

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		562	525	37	7.0%
All ED presentations		4,039	3,567	472	13.2%
Emergency presentations		3,854	3,487	367	10.5%
Triage category	T1: Resuscitation	11	16	-5	-31.3%
	T2: Emergency	347	281	66	23.5%
	T3: Urgent	1,166	995	171	17.2%
	T4: Semi-urgent	1,933	1,685	248	14.7%
	T5: Non-urgent	397	510	-113	-22.2%
Admissions to hospital from EDs		463	681	-218	-32.0%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		1,174	1,484	-310	-20.9%
All acute episodes		1,094	1,396	-302	-21.6%
Overnight episodes		541	520	21	4.0%
Same-day episodes		553	876	-323	-36.9%
Non-acute		80	88	-8	-9.1%
Average length of stay (days)	Acute	2.3	1.8	0.5	27.8%
	Acute overnight episodes	3.6	3.1	0.5	16.1%
	Non-acute	5.3	6.8	-1.5	-22.1%
Hospital bed days	All bed days	2,950	3,076	-126	-4.1%
	Acute	2,523	2,474	49	2.0%
	Non-acute	427	602	-175	-29.1%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		183	193	-10	-5.2%
Urgency category	Urgent	<5	<5		
	Semi-urgent	11	12	-1	-8.3%
	Non-urgent	170	174	-4	-2.3%
Patients on waiting list ready for elective surgery at the end of quarter		264	372	-108	-29.0%
Urgency category	Urgent	0	<5		
	Semi-urgent	9	10	-1	-10.0%
	Non-urgent	255	362	-107	-29.6%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	9m	8m	1m
		90th percentile time to treatment	32m	26m	6m
		% started treatment on time	59.2%	60.4%	-1.2 percentage points
	T3: Urgent	Median time to treatment	24m	18m	6m
		90th percentile time to treatment	1h 27m	57m	30m
		% started treatment on time	60.2%	73.2%	-13.0 percentage points
	T4: Semi-urgent	Median time to treatment	24m	24m	0m
		90th percentile time to treatment	1h 33m	1h 17m	16m
		% started treatment on time	79.7%	82.2%	-2.5 percentage points
	T5: Non-urgent	Median time to treatment	26m	21m	5m
		90th percentile time to treatment	1h 33m	1h 18m	15m
		% started treatment on time	92.4%	96.6%	-4.2 percentage points
<b>Patients starting treatment on time %</b>			67.8%	76.4%	-8.6 percentage points
<b>Median time to leave the ED</b>			1h 04m	1h 07m	-3m
<b>90th percentile time to leave the ED</b>			5h 04m	4h 54m	10m
<b>Patients leaving the ED within four hours of presentation</b>			85.1%	84.7%	0.4 percentage points
Transfer of care	Median transfer of care time (minutes)		9m	9m	0
	90th percentile transfer of care time (minutes)		22m	25m	-3m
	Percent on target		95.7%	92.8%	2.9 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	(*)	(*)	
		90th percentile	(*)	(*)	
	Semi-urgent	Median	(*)	(*)	
		90th percentile	(*)	(*)	
	Non-urgent	Median	158 days	184 days	-26 days
		90th percentile	227 days	251 days	-24 days
Elective surgery procedures performed on time	All procedures		100%	99.5%	0.5 percentage points
	Urgent		(*)	(*)	
	Semi-urgent		(*)	(*)	
	Non-urgent		100%	100%	0.0 percentage points

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed