

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	327	294	33	11.2%	
ED Attendances	1,953	2,566	-613	-23.9%	
Emergency presentations	1,621	2,094	-473	-22.6%	
Emergency presentation by triage category	T1: Resuscitation	5	8	-3	-37.5%
	T2: Emergency	198	214	-16	-7.5%
	T3: Urgent	465	668	-203	-30.4%
	T4: Semi-urgent	695	1,031	-336	-32.6%
	T5: Non-urgent	258	173	85	49.1%
Admissions to hospital from EDs	213	240	-27	-11.3%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	6m	6m	0m	8m
	T2: Emergency 90th percentile time to treatment	27m	27m	0m	22m
	% started treatment on time	68.2%	72.4%	-4.2 percentage points	68.5%
	Median time to treatment	16m	14m	2m	16m
	T3: Urgent 90th percentile time to treatment	50m	1h 00m	-10m	46m
	% started treatment on time	75.8%	73.1%	2.7 percentage points	79.0%
	Median time to treatment	21m	22m	-1m	19m
	T4: Semi-urgent 90th percentile time to treatment	1h 18m	1h 35m	-17m	1h 14m
	% started treatment on time	85.3%	78.9%	6.4 percentage points	86.0%
	Median time to treatment	17m	17m	0m	16m
	T5: Non-urgent 90th percentile time to treatment	1h 12m	1h 19m	-7m	1h 11m
	% started treatment on time	96.1%	95.2%	0.9 percentage points	97.0%
Patients starting treatment on time %	81.9%	77.3%	4.6 percentage points	83.4%	
Median time to leave the ED	1h 23m	1h 40m	-17m	1h 40m	
90th percentile time to leave the ED	5h 09m	5h 22m	-13m	4h 54m	
Patients leaving the ED within four hours of presentation	84.0%	82.9%	1.1 percentage points	85.2%	
Transfer of care	Median transfer of care time (minutes)	4m	3m	1m	9m
	90th percentile transfer of care time (minutes)	12m	10m	2m	21m
	Percent on target	99.3%	93.5%	5.8 percentage points	95.6%

Notes: For Moree Hospital, 10.5% of triage 5 presentations were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Elective surgery procedures performed	49	99	-50	-50.5%	
Urgency category	Urgent	13	15	-2	-13.3%
	Semi-urgent	12	27	-15	-55.6%
	Non-urgent	21	54	-33	-61.1%
Patients on waiting list ready for elective surgery at the end of quarter	118	108	10	9.3%	
Urgency category	Urgent	<5	<5		
	Semi-urgent	15	13	2	15.4%
	Non-urgent	103	95	8	8.4%

Elective surgery performance

		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	8 days	8 days	0 days	10 days
		90th percentile	(*)	(*)		26 days
	Semi-urgent	Median	49 days	19 days	30 days	42 days
		90th percentile	(*)	(*)		104 days
	Non-urgent	Median	269 days	162 days	107 days	232 days
		90th percentile	(*)	(*)		410 days
Elective surgery procedures performed on time	All procedures	100%	100%	0.0 percentage points	87.8%	
	Urgent	100%	100%	0.0 percentage points	99.8%	
	Semi-urgent	100%	100%	0.0 percentage points	86.1%	
	Non-urgent	100%	100%	0.0 percentage points	82.0%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	859	870	-11	-1.3%
	Acute	847	862	-15	-1.7%
	Acute Overnight	321	372	-51	-13.7%
	Acute Same Day	526	490	36	7.3%
	Non-acute	12	8	4	50.0%
	Mental health	0	0		
Average length of stay (days)	Acute	2.1	2.1		
	Acute Overnight	3.8	3.5		
	Non-acute	6.8	5.1		
	Mental health	n/a	n/a		
Hospital bed days	All bed days	1,821	1,824	-3	-0.2%
	Acute	1,739	1,783	-44	-2.5%
	Non-acute	82	41	41	100.0%
	Mental health	0	0	0	
Babies born in Moree Hospital	27	35	-8	-22.9%	

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(n/a) not applicable

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