Healthcare Quarterly

John Hunter Hospital



All arrivals at ED by arrivals	Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Part	All arrivals at ED by ambulance		5,547	5,157	390	7.6%
Triage category T1: Resuscitation T2: Emergency T3: Urgent	All ED presentations		20,698	19,453	1,245	6.4%
Triage category T.2: Emergency T.3: Urgent T.4: Semi-urgent T.4: Se	Emergency presentations		20,527	19,233	1,294	6.7%
Admitted patient activity Jul-Sep 2017 Jul-Sep 2016 Difference % change All admitted patient episodes 20.464 20.055 399 2.0% All acute episodes 20.060 19.754 306 1.5% Covernight episodes 11.210 10.723 487 4.5% Same-day episodes 8.850 9.031 -161 -2.0% Non-acute 32 31 0.1 3.2% Average length of stay (days) Acute 3.2 3.1 0.1 3.2% Acute overnight episodes 5.0 4.8 0.2 4.2% Acute overnight episodes 5.0 4.8 0.2 4.2% Acute overnight episodes 5.0 4.8 0.2 4.2% Mon-acute 66.652 4.850 7.3% Hospital bed days 71.382 66.532 4.850 7.9% Bables born in John Hunter Hospital 1.022 839 183 21.8% Elective surgery activity Jul-Sep 2017	Triage category	T2: Emergency T3: Urgent T4: Semi-urgent	1,792 4,861 10,803	1,792 5,170 9,699	0 -309 1,104	0.0% -6.0% 11.4%
All admitted patient episodes 20,454 20,055 399 2,0% All acute episodes 20,060 19,754 306 1.5% All acute episodes 20,060 19,754 306 1.5% Acute episodes 11,210 10,723 487 4.5% Same-day episodes 8,850 9,031 -181 -2.0% Average length of stay Acute overnight episodes 3.2 3.1 0.1 3.2% Average length of stay Acute overnight episodes 5.0 4.8 0.2 4.2% Acute overnight episodes 5.0 4.8 0.2 4.2% Acute overnight episodes 5.0 4.8 0.2 4.2% Acute overnight episodes 7.3% 1.2 18.4 -1.2 -6.5% Average length of stay Acute 4.620 6.0994 3.626 5.9% Acute 4.620 6.9994 3.626 5.9% Acute 4.200 6.9994 3	Admissions to hospital from EDs		6,778	6,817	-39	-0.6%
All acute episodes 20,060 19,754 306 1.5%	Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Non-acute Acute	All admitted patient episodes		20,454	20,055	399	2.0%
Non-acute 394 301 93 30.9%	All ac	ute episodes	20,060	19,754	306	1.5%
Non-acute 394 301 93 30.9%		Overnight episodes	11,210	10,723	487	4.5%
Average length of stay (days) Acute Acute overnight episodes Non-acute All bed days Acute Acute Acute overnight episodes Non-acute All bed days Acute Acu		Same-day episodes	8,850	9,031	-181	-2.0%
Average length of stay (days) Acute overnight episodes Non-acute 5.0 4.8 (0.2) 4.2% (2.5%) Non-acute 17.2 18.4 -1.2 -6.5% Hospital bed days 71,382 66,532 4.850 7.3% Hospital bed days Acute 64,620 60,994 3,626 5.9% Non-acute 6,762 5,538 1,224 22.1% Elective surgery activity Jul-Sep 2017 Jul-Sep 2016 Difference % change Elective surgery procedures performed 2,444 2,415 29 1.2% Urgent 724 769 -45 -5.9% Patients on waiting list ready for elective surgery at the end of quarter 2,847 2,429 418 17.2% Urgent 30 30 30 30 43 17.2% Patients on waiting list ready for elective surgery at the end of quarter 2,847 2,429 418 17.2% Urgent 30 30 30 30 30	Non-	acute	394	301	93	30.9%
Hospital bed days Acute Non-acute 64,620 60,994 3,626 5.9% Babies born in John Hunter Hospital 1,022 839 183 21.8% Elective surgery activity Jul-Sep 2017 Jul-Sep 2016 Difference % change Elective surgery procedures performed 2,444 2,415 29 1.2% Urgency category Semi-urgent 903 910 -7 -0.8% Non-urgent 744 651 93 14.3% Patients on waiting list ready for elective surgery at the end of quarter 2,847 2,429 418 17.2% Urgency category Semi-urgent 102 87 15 17.2% Urgency category Semi-urgent 577 582 -5 -0.9%		Acute overnight episodes	5.0	4.8	0.2	4.2%
Elective surgery activity Jul-Sep 2017 Jul-Sep 2016 Difference % change Elective surgery procedures performed 2,444 2,415 29 1.2% Urgency category Semi-urgent Non-urgent 903 910 -7 -0.8% Non-urgent 744 651 93 14.3% Patients on waiting list ready for elective surgery at the end of quarter 2,847 2,429 418 17.2% Urgency category Semi-urgent 577 582 -5 -0.9%	Hospital bed days	Acute	64,620	60,994	3,626	5.9%
Company Comp	Babies born in John Hunter Hospital		1,022	839	183	21.8%
Urgency category Urgent Semi-urgent Non-urgent 724 769 -45 -5.9% Non-urgent 903 910 -7 -0.8% Patients on waiting list ready for elective surgery at the end of quarter 2,847 2,429 418 17.2% Urgent 102 87 15 17.2% Urgency category Semi-urgent 577 582 -5 -0.9%	Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Urgency category Semi-urgent 903 910 -7 -0.8% Non-urgent 744 651 93 14.3% Patients on waiting list ready for elective surgery at the end of quarter 2,847 2,429 418 17.2% Urgent 102 87 15 17.2% Urgency category Semi-urgent 577 582 -5 -0.9%	Elective surgery procedures performed		2,444	2,415	29	1.2%
Non-urgent 744 651 93 14.3% Patients on waiting list ready for elective surgery at the end of quarter 2,847 2,429 418 17.2% Urgent 102 87 15 17.2% Urgency category Semi-urgent 577 582 -5 -0.9%	Urgency category	Urgent	724	769	-45	-5.9%
Patients on waiting list ready for elective surgery at the end of quarter 2,847 2,429 418 17.2% Urgent 102 87 15 17.2% Urgency category Semi-urgent 577 582 -5 -0.9%		Semi-urgent Semi-urgent	903	910	-7	
Urgent 102 87 15 17.2% Urgency category Semi-urgent 577 582 -5 -0.9%		Non-urgent	744	651	93	14.3%
Urgency category Semi-urgent 577 582 -5 -0.9%	Patients on waiting list ready for elective surgery at the end of quarter		2,847	2,429	418	17.2%
		Urgent	102	87	15	17.2%
Non-urgent 2,168 1,760 408 23.2%	Urgency category	Semi-urgent	577	582	-5	-0.9%
		Non-urgent	2,168	1,760	408	23.2%

