

Emergency department activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		2,413	2,264	149	6.6%
All ED presentations		10,189	9,568	621	6.5%
All emergency presentations		9,916	9,349	567	6.1%
Emergency presentation by triage category	T1: Resuscitation	53	41	12	29.3%
	T2: Emergency	1,189	997	192	19.3%
	T3: Urgent	3,496	3,099	397	12.8%
	T4: Semi-urgent	4,319	4,145	174	4.2%
	T5: Non-urgent	859	1,067	-208	-19.5%
Admissions to hospital from EDs		3,815	3,640	175	4.8%

Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Time to treatment by triage category	Median time to treatment	7m	7m	0m	8m
	T2: Emergency 90th percentile time to treatment	15m	16m	-1m	29m
	% started treatment on time	80.5%	80.7%	-0.2 percentage points	63.8%
	Median time to treatment	25m	21m	4m	23m
	T3: Urgent 90th percentile time to treatment	1h 32m	1h 02m	30m	1h 27m
	% started treatment on time	61.4%	69.3%	-7.9 percentage points	63.7%
	Median time to treatment	40m	29m	11m	32m
	T4: Semi-urgent 90th percentile time to treatment	2h 10m	1h 43m	27m	2h 03m
	% started treatment on time	64.9%	75.4%	-10.5 percentage points	72.0%
	Median time to treatment	39m	34m	5m	29m
	T5: Non-urgent 90th percentile time to treatment	2h 20m	1h 50m	30m	2h 02m
	% started treatment on time	85.9%	92.2%	-6.3 percentage points	89.6%
Patients starting treatment on time %		67.3%	75.7%	-8.4 percentage points	69.1%
Median time to leave the ED		3h 00m	2h 45m	15m	3h 18m
90th percentile time to leave the ED		9h 50m	8h 08m	102m	8h 47m
Patients leaving the ED within four hours of presentation		64.3%	69.0%	-4.7 percentage points	64.7%
Transfer of care	Median transfer of care time (minutes)	13m	12m	1m	13m
	90th percentile transfer of care time (minutes)	43m	34m	9m	38m
	Percent on target	83.0%	86.6%	-3.6 percentage points	85.1%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Elective surgery procedures performed		1,379	1,454	-75	-5.2%
Urgency category	Urgent	438	450	-12	-2.7%
	Semi-urgent	375	423	-48	-11.3%
	Non-urgent	468	481	-13	-2.7%
Patients on waiting list ready for elective surgery at the end of quarter		1,946	1,794	152	8.5%
Urgency category	Urgent	66	47	19	40.4%
	Semi-urgent	324	199	125	62.8%
	Non-urgent	1,556	1,548	8	0.5%

Elective surgery performance

			Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Waiting time (days)	Urgent	Median	9 days	7 days	2 days	14 days
		90th percentile	24 days	27 days	-3 days	27 days
	Semi-urgent	Median	63 days	64 days	-1 days	51 days
		90th percentile	86 days	99 days	-13 days	85 days
	Non-urgent	Median	345 days	343 days	2 days	282 days
		90th percentile	378 days	370 days	8 days	361 days
Elective surgery procedures performed on time	All procedures		91.1%	90.5%	0.6 percentage points	95.2%
	Urgent		100%	100%	0.0 percentage points	99.8%
	Semi-urgent		93.6%	86.5%	7.1 percentage points	95.3%
	Non-urgent		80.8%	85.2%	-4.4 percentage points	93.3%

Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Episodes	All episodes	8,596	8,272	324	3.9%
	Acute	8,308	7,968	340	4.3%
	Acute Overnight	4,478	4,290	188	4.4%
	Acute Same Day	3,830	3,678	152	4.1%
	Non-acute	127	112	15	13.4%
	Mental health	161	192	-31	-16.1%
Average length of stay (days)	Acute	2.7	2.7	0.0	
	Acute Overnight	4.2	4.2	0.0	
	Non-acute	7.0	6.6	0.4	
	Mental health	15.4	15.0	0.4	
Hospital bed days	All bed days	26,040	25,263	777	3.1%
	Acute	22,674	21,640	1,034	4.8%
	Non-acute	892	738	154	20.9%
	Mental health	2,474	2,885	-411	-14.2%
Babies born in Lismore Base Hospital		314	312	2	0.6%

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(n/a) not applicable

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