

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		1,952	2,064	-112	-5.4%
All ED presentations		8,565	8,915	-350	-3.9%
Emergency presentations		8,514	8,872	-358	-4.0%
Triage category	T1: Resuscitation	40	56	-16	-28.6%
	T2: Emergency	1,187	1,270	-83	-6.5%
	T3: Urgent	3,144	3,299	-155	-4.7%
	T4: Semi-urgent	3,215	3,484	-269	-7.7%
	T5: Non-urgent	928	763	165	21.6%
Admissions to hospital from EDs		2,673	2,703	-30	-1.1%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		5,239	5,426	-187	-3.4%
	All acute episodes	5,090	5,225	-135	-2.6%
	Acute overnight	2,639	2,768	-129	-4.7%
	Same-day	2,451	2,457	-6	-0.2%
	Non-acute	149	(*)		
	Mental health	0	(*)		
Average length of stay (days)	Acute	2.1	2.1	0.0	
	Acute overnight	3.2	3.0	0.2	
	Non-acute	26.9	(*)		
	Mental health	n/a	(*)		
Hospital bed days	All bed days	14,857	15,197	-340	-2.2%
	Acute	10,856	10,813	43	0.4%
	Non-acute	4,001	(*)		
	Mental health	0	(*)		
Babies born in Mona Vale Hospital		161	187	-26	-13.9%
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		365	359	6	1.7%
Urgency category	Urgent	48	44	4	9.1%
	Semi-urgent	132	119	13	10.9%
	Non-urgent	179	188	-9	-4.8%
Patients on waiting list ready for elective surgery at the end of quarter		282	365	-83	-22.7%
Urgency category	Urgent	7	<5		
	Semi-urgent	32	36	-4	-11.1%
	Non-urgent	243	329	-86	-26.1%

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	6m	7m	-1m
		90th percentile time to treatment	12m	11m	1m
		% started treatment on time	86.5%	89.8%	-3.3 percentage points
	T3: Urgent	Median time to treatment	16m	18m	-2m
		90th percentile time to treatment	40m	56m	-16m
		% started treatment on time	83.6%	77.6%	6.0 percentage points
	T4: Semi-urgent	Median time to treatment	14m	17m	-3m
		90th percentile time to treatment	1h 12m	1h 44m	-32m
		% started treatment on time	86.6%	80%	6.6 percentage points
	T5: Non-urgent	Median time to treatment	11m	21m	-10m
		90th percentile time to treatment	1h 30m	2h 10m	-40m
		% started treatment on time	96.1%	88.4%	7.7 percentage points
Patients starting treatment on time %			86.4%	81.2%	5.2 percentage points
Median time to leave the ED			2h 40m	2h 51m	-11m
90th percentile time to leave the ED			4h 56m	5h 22m	-26m
Patients leaving the ED within four hours of presentation			84.5%	82.1%	2.4 percentage points
Transfer of care	Median transfer of care time (minutes)		9m	10m	-1m
	90th percentile transfer of care time (minutes)		17m	19m	-2m
	Percent on target		98.8%	98.1%	0.7 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	8 days	6 days	2 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	20 days	21 days	-1 days
		90th percentile	50 days	75 days	-25 days
	Non-urgent	Median	118 days	107 days	11 days
		90th percentile	313 days	315 days	-2 days
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	100%	0.0 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed