

Emergency department activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		1,002	932	70	7.5%
All ED presentations		7,419	7,056	363	5.1%
All emergency presentations		7,135	6,768	367	5.4%
Emergency presentation by triage category	T1: Resuscitation	19	17	2	11.8%
	T2: Emergency	830	851	-21	-2.5%
	T3: Urgent	2,436	2,474	-38	-1.5%
	T4: Semi-urgent	3,323	2,977	346	11.6%
	T5: Non-urgent	527	449	78	17.4%
Admissions to hospital from EDs		470	509	-39	-7.7%

Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Time to treatment by triage category	Median time to treatment	10m	10m	0m	8m
	T2: Emergency 90th percentile time to treatment	28m	24m	4m	25m
	% started treatment on time	51.3%	50.1%	1.2 percentage points	65.7%
	Median time to treatment	22m	23m	-1m	19m
	T3: Urgent 90th percentile time to treatment	1h 02m	1h 00m	2m	1h 01m
	% started treatment on time	65.9%	66.7%	-0.8 percentage points	72.0%
	Median time to treatment	26m	28m	-2m	26m
	T4: Semi-urgent 90th percentile time to treatment	1h 34m	1h 40m	-6m	1h 45m
	% started treatment on time	78%	75.4%	2.6 percentage points	76.8%
	Median time to treatment	25m	28m	-3m	23m
	T5: Non-urgent 90th percentile time to treatment	1h 37m	1h 35m	2m	1h 50m
	% started treatment on time	93.8%	96.2%	-2.4 percentage points	91.7%
Patients starting treatment on time %		71.6%	70.1%	1.5 percentage points	75.9%
Median time to leave the ED		1h 49m	2h 01m	-12m	1h 52m
90th percentile time to leave the ED		5h 01m	5h 32m	-31m	5h 10m
Patients leaving the ED within four hours of presentation		85.1%	82.7%	2.4 percentage points	83.5%
Transfer of care	Median transfer of care time (minutes)	11m	11m	0m	10m
	90th percentile transfer of care time (minutes)	23m	23m	0m	24m
	Percent on target	95.1%	94.7%	0.4 percentage points	94.0%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Elective surgery procedures performed		327	259	68	26.3%
Urgency category	Urgent	16	14	2	14.3%
	Semi-urgent	69	35	34	97.1%
	Non-urgent	242	208	34	16.3%
Patients on waiting list ready for elective surgery at the end of quarter		661	436	225	51.6%
Urgency category	Urgent	<5	<5		
	Semi-urgent	42	36	6	16.7%
	Non-urgent	619	400	219	54.8%

Elective surgery performance

			Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Waiting time (days)	Urgent	Median	11 days	19 days	-8 days	13 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	47 days	56 days	-9 days	41 days
		90th percentile	(*)	(*)		77 days
	Non-urgent	Median	154 days	128 days	26 days	148 days
		90th percentile	272 days	218 days	54 days	333 days
Elective surgery procedures performed on time	All procedures		99.7%	100%	-0.3 percentage points	99.6%
	Urgent		100%	100%	0.0 percentage points	99.8%
	Semi-urgent		98.6%	100%	-1.4 percentage points	99.5%
	Non-urgent		100%	100%	0.0 percentage points	99.7%

Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Episodes	All episodes	2,494	2,437	57	2.3%
	Acute	2,333	2,272	61	2.7%
	Acute Overnight	708	713	-5	-0.7%
	Acute Same Day	1,625	1,559	66	4.2%
	Non-acute	84	100	-16	-16.0%
	Mental health	77	65	12	18.5%
Average length of stay (days)	Acute	2.1	2.1	0.0	
	Acute Overnight	4.7	4.4	0.3	
	Non-acute	8.0	7.0	1.0	
	Mental health	9.8	10.9	-1.1	
Hospital bed days	All bed days	6,359	6,094	265	4.3%
	Acute	4,930	4,689	241	5.1%
	Non-acute	672	699	-27	-3.9%
	Mental health	757	706	51	7.2%
Babies born in Kempsey District Hospital		61	63	-2	-3.2%

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