

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		455	526	-71	-13.5%
All ED presentations		3,069	2,948	121	4.1%
Emergency presentations		2,967	2,753	214	7.8%
Triage category	T1: Resuscitation	8	9	-1	-11.1%
	T2: Emergency	321	396	-75	-18.9%
	T3: Urgent	938	1,055	-117	-11.1%
	T4: Semi-urgent	1,254	1,148	106	9.2%
	T5: Non-urgent	446	145	301	207.6%
Admissions to hospital from EDs		667	794	-127	-16.0%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		1,198	1,267	-69	-5.4%
All acute episodes		1,115	1,210	-95	-7.9%
Overnight episodes		458	462	-4	-0.9%
Same-day episodes		657	748	-91	-12.2%
Non-acute		83	57	26	45.6%
Average length of stay (days)	Acute	2.6	2.7	-0.1	-3.7%
	Acute overnight episodes	4.9	5.5	-0.6	-10.9%
	Non-acute	11.0	16.1	-5.1	-31.7%
Hospital bed days	All bed days	3,834	4,228	-394	-9.3%
	Acute	2,922	3,311	-389	-11.7%
	Non-acute	912	917	-5	-0.5%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		37	46	-9	-19.6%
Urgency category	Urgent	7	6	1	16.7%
	Semi-urgent	7	6	1	16.7%
	Non-urgent	23	34	-11	-32.4%
Patients on waiting list ready for elective surgery at the end of quarter		31	23	8	34.8%
Urgency category	Urgent	0	<5		
	Semi-urgent	<5	<5		
	Non-urgent	31	23	8	34.8%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	10m	13m	-3m
		90th percentile time to treatment	31m	38m	-7m
		% started treatment on time	53.1%	37.8%	15.3 percentage points
	T3: Urgent	Median time to treatment	16m	26m	-10m
		90th percentile time to treatment	1h 06m	1h 24m	-18m
		% started treatment on time	69.6%	56.6%	13.0 percentage points
	T4: Semi-urgent	Median time to treatment	26m	39m	-13m
		90th percentile time to treatment	1h 43m	2h 09m	-26m
		% started treatment on time	74.5%	66.9%	7.6 percentage points
	T5: Non-urgent	Median time to treatment	23m	24m	-1m
		90th percentile time to treatment	2h 09m	1h 24m	45m
		% started treatment on time	88%	94.6%	-6.6 percentage points
Patients starting treatment on time %			72.2%	59.6%	12.6 percentage points
Median time to leave the ED			1h 56m	2h 00m	-4m
90th percentile time to leave the ED			5h 22m	5h 22m	0m
Patients leaving the ED within four hours of presentation			80.6%	81.2%	-0.6 percentage points
Transfer of care	Median transfer of care time (minutes)		14m	12m	2
	90th percentile transfer of care time (minutes)		37m	35m	2m
	Percent on target		86.5%	85.3%	1.2 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	(*)	(*)	
		90th percentile	(*)	(*)	
	Semi-urgent	Median	(*)	(*)	
		90th percentile	(*)	(*)	
	Non-urgent	Median	51 days	38 days	13 days
		90th percentile	(*)	(*)	
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		(*)	(*)	
	Semi-urgent		(*)	(*)	
	Non-urgent		100%	100%	0.0 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed