: Emergency 90th percentile time to treatment	27m	31m	-4m	26m
	% started treatment on time	61.1%	58.4%	2.7 percentage points	63.1%
	Median time to treatment	16m	19m	-3m	20m
	T3: Urgent 90th percentile time to treatment	58m	1h 12m	-14m	1h 11m
	% started treatment on time	76.6%	69.9%	6.7 percentage points	69.3%
	Median time to treatment	19m	23m	-4m	27m
	T4: Semi-urgent 90th percentile time to treatment	1h 21m	1h 40m	-19m	1h 48m
	% started treatment on time	85.1%	80.1%	5.0 percentage points	76.4%
	Median time to treatment	16m	17m	-1m	14m
	T5: Non-urgent 90th percentile time to treatment	1h 08m	1h 30m	-22m	1h 30m
	% started treatment on time	96.4%	94.2%	2.2 percentage points	94.3%
Patients starting treatment on time %	77.8%	72.3%	5.5 percentage points	74.1%	
Median time to leave the ED	3h 29m	3h 32m	-3m	2h 51m	
90th percentile time to leave the ED	8h 54m	8h 56m	-2m	7h 42m	
Patients leaving the ED within four hours of presentation	62.1%	60.3%	1.8 percentage points	69.8%	
Transfer of care	Median transfer of care time (minutes)	13m	13m	0m	12m
	90th percentile transfer of care time (minutes)	33m	39m	-6m	34m
	Percent on target	87.7%	84.6%	3.1 percentage points	87.3%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

### Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
<b>Elective surgery procedures performed</b>	7,207	5,974	1,233	20.6%
<b>Urgency category</b>				
Urgent	1,225	1,192	33	2.8%
Semi-urgent	1,947	1,768	179	10.1%
Non-urgent	3,739	2,646	1,093	41.3%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	9,328	10,015	-687	-6.9%
<b>Urgency category</b>				
Urgent	90	91	-1	-1.1%
Semi-urgent	1,447	1,289	158	12.3%
Non-urgent	7,791	8,635	-844	-9.8%

### Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	NSW results	
<b>Waiting time (days)</b>	Urgent	Median	14 days	10 days	4 days	12 days
		90th percentile	27 days	26 days	1 days	26 days
	Semi-urgent	Median	44 days	46 days	-2 days	51 days
		90th percentile	81 days	83 days	-2 days	95 days
	Non-urgent	Median	274 days	288 days	-14 days	320 days
		90th percentile	407 days	367 days	40 days	435 days
<b>Elective surgery procedures performed on time</b>	All procedures	87.3%	94.5%	-7.2 percentage points	82.4%	
	Urgent	100.0%	100.0%	0.0 percentage points	99.8%	
	Semi-urgent	95.2%	98.4%	-3.2 percentage points	88.3%	
	Non-urgent	79.0%	89.3%	-10.3 percentage points	68.3%	

### Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
<b>Episodes</b>	All episodes	63,576	62,258	1,318	2.1%
	Acute	60,876	59,847	1,029	1.7%
	Acute Overnight	30,008	31,168	-1,160	-3.7%
	Acute Same Day	30,868	28,679	2,189	7.6%
	Non-acute	1,525	1,337	188	14.1%
	Mental health	1,175	1,074	101	9.4%
<b>Average length of stay (days)</b>	Acute	2.7	2.8	-0.1	
	Acute Overnight	4.5	4.5	0.0	
	Non-acute	15.2	19.2	-4.0	
	Mental health	16.2	16.9	-0.7	
<b>Hospital bed days</b>	All bed days	208,536	211,834	-3,298	-1.6%
	Acute	166,279	168,019	-1,740	-1.0%
	Non-acute	23,199	25,611	-2,412	-9.4%
	Mental health	19,058	18,204	854	4.7%
<b>Babies born in South Western Sydney public hospitals</b>	2,751	2,828	-77	-2.7%	

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(n/a) not applicable

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