

Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by ambulance		422	459	-37	-8.1%
All ED presentations		3,207	3,135	72	2.3%
Emergency presentations		3,113	2,918	195	6.7%
Triage category	T1: Resuscitation	7	6	1	16.7%
	T2: Emergency	347	363	-16	-4.4%
	T3: Urgent	923	1,006	-83	-8.3%
	T4: Semi-urgent	1,443	1,345	98	7.3%
	T5: Non-urgent	393	198	195	98.5%
Admissions to hospital from EDs		309	338	-29	-8.6%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All admitted patient episodes		576	**		
	All acute episodes	496	**		
	Overnight	335	**		
	Same-day	161	**		
	Non-acute	80	**		
	Mental health	0	**		
Average length of stay (days)	Acute	4.2	**		
	Acute overnight episodes	5.8	**		
	Non-acute	13.3	**		
	Mental health	n/a	**		
Hospital bed days	All bed days	3,167	**		
	Acute	2,101	**		
	Non-acute	1,066	**		
	Mental health	0	**		
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		38	29	9	31.0%
Urgency category	Urgent	7	8	-1	-12.5%
	Semi-urgent	10	<5		
	Non-urgent	21	21	0	0.0%
Patients on waiting list ready for elective surgery at the end of quarter		23	17	6	35.3%
Urgency category	Urgent	0	0	0	
	Semi-urgent	5	<5		
	Non-urgent	18	17	1	5.9%

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	11m	-4m
		90th percentile time to treatment	17m	32m	-15m
		% started treatment on time	76.7%	46.3%	30.4 percentage points
	T3: Urgent	Median time to treatment	15m	24m	-9m
		90th percentile time to treatment	41m	1h 13m	-32m
		% started treatment on time	83.9%	60.8%	23.1 percentage points
	T4: Semi-urgent	Median time to treatment	17m	36m	-19m
		90th percentile time to treatment	1h 16m	1h 55m	-39m
		% started treatment on time	84.8%	68.7%	16.1 percentage points
	T5: Non-urgent	Median time to treatment	20m	25m	-5m
		90th percentile time to treatment	1h 27m	1h 39m	-12m
		% started treatment on time	94.4%	92.9%	1.5 percentage points
Patients starting treatment on time %			84.8%	64.3%	20.5 percentage points
Median time to leave the ED			1h 27m	2h 04m	-37m
90th percentile time to leave the ED			4h 24m	5h 09m	-45m
Patients leaving the ED within four hours of presentation			88.2%	81.2%	7.0 percentage points
Transfer of care	Median transfer of care time (minutes)		13m	11m	2m
	90th percentile transfer of care time (minutes)		33m	28m	5m
	Percent on target		87.9%	90.7%	-2.8 percentage points
Elective surgery perfomance			Jan-Mar 2018	Jan-Mar 2017	Difference
Waiting time (days)	Urgent	Median	(*)	(*)	
		90th percentile	(*)	(*)	
	Semi-urgent	Median	28 days	(*)	
		90th percentile	(*)	(*)	
	Non-urgent	Median	72 days	42 days	30 days
		90th percentile	(*)	(*)	
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		(*)	(*)	
	Semi-urgent		100%	(*)	
	Non-urgent		100%	100%	0.0 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed