

## Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	1,744	2,041	-297	-14.6%	
ED Attendances	6,618	8,090	-1,472	-18.2%	
Emergency presentations	6,471	7,909	-1,438	-18.2%	
Emergency presentation by triage category	T1: Resuscitation	30	35	-5	-14.3%
	T2: Emergency	711	897	-186	-20.7%
	T3: Urgent	2,441	2,941	-500	-17.0%
	T4: Semi-urgent	2,990	3,803	-813	-21.4%
	T5: Non-urgent	299	233	66	28.3%
Admissions to hospital from EDs	816	955	-139	-14.6%	

## Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	8m	1m	8m
	T2: Emergency 90th percentile time to treatment	23m	23m	0m	21m
	% started treatment on time	60.7%	67.8%	-7.1 percentage points	67.6%
	Median time to treatment	20m	23m	-3m	16m
	T3: Urgent 90th percentile time to treatment	1h 05m	1h 34m	-29m	47m
	% started treatment on time	71.3%	61.2%	10.1 percentage points	80.0%
	Median time to treatment	20m	22m	-2m	18m
	T4: Semi-urgent 90th percentile time to treatment	1h 28m	2h 02m	-34m	1h 15m
	% started treatment on time	82.8%	73.5%	9.3 percentage points	85.9%
	Median time to treatment	20m	17m	3m	17m
	T5: Non-urgent 90th percentile time to treatment	1h 19m	1h 38m	-19m	1h 14m
	% started treatment on time	95.8%	93%	2.8 percentage points	96.3%
Patients starting treatment on time %	76.4%	68.6%	7.8 percentage points	82.1%	
Median time to leave the ED	3h 10m	3h 18m	-8m	2h 22m	
90th percentile time to leave the ED	8h 13m	8h 22m	-9m	6h 04m	
Patients leaving the ED within four hours of presentation	66.0%	64.8%	1.2 percentage points	77.7%	
Transfer of care	Median transfer of care time (minutes)	11m	11m	0m	11m
	90th percentile transfer of care time (minutes)	23m	23m	0m	22m
	Percent on target	94.7%	94.9%	-0.2 percentage points	94.9%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

### Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
<b>Elective surgery procedures performed</b>	794	792	2	0.3%
<b>Urgency category</b>				
Urgent	75	42	33	78.6%
Semi-urgent	281	197	84	42.6%
Non-urgent	438	544	-106	-19.5%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	2,257	2,012	245	12.2%
<b>Urgency category</b>				
Urgent	17	7	10	142.9%
Semi-urgent	216	141	75	53.2%
Non-urgent	2,024	1,864	160	8.6%

### Elective surgery performance


		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	17 days	20 days	-3 days	14 days
		90th percentile	(*)	(*)		26 days
	Semi-urgent	Median	59 days	59 days	0 days	56 days
		90th percentile	96 days	78 days	18 days	104 days
	Non-urgent	Median	364 days	330 days	34 days	361 days
		90th percentile	407 days	357 days	50 days	413 days
<b>Elective surgery procedures performed on time</b>	All procedures	69.3%	99.7%	-30.4 percentage points	77.8%	
	Urgent	100%	100%	0.0 percentage points	99.0%	
	Semi-urgent	85.4%	99%	-13.6 percentage points	81.8%	
	Non-urgent	53.7%	100%	-46.3 percentage points	58.3%	

### Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
<b>Episodes</b>	All episodes	3,350	3,447	-97	-2.8%
	Acute	2,967	3,083	-116	-3.8%
	Acute Overnight	925	1,155	-230	-19.9%
	Acute Same Day	2,042	1,928	114	5.9%
	Non-acute	70	109	-39	-35.8%
	Mental health	313	255	58	22.7%
<b>Average length of stay (days)</b>	Acute	2.3	2.6		
	Acute Overnight	5.3	5.3		
	Non-acute	12.7	13.6		
	Mental health	19.6	17.2		
<b>Hospital bed days</b>	All bed days	13,958	13,903	55	0.4%
	Acute	6,945	8,027	-1,082	-13.5%
	Non-acute	889	1,481	-592	-40.0%
	Mental health	6,124	4,395	1,729	39.3%
<b>Babies born in Shellharbour Hospital</b>	<5	<5			

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(n/a) not applicable

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