

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	348	397	-49	-12.3%	
ED Attendances	1,915	1,975	-60	-3.0%	
Emergency presentations	1,782	1,872	-90	-4.8%	
Emergency presentation by triage category	T1: Resuscitation	5	7	-2	-28.6%
	T2: Emergency	137	180	-43	-23.9%
	T3: Urgent	482	510	-28	-5.5%
	T4: Semi-urgent	964	942	22	2.3%
	T5: Non-urgent	194	233	-39	-16.7%
Admissions to hospital from EDs	243	260	-17	-6.5%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	6m	7m	-1m	8m
	T2: Emergency 90th percentile time to treatment	16m	27m	-11m	23m
	% started treatment on time	82.5%	66.1%	16.4 percentage points	68.5%
	Median time to treatment	10m	10m	0m	18m
	T3: Urgent 90th percentile time to treatment	30m	33m	-3m	59m
	% started treatment on time	90.4%	88.1%	2.3 percentage points	73.5%
	Median time to treatment	10m	11m	-1m	25m
	T4: Semi-urgent 90th percentile time to treatment	40m	45m	-5m	1h 40m
	% started treatment on time	96.2%	94.7%	1.5 percentage points	78.1%
T5: Non-urgent	Median time to treatment	9m	10m	-1m	21m
	90th percentile time to treatment	29m	41m	-12m	1h 40m
	% started treatment on time	100.0%	98.7%	1.3 percentage points	93.3%
Patients starting treatment on time %	94.0%	90.5%	3.5 percentage points	77.8%	
Median time to leave the ED	1h 40m	1h 39m	1m	1h 50m	
90th percentile time to leave the ED	5h 01m	5h 10m	-9m	5h 10m	
Patients leaving the ED within four hours of presentation	84.5%	83.8%	0.7 percentage points	83.5%	
Transfer of care	Median transfer of care time (minutes)	10m	10m	0m	10m
	90th percentile transfer of care time (minutes)	24m	30m	-6m	23m
	Percent on target	94.9%	89.4%	5.5 percentage points	94.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	114	124	-10	-8.1%
Urgency category				
Urgent	26	15	11	73.3%
Semi-urgent	40	45	-5	-11.1%
Non-urgent	45	63	-18	-28.6%
Patients on waiting list ready for elective surgery at the end of quarter	261	194	67	34.5%
Urgency category				
Urgent	<5	0		
Semi-urgent	47	23	24	104.3%
Non-urgent	214	171	43	25.1%

Elective surgery performance


		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	13 days	6 days	7 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	49 days	49 days	0 days	42 days
		90th percentile	(*)	(*)		85 days
	Non-urgent	Median	358 days	310 days	48 days	285 days
		90th percentile	(*)	(*)		427 days
Elective surgery procedures performed on time	All procedures	82%	100%	-18.0 percentage points	83.0%	
	Urgent	100.0%	100.0%	0.0 percentage points	99.8%	
	Semi-urgent	87.5%	100.0%	-12.5 percentage points	93.0%	
	Non-urgent	66.7%	100.0%	-33.3 percentage points	74.5%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	875	867	8	0.9%
	Acute	848	824	24	2.9%
	Acute Overnight	354	368	-14	-3.8%
	Acute Same Day	494	456	38	8.3%
	Non-acute	27	43	-16	-37.2%
	Mental health	0	0		
Average length of stay (days)	Acute	2.3	2.4	-0.1	
	Acute Overnight	4.1	4.2	-0.1	
	Non-acute	13.4	10.0	3.4	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	2,323	2,430	-107	-4.4%
	Acute	1,962	1,999	-37	-1.9%
	Non-acute	361	431	-70	-16.2%
	Mental health	0	0	0	
Babies born in Cowra Health Service	30	35	-5	-14.3%	

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(n/a) not applicable

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