

Emergency department activity

	Jan-Mar 2020	Jan-Mar 2019	Difference	% change	
All arrivals at ED by ambulance	1,833	1,823	10	0.5%	
ED Attendances	7,809	7,777	32	0.4%	
Emergency presentations	7,701	7,678	23	0.3%	
Emergency presentation by triage category	T1: Resuscitation	115	100	15	15.0%
	T2: Emergency	1,109	1,120	-11	-1.0%
	T3: Urgent	1,716	1,835	-119	-6.5%
	T4: Semi-urgent	2,862	3,018	-156	-5.2%
	T5: Non-urgent	1,899	1,605	294	18.3%
Admissions to hospital from EDs	1,704	1,799	-95	-5.3%	

Emergency department performance

	Jan-Mar 2020	Jan-Mar 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	6m	6m	0m	8m
	T2: Emergency 90th percentile time to treatment	12m	11m	1m	24m
	% started treatment on time	87.2%	87.6%	-0.4 percentage points	67.4%
	Median time to treatment	19m	21m	-2m	20m
	T3: Urgent 90th percentile time to treatment	55m	1h 02m	-7m	1h 11m
	% started treatment on time	75.9%	71.2%	4.7 percentage points	69.6%
	Median time to treatment	29m	28m	1m	28m
	T4: Semi-urgent 90th percentile time to treatment	1h 35m	1h 36m	-1m	1h 46m
	% started treatment on time	79.4%	77.8%	1.6 percentage points	76.8%
	Median time to treatment	19m	22m	-3m	22m
	T5: Non-urgent 90th percentile time to treatment	1h 36m	1h 49m	-13m	1h 39m
	% started treatment on time	95.3%	92.3%	3.0 percentage points	93.6%
Patients starting treatment on time %	83.6%	80.6%	3.0 percentage points	74.9%	
Median time to leave the ED	2h 43m	3h 03m	-20m	3h 02m	
90th percentile time to leave the ED	10h 31m	11h 42m	-71m	7h 58m	
Patients leaving the ED within four hours of presentation	72.1%	68.4%	3.7 percentage points	68.3%	
Transfer of care	Median transfer of care time (minutes)	11m	11m	0m	11m
	90th percentile transfer of care time (minutes)	25m	26m	-1m	30m
	Percent on target	92.8%	92.5%	0.3 percentage points	89.6%

Notes: 'ED attendances' includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for <Parameters.Quarter> and provided only for comparison purposes

Elective surgery activity

	Jan-Mar 2020	Jan-Mar 2019	Difference	% change
Elective surgery procedures performed	816	762	54	7.1%
Urgency category				
Urgent	144	133	11	8.3%
Semi-urgent	171	188	-17	-9.0%
Non-urgent	405	339	66	19.5%
Patients on waiting list ready for elective surgery at the end of quarter	1,625	1,562	63	4.0%
Urgency category				
Urgent	21	43	-22	-51.2%
Semi-urgent	213	193	20	10.4%
Non-urgent	1,391	1,326	65	4.9%

Elective surgery performance

		Jan-Mar 2020	Jan-Mar 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	13 days	13 days	0 days	13 days
		90th percentile	25 days	25 days	0 days	27 days
	Semi-urgent	Median	48 days	63 days	-15 days	55 days
		90th percentile	85 days	85 days	0 days	89 days
	Non-urgent	Median	332 days	323 days	9 days	294 days
		90th percentile	357 days	354 days	3 days	364 days
Elective surgery procedures performed on time	All procedures	98.9%	100%	-1.1 percentage points	93.0%	
	Urgent	100%	100%	0.0 percentage points	99.9%	
	Semi-urgent	97.1%	100%	-2.9 percentage points	92.2%	
	Non-urgent	99.3%	100%	-0.7 percentage points	90.8%	

Admitted patient activity

	Jan-Mar 2020	Jan-Mar 2019	Difference	% change	
Episodes	All episodes	5,338	5,354	-16	-0.3%
	Acute	4,934	5,010	-76	-1.5%
	Acute Overnight	2,930	3,053	-123	-4.0%
	Acute Same Day	2,004	1,957	47	2.4%
	Non-acute	124	95	29	30.5%
	Mental health	280	249	31	12.4%
Average length of stay (days)	Acute	2.9	3.0	-0.1	
	Acute Overnight	4.3	4.3	0.0	
	Non-acute	14.0	17.2	-3.2	
	Mental health	53.4	32.3	21.1	
Hospital bed days	All bed days	31,175	24,870	6,305	25.4%
	Acute	14,478	15,188	-710	-4.7%
	Non-acute	1,738	1,637	101	6.2%
	Mental health	14,959	8,045	6,914	85.9%
Babies born in Orange Health Service	244	268	-24	-9.0%	

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(n/a) not applicable

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