## Healthcare Quarterly

## South Western Sydney LHD



Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		20,065	18,036	2,029	11.2%
All ED presentations		74,249	67,007	7,242	10.8%
Emergency presentations		73,710	66,261	7,449	11.2%
Triage category	T1: Resuscitation T2: Emergency T3: Urgent T4: Semi-urgent T5: Non-urgent	446 10,514 32,020 25,379 5,351	418 9,327 29,638 21,931 4,947	28 1,187 2,382 3,448 404	6.7% 12.7% 8.0% 15.7% 8.2%
Admissions to hospital from EDs		24,112	25,723	-1,611	-6.3%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		60,180	61,285	-1,105	-1.8%
All acute episodes		57,751	59,876	-2,125	-3.5%
	Overnight episodes	31,066	31,172	-106	-0.3%
	Same-day episodes	26,685	28,704	-2,019	-7.0%
Non-acute		2,429	1,409	1,020	72.4%
Average length of stay (days)	Acute	2.9	3.0	-0.1	-3.3%
	Acute overnight episodes	4.6	4.9	-0.3	-6.1%
	Non-acute	15.7	18.9	-3.2	-16.9%
Hospital bed days	All bed days	206,443	208,571	-2,128	-1.0%
	Acute	168,367	181,895	-13,528	-7.4%
	Non-acute	38,076	26,676	11,400	42.7%
Babies born in South Western Sydney public hospitals		2,884	2,821	63	2.2%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		5,633	5,842	-209	-3.6%
Urgency category	Urgent	968	1,002	-34	-3.4%
	Semi-urgent	1,701	1,590	111	7.0%
	Non-urgent	2,485	2,879	-394	-13.7%
Patients on waiting list ready for elective surgery at the end of quarter		8,332	7,719	613	7.9%
	Urgent	184	160	24	15.0%
Urgency category	Semi-urgent	1,336	1,303	33	2.5%
	Non-urgent	6,812	6,256	556	8.9%

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tment perform	mance	Jul-Sep 2017	Jul-Sep 2016	Difference	
	Median time to treatment	9m	9m	0m	
T2: Emergency	90th percentile time to treatment	35m	28m	7m	
	% started treatment on time	57.9%	61.5%	-3.6 percentage points	
	Median time to treatment	21m	18m	3m	
T3: Urgent	90th percentile time to treatment	1h 37m	1h 09m	28m	
	% started treatment on time	65.1%	73%	-7.9 percentage points	
	Median time to treatment	26m	21m	5m	
T4: Semi-urgent	90th percentile time to treatment	2h 22m	1h 38m	44m	
	% started treatment on time	73.1%	81.4%	-8.3 percentage points	
	Median time to treatment	22m	20m	2m	
T5: Non-urgent	90th percentile time to treatment	2h 03m	1h 36m	27m	
	% started treatment on time	89.7%	93.5%	-3.8 percentage points	
Patients starting treatment on time %			75.4%	-7.3 percentage points	
Median time to leave the ED			3h 25m	23m	
90th percentile time to leave the ED			8h 52m	49m	
Patients leaving the ED within four hours of presentation			64.9%	-9.3 percentage points	
Median transfer of care time (minutes)		16m	13m	3	
90th percentile transfer of care time (minutes)		50m	31m	19m	
Percent on target		77.5%	88.7%	-11.2 percentage points	
Elective surgery perfomance			Jul-Sep 2016	Difference	
Urgent	Median	15 days	14 days	1 days	
	90th percentile	28 days	28 days	0 days	
Semi-urgent	Median	45 days	48 days	-3 days	
	90th percentile	83 days	83 days	0 days	
Non-urgent	Median	190 days	184 days	6 days	
	90th percentile	344 days	348 days	-4 days	
All procedures		98.8%	98.4%	0.4 percentage points	
Urgent		100%	100%	0.0 percentage points	
Semi-urgent				0.0 percentage points	
Semi-urgent		98.9%	98.9%	0.0 percentage points	
	T2: Emergency  T3: Urgent  T4: Semi-urgent  T5: Non-urgent  ent on time % e ED leave the ED within four hours  Median transfer of of the semi-urgent  Percent on target  erfomance  Urgent  Semi-urgent  Non-urgent  All procedures	T2: Emergency 90th percentile time to treatment % started treatment on time Median time to treatment T3: Urgent 90th percentile time to treatment % started treatment on time Median time to treatment T4: Semi-urgent 90th percentile time to treatment % started treatment on time Median time to treatment T5: Non-urgent 90th percentile time to treatment % started treatment on time Median time to treatment % started treatment on time  Median transfer of care time (minutes)  90th percentile transfer of care time (minutes)  Percent on target  Performance  Urgent Median 90th percentile	Median time to treatment   9m   35m   35m   % started treatment   0 m   57.9%   Median time to treatment   21m   73: Urgent   90th percentile time to treatment   21m   73: Urgent   90th percentile time to treatment   1h 37m   % started treatment on time   65.1%   Median time to treatment   26m   74: Semi-urgent   90th percentile time to treatment   2h 22m   % started treatment on time   73.1%   Median time to treatment   22m   75: Non-urgent   90th percentile time to treatment   2h 03m   89.7%   75: Non-urgent   90th percentile time to treatment   2h 03m   89.7%   75: Non-urgent   90th percentile time to treatment   89.7%   76: Non-urgent   89.7%   76: Non-urgent   90th percentile time to treatment   89.7%   76: Non-urgent   90th percentile time to treatment   77: Non-urgent   83 days   83 days   84 days	Median time to treatment   9m   9m   9m   12: Emergency   90th percentile time to treatment   35m   28m   28m   61.5%   61.5%   61.5%   61.5%   Median time to treatment   21m   18m   18m   18m   19m   18m   19m   1	

<sup>(\*)</sup> Suppressed due to small numbers and to protect patient privacy