

Emergency department activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change	
All arrivals at ED by ambulance	5,249	5,001	248	5.0%	
All ED presentations	22,362	22,119	243	1.1%	
All emergency presentations	22,340	22,073	267	1.2%	
Emergency presentation by triage category	T1: Resuscitation	301	300	1	0.3%
	T2: Emergency	4,568	4,386	182	4.1%
	T3: Urgent	6,161	6,323	-162	-2.6%
	T4: Semi-urgent	8,670	8,167	503	6.2%
	T5: Non-urgent	2,640	2,897	-257	-8.9%
Admissions to hospital from EDs	8,816	8,547	269	3.1%	

Emergency department performance

	Jan-Mar 2019	Jan-Mar 2018	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	7m	0m	9m
	T2: Emergency 90th percentile time to treatment	17m	15m	2m	32m
	% started treatment on time	75.6%	80.1%	-4.5 percentage points	56.6%
	Median time to treatment	21m	18m	3m	24m
	T3: Urgent 90th percentile time to treatment	54m	47m	7m	1h 28m
	% started treatment on time	72.9%	78.9%	-6.0 percentage points	61.6%
	Median time to treatment	30m	26m	4m	33m
	T4: Semi-urgent 90th percentile time to treatment	1h 28m	1h 15m	13m	1h 59m
	% started treatment on time	77.8%	83.7%	-5.9 percentage points	71.6%
	Median time to treatment	29m	28m	1m	33m
	T5: Non-urgent 90th percentile time to treatment	1h 57m	1h 36m	21m	2h 07m
	% started treatment on time	91.1%	95.6%	-4.5 percentage points	88.4%
Patients starting treatment on time %	77.4%	83.0%	-5.6 percentage points	65.7%	
Median time to leave the ED	3h 31m	3h 17m	14m	3h 36m	
90th percentile time to leave the ED	8h 07m	7h 30m	37m	9h 18m	
Patients leaving the ED within four hours of presentation	61.0%	65.3%	-4.3 percentage points	60.3%	
Transfer of care	Median transfer of care time (minutes)	13m	13m	0m	13m
	90th percentile transfer of care time (minutes)	30m	30m	0m	38m
	Percent on target	89.5%	89.9%	-0.4 percentage points	85.3%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Royal North Shore Hospital

Principal referral (A1)

Elective surgery activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change
Elective surgery procedures performed	1,669	1,586	83	5.2%
Urgency category				
Urgent	454	420	34	8.1%
Semi-urgent	629	598	31	5.2%
Non-urgent	555	555	0	0.0%
Patients on waiting list ready for elective surgery at the end of quarter	2,523	2,301	222	9.6%
Urgency category				
Urgent	58	70	-12	-17.1%
Semi-urgent	437	477	-40	-8.4%
Non-urgent	2,028	1,754	274	15.6%

Elective surgery performance

		Jan-Mar 2019	Jan-Mar 2018	Difference	Peer group results	
Waiting time (days)	Urgent	Median	9 days	9 days	0 days	8 days
		90th percentile	26 days	26 days	0 days	25 days
	Semi-urgent	Median	47 days	50 days	-3 days	43 days
		90th percentile	93 days	101 days	-8 days	86 days
	Non-urgent	Median	238 days	279 days	-41 days	190 days
		90th percentile	359 days	379 days	-20 days	362 days
Elective surgery procedures performed on time	All procedures	93.5%	87%	6.5 percentage points	94.9%	
	Urgent	99.8%	100%	-0.2 percentage points	99.9%	
	Semi-urgent	87.3%	82.6%	4.7 percentage points	93.6%	
	Non-urgent	95.3%	81.8%	13.5 percentage points	92.4%	

Admitted patient activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change	
Episodes	All episodes	19,935	19,285	650	3.4%
	Acute	19,173	18,741	432	2.3%
	Acute Overnight	10,249	10,307	-58	-0.6%
	Acute Same Day	8,924	8,434	490	5.8%
	Non-acute	432	220	212	96.4%
	Mental health	330	324	6	1.9%
Average length of stay (days)	Acute	3.1	3.2	-0.1	
	Acute Overnight	4.9	5.0	-0.1	
	Non-acute	8.6	7.6	1.0	
	Mental health	8.7	10.1	-1.4	
Hospital bed days	All bed days	66,052	64,584	1,468	2.3%
	Acute	59,454	59,653	-199	-0.3%
	Non-acute	3,715	1,666	2,049	123.0%
	Mental health	2,883	3,265	-382	-11.7%
Babies born in Royal North Shore Hospital	671	676	-5	-0.7%	

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(n/a) not applicable

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