

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		2,855	2,876	-21	-0.7%
All ED presentations		10,127	10,451	-324	-3.1%
Emergency presentations		10,097	10,425	-328	-3.1%
Triage category	T1: Resuscitation	89	69	20	29.0%
	T2: Emergency	1,299	1,222	77	6.3%
	T3: Urgent	4,777	4,757	20	0.4%
	T4: Semi-urgent	3,558	3,994	-436	-10.9%
	T5: Non-urgent	374	383	-9	-2.3%
Admissions to hospital from EDs		4,128	3,509	619	17.6%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		15,785	15,392	393	2.6%
	All acute episodes	13,768	13,257	511	3.9%
	Acute overnight	5,124	5,164	-40	-0.8%
	Same-day	8,644	8,093	551	6.8%
	Non-acute	509	563	-54	-9.6%
	Mental health	1,508	1,572	-64	-4.1%
Average length of stay (days)	Acute	2.6	2.9	-0.3	
	Acute overnight	5.3	5.9	-0.6	
	Non-acute	14.4	13.1	1.3	
	Mental health	9.0	6.8	2.2	
Hospital bed days	All bed days	56,737	56,761	-24	0.0%
	Acute	35,863	38,722	-2,859	-7.4%
	Non-acute	7,341	7,401	-60	-0.8%
	Mental health	13,533	10,638	2,895	27.2%
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		2,263	2,381	-118	-5.0%
Urgency category	Urgent	432	473	-41	-8.7%
	Semi-urgent	655	691	-36	-5.2%
	Non-urgent	945	966	-21	-2.2%
Patients on waiting list ready for elective surgery at the end of quarter		1,953	1,744	209	12.0%
Urgency category	Urgent	36	38	-2	-5.3%
	Semi-urgent	387	299	88	29.4%
	Non-urgent	1,530	1,407	123	8.7%

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	9m	9m	0m
		90th percentile time to treatment	17m	18m	-1m
		% started treatment on time	66.5%	58.1%	8.4 percentage points
	T3: Urgent	Median time to treatment	21m	23m	-2m
		90th percentile time to treatment	1h 01m	1h 09m	-8m
		% started treatment on time	72.8%	62.6%	10.2 percentage points
	T4: Semi-urgent	Median time to treatment	26m	26m	0m
		90th percentile time to treatment	1h 26m	1h 24m	2m
		% started treatment on time	83.1%	81.7%	1.4 percentage points
	T5: Non-urgent	Median time to treatment	22m	18m	4m
		90th percentile time to treatment	1h 38m	1h 14m	24m
		% started treatment on time	94.1%	95.9%	-1.8 percentage points
Patients starting treatment on time %			76.3%	70.4%	5.9 percentage points
Median time to leave the ED			3h 30m	3h 23m	7m
90th percentile time to leave the ED			6h 49m	7h 01m	-12m
Patients leaving the ED within four hours of presentation			74.7%	70.8%	3.9 percentage points
Transfer of care	Median transfer of care time (minutes)		11m	13m	-2m
	90th percentile transfer of care time (minutes)		20m	23m	-3m
	Percent on target		98.4%	96.3%	2.1 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	6 days	6 days	0 days
		90th percentile	22 days	22 days	0 days
	Semi-urgent	Median	47 days	40 days	7 days
		90th percentile	81 days	78 days	3 days
	Non-urgent	Median	113 days	123 days	-10 days
		90th percentile	257 days	272 days	-15 days
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	100%	0.0 percentage points

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(n/a) No elective surgeries performed