

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		5,547	5,157	390	7.6%
All ED presentations		20,698	19,453	1,245	6.4%
Emergency presentations		20,527	19,233	1,294	6.7%
Triage category	T1: Resuscitation	91	141	-50	-35.5%
	T2: Emergency	1,792	1,792	0	0.0%
	T3: Urgent	4,861	5,170	-309	-6.0%
	T4: Semi-urgent	10,803	9,699	1,104	11.4%
	T5: Non-urgent	2,980	2,431	549	22.6%
Admissions to hospital from EDs		6,778	6,817	-39	-0.6%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		20,454	20,055	399	2.0%
All acute episodes		20,060	19,754	306	1.5%
Overnight episodes		11,210	10,723	487	4.5%
Same-day episodes		8,850	9,031	-181	-2.0%
Non-acute		394	301	93	30.9%
Average length of stay (days)	Acute	3.2	3.1	0.1	3.2%
	Acute overnight episodes	5.0	4.8	0.2	4.2%
	Non-acute	17.2	18.4	-1.2	-6.5%
Hospital bed days	All bed days	71,382	66,532	4,850	7.3%
	Acute	64,620	60,994	3,626	5.9%
	Non-acute	6,762	5,538	1,224	22.1%
Babies born in John Hunter Hospital		1,022	839	183	21.8%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		2,444	2,415	29	1.2%
Urgency category	Urgent	724	769	-45	-5.9%
	Semi-urgent	903	910	-7	-0.8%
	Non-urgent	744	651	93	14.3%
Patients on waiting list ready for elective surgery at the end of quarter		2,847	2,429	418	17.2%
Urgency category	Urgent	102	87	15	17.2%
	Semi-urgent	577	582	-5	-0.9%
	Non-urgent	2,168	1,760	408	23.2%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	7m	0m
		90th percentile time to treatment	18m	24m	-6m
		% started treatment on time	80.2%	71.5%	8.7 percentage points
	T3: Urgent	Median time to treatment	24m	24m	0m
		90th percentile time to treatment	1h 33m	1h 26m	7m
		% started treatment on time	63%	61.1%	1.9 percentage points
	T4: Semi-urgent	Median time to treatment	43m	36m	7m
		90th percentile time to treatment	2h 28m	2h 02m	26m
		% started treatment on time	65.6%	69.5%	-3.9 percentage points
	T5: Non-urgent	Median time to treatment	48m	33m	15m
		90th percentile time to treatment	2h 49m	2h 00m	49m
		% started treatment on time	80.6%	90%	-9.4 percentage points
Patients starting treatment on time %			68.3%	69.7%	-1.4 percentage points
Median time to leave the ED			3h 52m	3h 19m	33m
90th percentile time to leave the ED			8h 49m	7h 21m	88m
Patients leaving the ED within four hours of presentation			54.3%	64.3%	-10.0 percentage points
Transfer of care	Median transfer of care time (minutes)		12m	11m	1
	90th percentile transfer of care time (minutes)		29m	24m	5m
	Percent on target		90.4%	93.6%	-3.2 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	9 days	9 days	0 days
		90th percentile	25 days	24 days	1 days
	Semi-urgent	Median	49 days	48 days	1 days
		90th percentile	84 days	82 days	2 days
	Non-urgent	Median	212 days	211 days	1 days
		90th percentile	354 days	349 days	5 days
Elective surgery procedures performed on time	All procedures		99.7%	99.4%	0.3 percentage points
	Urgent		100%	99.9%	0.1 percentage points
	Semi-urgent		99.7%	99.7%	0.0 percentage points
	Non-urgent		99.6%	98.5%	1.1 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed