

## Emergency department activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		1,108	1,013	95	9.4%
All ED presentations		4,865	4,283	582	13.6%
All emergency presentations		4,687	4,095	592	14.5%
Emergency presentation by triage category	T1: Resuscitation	12	11	1	9.1%
	T2: Emergency	529	428	101	23.6%
	T3: Urgent	1,538	1,397	141	10.1%
	T4: Semi-urgent	1,957	1,616	341	21.1%
	T5: Non-urgent	651	643	8	1.2%
Admissions to hospital from EDs		1,176	1,108	68	6.1%

## Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Time to treatment by triage category	Median time to treatment	7m	8m	-1m	9m
	T2: Emergency 90th percentile time to treatment	19m	24m	-5m	27m
	% started treatment on time	72.9%	64.4%	8.5 percentage points	61.1%
	Median time to treatment	19m	20m	-1m	21m
	T3: Urgent 90th percentile time to treatment	1h 03m	57m	6m	1h 22m
	% started treatment on time	71.2%	71.2%	0.0 percentage points	66.3%
	Median time to treatment	40m	26m	14m	28m
	T4: Semi-urgent 90th percentile time to treatment	2h 31m	1h 48m	43m	2h 00m
	% started treatment on time	62.6%	78.2%	-15.6 percentage points	73.4%
	Median time to treatment	42m	26m	16m	29m
	T5: Non-urgent 90th percentile time to treatment	2h 56m	1h 52m	64m	2h 03m
	% started treatment on time	78.1%	92%	-13.9 percentage points	89.5%
Patients starting treatment on time %		68.7%	76.2%	-7.5 percentage points	70.6%
Median time to leave the ED		2h 52m	2h 33m	19m	2h 41m
90th percentile time to leave the ED		6h 17m	6h 03m	14m	6h 47m
Patients leaving the ED within four hours of presentation		70.7%	74.1%	-3.4 percentage points	73.7%
Transfer of care	Median transfer of care time (minutes)	11m	12m	-1m	11m
	90th percentile transfer of care time (minutes)	24m	29m	-5m	27m
	Percent on target	93.7%	90.6%	3.1 percentage points	91.5%

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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## Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
<b>Elective surgery procedures performed</b>		464	466	-2	-0.4%
<b>Urgency category</b>	Urgent	62	80	-18	-22.5%
	Semi-urgent	121	134	-13	-9.7%
	Non-urgent	273	246	27	11.0%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>		946	1,031	-85	-8.2%
<b>Urgency category</b>	Urgent	24	13	11	84.6%
	Semi-urgent	92	108	-16	-14.8%
	Non-urgent	830	910	-80	-8.8%

## Elective surgery performance

			Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
<b>Waiting time (days)</b>	Urgent	Median	17 days	19 days	-2 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	58 days	72 days	-14 days	49 days
		90th percentile	84 days	90 days	-6 days	82 days
	Non-urgent	Median	253 days	241 days	12 days	273 days
		90th percentile	351 days	408 days	-57 days	359 days
<b>Elective surgery procedures performed on time</b>	All procedures		98%	87.6%	10.4 percentage points	97.8%
	Urgent		100%	100%	0.0 percentage points	99.9%
	Semi-urgent		99.2%	92.5%	6.7 percentage points	99.3%
	Non-urgent		97.1%	80.9%	16.2 percentage points	96.2%

## Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
<b>Episodes</b>	All episodes	3,091	3,144	-53	-1.7%
	Acute	2,872	2,887	-15	-0.5%
	Acute Overnight	1,563	1,476	87	5.9%
	Acute Same Day	1,309	1,411	-102	-7.2%
	Non-acute	150	153	-3	-2.0%
	Mental health	69	104	-35	-33.7%
<b>Average length of stay (days)</b>	Acute	2.5	2.4	0.1	
	Acute Overnight	3.8	3.8	0.0	
	Non-acute	9.6	8.2	1.4	
	Mental health	16.6	12.1	4.5	
<b>Hospital bed days</b>	All bed days	9,795	9,471	324	3.4%
	Acute	7,212	6,964	248	3.6%
	Non-acute	1,440	1,250	190	15.2%
	Mental health	1,143	1,257	-114	-9.1%
<b>Babies born in South East Regional Hospital</b>		66	53	13	24.5%

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(n/a) not applicable

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