

Emergency department activity

	Jan-Mar 2020	Jan-Mar 2019	Difference	% change	
All arrivals at ED by ambulance	225	171	54	31.6%	
ED Attendances	1,295	1,368	-73	-5.3%	
Emergency presentations	1,161	1,218	-57	-4.7%	
Emergency presentation by triage category	T1: Resuscitation	<5	<5		
	T2: Emergency	109	97	12	12.4%
	T3: Urgent	356	309	47	15.2%
	T4: Semi-urgent	447	525	-78	-14.9%
	T5: Non-urgent	249	287	-38	-13.2%
Admissions to hospital from EDs	194	155	39	25.2%	

Emergency department performance

	Jan-Mar 2020	Jan-Mar 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	5m	3m	2m	8m
	T2: Emergency 90th percentile time to treatment	9m	(*)		24m
	% started treatment on time	94.3%	96.8%	-2.5 percentage points	64.5%
	Median time to treatment	17m	14m	3m	18m
	T3: Urgent 90th percentile time to treatment	45m	36m	9m	57m
	% started treatment on time	78.7%	87.1%	-8.4 percentage points	73.3%
	Median time to treatment	26m	22m	4m	24m
	T4: Semi-urgent 90th percentile time to treatment	1h 02m	57m	5m	1h 35m
	% started treatment on time	88.7%	93.4%	-4.7 percentage points	79.0%
	Median time to treatment	24m	25m	-1m	22m
	T5: Non-urgent 90th percentile time to treatment	1h 18m	1h 24m	-6m	1h 37m
	% started treatment on time	97.1%	97.5%	-0.4 percentage points	93.9%
Patients starting treatment on time %	87.9%	93.0%	-5.1 percentage points	77.9%	
Median time to leave the ED	1h 52m	1h 41m	11m	1h 43m	
90th percentile time to leave the ED	5h 43m	4h 56m	47m	4h 54m	
Patients leaving the ED within four hours of presentation	81.4%	84.9%	-3.5 percentage points	85.2%	
Transfer of care	Median transfer of care time (minutes)	1m	1m	0m	9m
	90th percentile transfer of care time (minutes)	8m	11m	-3m	22m
	Percent on target	99.0%	100.0%	-1.0 percentage points	95.2%

Notes: 'ED attendances' includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for <Parameters.Quarter> and provided only for comparison purposes

Elective surgery activity

	Jan-Mar 2020	Jan-Mar 2019	Difference	% change
Elective surgery procedures performed	18	22	-4	-18.2%
Urgency category				
Urgent	0	0	0	
Semi-urgent	8	11	-3	-27.3%
Non-urgent	10	11	-1	-9.1%
Patients on waiting list ready for elective surgery at the end of quarter	10	13	-3	-23.1%
Urgency category				
Urgent	0	0	0	
Semi-urgent	<5	6		
Non-urgent	10	7	3	42.9%

Elective surgery performance

	Jan-Mar 2020	Jan-Mar 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	(n/a)	(n/a)	11 days
		90th percentile	(n/a)	(n/a)	26 days
	Semi-urgent	Median	(*)	27 days	42 days
		90th percentile	(*)	(*)	82 days
	Non-urgent	Median	65 days	54 days	170 days
		90th percentile	(*)	(*)	351 days
Elective surgery procedures performed on time	All procedures	100%	100%	0.0 percentage points	98.3%
	Urgent	(n/a)	(n/a)		99.7%
	Semi-urgent	(*)	100%		98.2%
	Non-urgent	100%	100%	0.0 percentage points	98.1%

Admitted patient activity

	Jan-Mar 2020	Jan-Mar 2019	Difference	% change	
Episodes	All episodes	424	396	28	7.1%
	Acute	411	389	22	5.7%
	Acute Overnight	278	257	21	8.2%
	Acute Same Day	133	132	1	0.8%
	Non-acute	(*)	7		
	Mental health	(*)	0		
Average length of stay (days)	Acute	2.5	2.7	-0.2	
	Acute Overnight	3.3	3.6	-0.3	
	Non-acute	(*)	8.3		
	Mental health	(*)	n/a		
Hospital bed days	All bed days	1,142	1,124	18	1.6%
	Acute	1,039	1,066	-27	-2.5%
	Non-acute	(*)	58		-100.0%
	Mental health	(*)	0		
Babies born in Narrabri Hospital	21	16	5	31.3%	

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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