

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	1,501	1,492	9	0.6%	
ED Attendances	5,447	6,988	-1,541	-22.1%	
Emergency presentations	5,406	6,949	-1,543	-22.2%	
Emergency presentation by triage category	T1: Resuscitation	8	22	-14	-63.6%
	T2: Emergency	591	737	-146	-19.8%
	T3: Urgent	1,396	1,878	-482	-25.7%
	T4: Semi-urgent	2,602	3,265	-663	-20.3%
	T5: Non-urgent	809	1,047	-238	-22.7%
Admissions to hospital from EDs	738	912	-174	-19.1%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	9m	0m	8m
	T2: Emergency 90th percentile time to treatment	21m	20m	1m	21m
	% started treatment on time	62.8%	65%	-2.2 percentage points	67.6%
	Median time to treatment	21m	19m	2m	16m
	T3: Urgent 90th percentile time to treatment	57m	59m	-2m	47m
	% started treatment on time	72.8%	74.7%	-1.9 percentage points	80.0%
	Median time to treatment	26m	28m	-2m	18m
	T4: Semi-urgent 90th percentile time to treatment	1h 36m	1h 51m	-15m	1h 15m
	% started treatment on time	79.2%	76.1%	3.1 percentage points	85.9%
	Median time to treatment	24m	30m	-6m	17m
	T5: Non-urgent 90th percentile time to treatment	1h 26m	1h 58m	-32m	1h 14m
	% started treatment on time	96.9%	90.8%	6.1 percentage points	96.3%
Patients starting treatment on time %	77.5%	76.0%	1.5 percentage points	82.1%	
Median time to leave the ED	2h 35m	2h 44m	-9m	2h 22m	
90th percentile time to leave the ED	6h 41m	6h 40m	1m	6h 04m	
Patients leaving the ED within four hours of presentation	71.9%	71.7%	0.2 percentage points	77.7%	
Transfer of care	Median transfer of care time (minutes)	13m	12m	1m	11m
	90th percentile transfer of care time (minutes)	28m	27m	1m	22m
	Percent on target	90.6%	91.7%	-1.1 percentage points	94.9%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
 (n/a) not applicable

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Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Elective surgery procedures performed	703	816	-113	-13.8%	
Urgency category	Urgent	124	125	-1	-0.8%
	Semi-urgent	335	285	50	17.5%
	Non-urgent	177	350	-173	-49.4%
Patients on waiting list ready for elective surgery at the end of quarter	1,106	1,077	29	2.7%	
Urgency category	Urgent	30	18	12	66.7%
	Semi-urgent	239	251	-12	-4.8%
	Non-urgent	837	808	29	3.6%

Elective surgery performance

		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	14 days	16 days	-2 days	14 days
		90th percentile	23 days	28 days	-5 days	26 days
	Semi-urgent	Median	54 days	49 days	5 days	56 days
		90th percentile	95 days	83 days	12 days	104 days
	Non-urgent	Median	304 days	173 days	131 days	361 days
		90th percentile	392 days	341 days	51 days	413 days
Elective surgery procedures performed on time	All procedures	86.2%	100%	-13.8 percentage points	77.8%	
	Urgent	100%	100%	0.0 percentage points	99.0%	
	Semi-urgent	85.4%	100%	-14.6 percentage points	81.8%	
	Non-urgent	78%	100%	-22.0 percentage points	58.3%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	1,824	2,203	-379	-17.2%
	Acute	1,669	2,017	-348	-17.3%
	Acute Overnight	1,109	1,369	-260	-19.0%
	Acute Same Day	560	648	-88	-13.6%
	Non-acute	155	186	-31	-16.7%
	Mental health	0	0		
Average length of stay (days)	Acute	3.5	3.5		
	Acute Overnight	4.8	4.7		
	Non-acute	13.0	15.4		
	Mental health	n/a	n/a		
Hospital bed days	All bed days	7,869	10,009	-2,140	-21.4%
	Acute	5,856	7,140	-1,284	-18.0%
	Non-acute	2,013	2,869	-856	-29.8%
	Mental health	0	0	0	

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