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Emergency depart	rtment perform	mance	Jul-Sep 2017	Jul-Sep 2016	Difference	
		Median time to treatment	7m	7m	0m	
Time to treatment by triage category	T2: Emergency	90th percentile time to treatment	18m	24m	-6n	
		% started treatment on time	80.2%	71.5%	8.7 percentage points	
		Median time to treatment	24m	24m	0m	
	T3: Urgent	90th percentile time to treatment	1h 33m	1h 26m	7m	
		% started treatment on time	63%	61.1%	1.9 percentage points	
		Median time to treatment	43m	36m	7n	
	T4: Semi-urgent	90th percentile time to treatment	2h 28m	2h 02m	26m	
		% started treatment on time	65.6%	69.5%	-3.9 percentage points	
		Median time to treatment	48m	33m	15m	
	T5: Non-urgent	90th percentile time to treatment	2h 49m	2h 00m	49m	
		% started treatment on time	80.6%	90%	-9.4 percentage points	
Patients starting treatment on time %			68.3%	69.7%	-1.4 percentage points	
Median time to leave the ED			3h 52m	3h 19m	33m	
90th percentile time to leave the ED			8h 49m	7h 21m	88m	
Patients leaving the ED within four hours of presentation			54.3%	64.3%	-10.0 percentage points	
Transfer of care	Median transfer of care time (minutes)		12m	11m	1	
	90th percentile transfer of care time (minutes)		29m	24m	5m	
	Percent on target		90.4%	93.6%	-3.2 percentage points	
Elective surgery perfomance			Jul-Sep 2017	Jul-Sep 2016	Difference	
Waiting time (days)	Urgent	Median	9 days	9 days	0 days	
		90th percentile	25 days	24 days	1 days	
	Semi-urgent	Median	49 days	48 days	1 days	
		90th percentile	84 days	82 days	2 days	
		Median	212 days	211 days	1 days	
	Non-urgent	90th percentile	354 days	349 days	5 days	
Elective surgery procedures performed on time	All procedures		99.7%	99.4%	0.3 percentage points	
	Urgent		100%	99.9%	0.1 percentage points	
	Semi-urgent		99.7%	99.7%	0.0 percentage points	
	Semi-urgent		99.170	99.1 70	0.0 percentage points	

^(*) Suppressed due to small numbers and to protect patient privacy