

Emergency department activity

	Jan-Mar 2020	Jan-Mar 2019	Difference	% change	
All arrivals at ED by ambulance	1,779	1,713	66	3.9%	
ED Attendances	7,232	7,415	-183	-2.5%	
Emergency presentations	7,175	7,381	-206	-2.8%	
Emergency presentation by triage category	T1: Resuscitation	54	45	9	20.0%
	T2: Emergency	959	1,127	-168	-14.9%
	T3: Urgent	2,563	2,900	-337	-11.6%
	T4: Semi-urgent	2,565	2,819	-254	-9.0%
	T5: Non-urgent	1,034	490	544	111.0%
Admissions to hospital from EDs	1,638	2,016	-378	-18.8%	

Emergency department performance

	Jan-Mar 2020	Jan-Mar 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	7m	1m	9m
	T2: Emergency 90th percentile time to treatment	18m	17m	1m	25m
	% started treatment on time	71.5%	77.5%	-6.0 percentage points	61.3%
	Median time to treatment	16m	17m	-1m	20m
	T3: Urgent 90th percentile time to treatment	46m	46m	0m	1h 08m
	% started treatment on time	81.4%	80.5%	0.9 percentage points	70.5%
	Median time to treatment	24m	22m	2m	25m
	T4: Semi-urgent 90th percentile time to treatment	1h 34m	1h 30m	4m	1h 49m
	% started treatment on time	80.7%	81.7%	-1.0 percentage points	76.4%
T5: Non-urgent	Median time to treatment	57m	27m	30m	29m
	90th percentile time to treatment	2h 59m	1h 53m	66m	2h 09m
	% started treatment on time	74.5%	90.8%	-16.3 percentage points	88.6%
Patients starting treatment on time %	78.8%	81.1%	-2.3 percentage points	73.6%	
Median time to leave the ED	2h 39m	2h 38m	1m	2h 38m	
90th percentile time to leave the ED	5h 36m	5h 31m	5m	6h 43m	
Patients leaving the ED within four hours of presentation	79.9%	81.3%	-1.4 percentage points	73.6%	
Transfer of care	Median transfer of care time (minutes)	10m	10m	0m	11m
	90th percentile transfer of care time (minutes)	17m	18m	-1m	26m
	Percent on target	98.0%	98.1%	-0.1 percentage points	92.4%

Notes: 'ED attendances' includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for <Parameters.Quarter> and provided only for comparison purposes

Elective surgery activity

	Jan-Mar 2020	Jan-Mar 2019	Difference	% change
Elective surgery procedures performed	220	257	-37	-14.4%
Urgency category				
Urgent	24	23	1	4.3%
Semi-urgent	99	105	-6	-5.7%
Non-urgent	97	124	-27	-21.8%
Patients on waiting list ready for elective surgery at the end of quarter	284	232	52	22.4%
Urgency category				
Urgent	<5	7		
Semi-urgent	70	64	6	9.4%
Non-urgent	214	161	53	32.9%

Elective surgery performance


		Jan-Mar 2020	Jan-Mar 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	18 days	11 days	7 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	38 days	45 days	-7 days	55 days
		90th percentile	(*)	82 days		84 days
	Non-urgent	Median	166 days	162 days	4 days	285 days
		90th percentile	(*)	337 days		363 days
Elective surgery procedures performed on time	All procedures	100%	100%	0.0 percentage points	95.6%	
	Urgent	100%	100%	0.0 percentage points	100.0%	
	Semi-urgent	100%	100%	0.0 percentage points	97.3%	
	Non-urgent	100%	100%	0.0 percentage points	93.3%	

Admitted patient activity

	Jan-Mar 2020	Jan-Mar 2019	Difference	% change	
Episodes	All episodes	2,389	3,020	-631	-20.9%
	Acute	2,121	2,678	-557	-20.8%
	Acute Overnight	1,365	1,577	-212	-13.4%
	Acute Same Day	756	1,101	-345	-31.3%
	Non-acute	268	342	-74	-21.6%
	Mental health	0	0		
Average length of stay (days)	Acute	3.3	2.7	0.6	
	Acute Overnight	4.6	3.9	0.7	
	Non-acute	14.9	16.4	-1.5	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	11,058	12,874	-1,816	-14.1%
	Acute	7,061	7,266	-205	-2.8%
	Non-acute	3,997	5,608	-1,611	-28.7%
	Mental health	0	0	0	
Babies born in Ryde Hospital	<5	15			

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(n/a) not applicable

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