

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		4,375	3,639	736	20.2%
All ED presentations		12,900	11,261	1,639	14.6%
Emergency presentations		12,821	11,169	1,652	14.8%
Triage category	T1: Resuscitation	171	147	24	16.3%
	T2: Emergency	3,819	3,434	385	11.2%
	T3: Urgent	4,783	3,936	847	21.5%
	T4: Semi-urgent	3,383	3,042	341	11.2%
	T5: Non-urgent	665	610	55	9.0%
Admissions to hospital from EDs		6,596	5,693	903	15.9%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		11,862	10,194	1,668	16.4%
All acute episodes		11,413	10,106	1,307	12.9%
Overnight episodes		7,728	7,396	332	4.5%
Same-day episodes		3,685	2,710	975	36.0%
Non-acute		449	88	361	410.2%
Average length of stay (days)	Acute	3.3	3.8	-0.5	-13.2%
	Acute overnight episodes	4.4	4.8	-0.4	-8.3%
	Non-acute	12.6	22.5	-9.9	-44.0%
All bed days		43,684	40,316	3,368	8.4%
Hospital bed days	Acute	38,047	38,337	-290	-0.8%
	Non-acute	5,637	1,979	3,658	184.8%
Babies born in Blacktown Hospital		846	751	95	12.6%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		800	764	36	4.7%
Urgency category	Urgent	137	114	23	20.2%
	Semi-urgent	273	272	1	0.4%
	Non-urgent	356	324	32	9.9%
Patients on waiting list ready for elective surgery at the end of quarter		747	858	-111	-12.9%
Urgency category	Urgent	18	15	3	20.0%
	Semi-urgent	161	192	-31	-16.1%
	Non-urgent	568	651	-83	-12.7%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	14m	12m	2m
		90th percentile time to treatment	44m	35m	9m
		% started treatment on time	39.6%	42.3%	-2.7 percentage points
	T3: Urgent	Median time to treatment	38m	32m	6m
		90th percentile time to treatment	2h 23m	1h 54m	29m
		% started treatment on time	41.1%	47.5%	-6.4 percentage points
	T4: Semi-urgent	Median time to treatment	45m	42m	3m
		90th percentile time to treatment	2h 20m	2h 00m	20m
		% started treatment on time	62.2%	67%	-4.8 percentage points
	T5: Non-urgent	Median time to treatment	37m	36m	1m
		90th percentile time to treatment	2h 18m	1h 56m	22m
		% started treatment on time	86.5%	91.1%	-4.6 percentage points
Patients starting treatment on time %			48.1%	53.2%	-5.1 percentage points
Median time to leave the ED			3h 48m	4h 01m	-13m
90th percentile time to leave the ED			16h 28m	16h 06m	22m
Patients leaving the ED within four hours of presentation			55.7%	49.9%	5.8 percentage points
Transfer of care	Median transfer of care time (minutes)		17m	18m	-1
	90th percentile transfer of care time (minutes)		45m	55m	-10m
	Percent on target		81.2%	76.7%	4.5 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	11 days	11 days	0 days
		90th percentile	26 days	24 days	2 days
	Semi-urgent	Median	41 days	42 days	-1 days
		90th percentile	83 days	82 days	1 days
	Non-urgent	Median	145 days	159 days	-14 days
		90th percentile	354 days	339 days	15 days
Elective surgery procedures performed on time	All procedures		100%	99.9%	0.1 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	99.7%	0.3 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed