

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		12,168	12,757	-589	-4.6%
All ED presentations		81,046	85,037	-3,991	-4.7%
Emergency presentations		77,238	81,030	-3,792	-4.7%
Triage category	T1: Resuscitation	248	284	-36	-12.7%
	T2: Emergency	7,869	7,878	-9	-0.1%
	T3: Urgent	24,231	24,415	-184	-0.8%
	T4: Semi-urgent	35,701	38,347	-2,646	-6.9%
	T5: Non-urgent	9,189	10,106	-917	-9.1%
Admissions to hospital from EDs		8,237	9,179	-942	-10.3%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		27,533	29,574	-2,041	-6.9%
	All acute episodes	25,823	27,962	-2,139	-7.6%
	Acute overnight	11,981	13,602	-1,621	-11.9%
	Same-day	13,842	14,360	-518	-3.6%
	Non-acute	1,495	1,428	67	4.7%
	Mental health	215	184	31	16.8%
Average length of stay (days)	Acute	2.4	2.5	-0.1	
	Acute overnight	4.0	4.0	0.0	
	Non-acute	12.3	11.5	0.8	
	Mental health	17.8	17.6	0.2	
Hospital bed days	All bed days	83,672	88,196	-4,524	-5.1%
	Acute	61,472	68,533	-7,061	-10.3%
	Non-acute	18,383	16,425	1,958	11.9%
	Mental health	3,817	3,238	579	17.9%
Babies born in District group 2 public hospitals		836	932	-96	-10.3%
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		3,996	4,123	-127	-3.1%
Urgency category	Urgent	483	452	31	6.9%
	Semi-urgent	1,263	1,302	-39	-3.0%
	Non-urgent	2,130	2,240	-110	-4.9%
Patients on waiting list ready for elective surgery at the end of quarter		5,093	5,035	58	1.2%
Urgency category	Urgent	47	31	16	51.6%
	Semi-urgent	748	724	24	3.3%
	Non-urgent	4,298	4,280	18	0.4%

(*) Suppressed due to small numbers and to protect patient privacy (n/a) not applicable

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	8m	0m
		90th percentile time to treatment	24m	26m	-2m
		% started treatment on time	66.1%	65%	1.1 percentage points
	T3: Urgent	Median time to treatment	18m	19m	-1m
		90th percentile time to treatment	57m	1h 04m	-7m
		% started treatment on time	73.6%	70.3%	3.3 percentage points
	T4: Semi-urgent	Median time to treatment	25m	26m	-1m
		90th percentile time to treatment	1h 34m	1h 41m	-7m
		% started treatment on time	79.2%	77.3%	1.9 percentage points
	T5: Non-urgent	Median time to treatment	21m	23m	-2m
		90th percentile time to treatment	1h 37m	1h 43m	-6m
		% started treatment on time	93.8%	92.8%	1.0 percentage points
Patients starting treatment on time %			77.5%	75.6%	1.9 percentage points
Median time to leave the ED			1h 47m	1h 48m	-1m
90th percentile time to leave the ED			5h 01m	5h 07m	-6m
Patients leaving the ED within four hours of presentation			84.6%	83.9%	0.7 percentage points
Transfer of care	Median transfer of care time (minutes)		10m	10m	0m
	90th percentile transfer of care time (minutes)		23m	26m	-3m
	Percent on target		94.5%	92.8%	1.7 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	12 days	11 days	1 days
		90th percentile	27 days	27 days	0 days
	Semi-urgent	Median	37 days	40 days	-3 days
		90th percentile	74 days	76 days	-2 days
	Non-urgent	Median	145 days	147 days	-2 days
		90th percentile	330 days	315 days	15 days
Elective surgery procedures performed on time	All procedures		99.5%	99.8%	-0.3 percentage points
	Urgent		100%	99.4%	0.6 percentage points
	Semi-urgent		99.4%	99.9%	-0.5 percentage points
	Non-urgent		99.4%	99.8%	-0.4 percentage points

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(n/a) No elective surgeries performed