

Emergency department activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All arrivals at ED by ambulance		21,145	20,345	800	3.9%
All ED presentations		104,822	105,182	-360	-0.3%
Emergency presentations		99,503	99,974	-471	-0.5%
Triage category	T1: Resuscitation	348	351	-3	-0.9%
	T2: Emergency	10,587	10,060	527	5.2%
	T3: Urgent	24,617	25,588	-971	-3.8%
	T4: Semi-urgent	48,831	48,880	-49	-0.1%
	T5: Non-urgent	15,120	15,095	25	0.2%
Admissions to hospital from EDs ¹		21,802	22,779	-977	-4.3%
Admitted patient activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All admitted patient episodes		55,933	56,383	-450	-0.8%
All acute episodes		**	**		
Overnight		**	**		
Same-day		**	**		
Non-acute		**	**		
Acute		**	**		
Average length of stay (days)	Acute overnight episodes	**	**		
	Non-acute	**	**		
All bed days		190,327	205,866	-15,539	-7.5%
Hospital bed days	Acute	**	**		
	Non-acute	**	**		
Babies born in Hunter New England public hospitals		1,869	1,907	-38	-2.0%
Elective surgery activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Elective surgery procedures performed		7,272	7,226	46	0.6%
Urgency category	Urgent	1,618	1,641	-23	-1.4%
	Semi-urgent	2,610	2,746	-136	-5.0%
	Non-urgent	2,746	2,551	195	7.6%
Patients on waiting list ready for elective surgery at the end of quarter		10,106	9,115	991	10.9%
Urgency category	Urgent	150	121	29	24.0%
	Semi-urgent	1,720	1,685	35	2.1%
	Non-urgent	8,236	7,309	927	12.7%

** These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

¹ The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly*

Emergency department performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	7m	0m
		90th percentile time to treatment	23m	22m	1m
		% started treatment on time	78%	77.6%	0.4 percentage points
	T3: Urgent	Median time to treatment	19m	20m	-1m
		90th percentile time to treatment	1h 08m	1h 08m	0m
		% started treatment on time	72.8%	71.7%	1.1 percentage points
	T4: Semi-urgent	Median time to treatment	30m	30m	0m
		90th percentile time to treatment	1h 50m	1h 46m	4m
		% started treatment on time	75.8%	76%	-0.2 percentage points
	T5: Non-urgent	Median time to treatment	28m	29m	-1m
		90th percentile time to treatment	1h 57m	1h 55m	2m
		% started treatment on time	90.8%	91.1%	-0.3 percentage points
Patients starting treatment on time %			77.3%	77.1%	0.2 percentage points
Median time to leave the ED			2h 21m	2h 14m	7m
90th percentile time to leave the ED			6h 16m	5h 48m	28m
Patients leaving the ED within four hours of presentation			76.4%	79.4%	-3.0 percentage points
Transfer of care	Median transfer of care time (minutes)		8m	8m	0m
	90th percentile transfer of care time (minutes)		21m	21m	0m
	Percent on target		94.4%	94.3%	0.1 percentage points
Elective surgery performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Waiting time (days)	Urgent	Median	11 days	11 days	0 days
		90th percentile	25 days	26 days	-1 days
	Semi-urgent	Median	45 days	46 days	-1 days
		90th percentile	83 days	82 days	1 days
	Non-urgent	Median	218 days	220 days	-2 days
		90th percentile	350 days	350 days	0 days
Elective surgery procedures performed on time	All procedures		99%	99.7%	-0.7 percentage points
	Urgent		100%	99.7%	0.3 percentage points
	Semi-urgent		99.1%	99.7%	-0.6 percentage points
	Non-urgent		98.4%	99.7%	-1.3 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed