

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		2,521	2,716	-195	-7.2%
All ED presentations		9,945	10,514	-569	-5.4%
Emergency presentations		9,332	10,208	-876	-8.6%
Triage category	T1: Resuscitation	55	64	-9	-14.1%
	T2: Emergency	1,037	1,123	-86	-7.7%
	T3: Urgent	3,303	3,416	-113	-3.3%
	T4: Semi-urgent	3,777	4,135	-358	-8.7%
	T5: Non-urgent	1,160	1,470	-310	-21.1%
Admissions to hospital from EDs		3,406	3,576	-170	-4.8%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		8,114	8,492	-378	-4.5%
	All acute episodes	7,567	7,981	-414	-5.2%
	Acute overnight	4,081	4,336	-255	-5.9%
	Same-day	3,486	3,645	-159	-4.4%
	Non-acute	337	316	21	6.6%
	Mental health	210	195	15	7.7%
Average length of stay (days)	Acute	2.6	2.5	0.1	
	Acute overnight	3.9	3.8	0.1	
	Non-acute	6.4	7.1	-0.7	
	Mental health	18.6	19.0	-0.4	
Hospital bed days	All bed days	25,380	25,928	-548	-2.1%
	Acute	19,317	19,976	-659	-3.3%
	Non-acute	2,163	2,242	-79	-3.5%
	Mental health	3,900	3,710	190	5.1%
Babies born in Coffs Harbour Health Campus		268	324	-56	-17.3%
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		949	1,021	-72	-7.1%
Urgency category	Urgent	171	187	-16	-8.6%
	Semi-urgent	289	284	5	1.8%
	Non-urgent	448	513	-65	-12.7%
Patients on waiting list ready for elective surgery at the end of quarter		1,678	1,763	-85	-4.8%
Urgency category	Urgent	28	41	-13	-31.7%
	Semi-urgent	179	132	47	35.6%
	Non-urgent	1,471	1,590	-119	-7.5%

(*) Suppressed due to small numbers and to protect patient privacy (n/a) not applicable

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	6m	6m	0m
		90th percentile time to treatment	11m	10m	1m
		% started treatment on time	88.3%	92%	-3.7 percentage points
	T3: Urgent	Median time to treatment	17m	17m	0m
		90th percentile time to treatment	59m	1h 15m	-16m
		% started treatment on time	74.8%	73.6%	1.2 percentage points
	T4: Semi-urgent	Median time to treatment	22m	32m	-10m
		90th percentile time to treatment	1h 44m	2h 27m	-43m
		% started treatment on time	77.8%	68.5%	9.3 percentage points
	T5: Non-urgent	Median time to treatment	21m	32m	-11m
		90th percentile time to treatment	1h 34m	2h 20m	-46m
		% started treatment on time	94.5%	85.3%	9.2 percentage points
Patients starting treatment on time %			80.0%	75.5%	4.5 percentage points
Median time to leave the ED			2h 43m	3h 05m	-22m
90th percentile time to leave the ED			8h 05m	7h 59m	6m
Patients leaving the ED within four hours of presentation			72.0%	69.0%	3.0 percentage points
Transfer of care	Median transfer of care time (minutes)		12m	12m	0m
	90th percentile transfer of care time (minutes)		27m	31m	-4m
	Percent on target		91.7%	89.3%	2.4 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	17 days	15 days	2 days
		90th percentile	27 days	27 days	0 days
	Semi-urgent	Median	50 days	52 days	-2 days
		90th percentile	84 days	84 days	0 days
	Non-urgent	Median	279 days	301 days	-22 days
		90th percentile	355 days	361 days	-6 days
Elective surgery procedures performed on time	All procedures		97.6%	96.1%	1.5 percentage points
	Urgent		99.4%	98.9%	0.5 percentage points
	Semi-urgent		97.2%	97.5%	-0.3 percentage points
	Non-urgent		97.1%	94.3%	2.8 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed