

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		11,520	10,379	1,141	11.0%
All ED presentations		40,332	37,349	2,983	8.0%
Emergency presentations		39,483	36,429	3,054	8.4%
Triage category	T1: Resuscitation	303	268	35	13.1%
	T2: Emergency	4,740	4,144	596	14.4%
	T3: Urgent	15,478	14,212	1,266	8.9%
	T4: Semi-urgent	17,052	16,013	1,039	6.5%
	T5: Non-urgent	1,910	1,792	118	6.6%
Admissions to hospital from EDs		9,375	8,882	493	5.6%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		23,456	25,140	-1,684	-6.7%
All acute episodes		21,354	23,538	-2,184	-9.3%
Overnight episodes		12,392	12,821	-429	-3.3%
Same-day episodes		8,962	10,717	-1,755	-16.4%
Non-acute		2,102	1,602	500	31.2%
Average length of stay (days)	Acute	3.3	3.3	0.0	0.0%
	Acute overnight episodes	4.9	5.3	-0.4	-7.5%
	Non-acute	14.3	14.8	-0.5	-3.4%
Hospital bed days	All bed days	99,654	102,525	-2,871	-2.8%
	Acute	69,508	78,806	-9,298	-11.8%
	Non-acute	30,146	23,719	6,427	27.1%
Babies born in Illawarra Shoalhaven public hospitals		883	850	33	3.9%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		3,196	3,626	-430	-11.9%
Urgency category	Urgent	817	951	-134	-14.1%
	Semi-urgent	918	1,075	-157	-14.6%
	Non-urgent	1,240	1,358	-118	-8.7%
Patients on waiting list ready for elective surgery at the end of quarter		5,739	5,266	473	9.0%
Urgency category	Urgent	102	125	-23	-18.4%
	Semi-urgent	798	739	59	8.0%
	Non-urgent	4,839	4,402	437	9.9%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	9m	9m	0m
		90th percentile time to treatment	29m	26m	3m
		% started treatment on time	58.1%	60.5%	-2.4 percentage points
	T3: Urgent	Median time to treatment	25m	25m	0m
		90th percentile time to treatment	1h 41m	1h 31m	10m
		% started treatment on time	60%	60.7%	-0.7 percentage points
	T4: Semi-urgent	Median time to treatment	30m	29m	1m
		90th percentile time to treatment	2h 05m	1h 49m	16m
		% started treatment on time	72.6%	75.7%	-3.1 percentage points
	T5: Non-urgent	Median time to treatment	29m	25m	4m
		90th percentile time to treatment	2h 02m	1h 37m	25m
		% started treatment on time	89.5%	93.8%	-4.3 percentage points
Patients starting treatment on time %			66.4%	68.7%	-2.3 percentage points
Median time to leave the ED			3h 19m	3h 05m	14m
90th percentile time to leave the ED			10h 27m	10h 40m	-13m
Patients leaving the ED within four hours of presentation			62.8%	65.8%	-3.0 percentage points
Transfer of care	Median transfer of care time (minutes)		14m	13m	1
	90th percentile transfer of care time (minutes)		44m	36m	8m
	Percent on target		80.6%	85.0%	-4.4 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	12 days	12 days	0 days
		90th percentile	26 days	28 days	-2 days
	Semi-urgent	Median	57 days	58 days	-1 days
		90th percentile	87 days	89 days	-2 days
	Non-urgent	Median	326 days	320 days	6 days
		90th percentile	365 days	364 days	1 days
Elective surgery procedures performed on time	All procedures		94%	94.3%	-0.3 percentage points
	Urgent		99.9%	99.9%	0.0 percentage points
	Semi-urgent		92.7%	91.5%	1.2 percentage points
	Non-urgent		91%	92.5%	-1.5 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed