

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	202	277	-75	-27.1%	
ED Attendances	1,630	2,733	-1,103	-40.4%	
Emergency presentations	1,356	2,107	-751	-35.6%	
Emergency presentation by triage category	T1: Resuscitation	<5	<5		
	T2: Emergency	50	91	-41	-45.1%
	T3: Urgent	319	549	-230	-41.9%
	T4: Semi-urgent	631	1,016	-385	-37.9%
	T5: Non-urgent	356	451	-95	-21.1%
Admissions to hospital from EDs	138	234	-96	-41.0%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	5m	5m	0m	8m
	T2: Emergency 90th percentile time to treatment	(*)	(*)		22m
	% started treatment on time	79.6%	84.1%	-4.5 percentage points	68.5%
	Median time to treatment	8m	11m	-3m	16m
	T3: Urgent 90th percentile time to treatment	20m	37m	-17m	46m
	% started treatment on time	98.1%	84.1%	14.0 percentage points	79.0%
	Median time to treatment	8m	11m	-3m	19m
	T4: Semi-urgent 90th percentile time to treatment	20m	36m	-16m	1h 14m
	% started treatment on time	99.2%	96.2%	3.0 percentage points	86.0%
	Median time to treatment	6m	7m	-1m	16m
	T5: Non-urgent 90th percentile time to treatment	20m	33m	-13m	1h 11m
	% started treatment on time	100%	99.8%	0.2 percentage points	97.0%
Patients starting treatment on time %	98.4%	93.3%	5.1 percentage points	83.4%	
Median time to leave the ED	1h 01m	1h 09m	-8m	1h 40m	
90th percentile time to leave the ED	4h 17m	4h 32m	-15m	4h 54m	
Patients leaving the ED within four hours of presentation	89.2%	86.9%	2.3 percentage points	85.2%	
Transfer of care	Median transfer of care time (minutes)	5m**	8m**	-3m	9m**
	90th percentile transfer of care time (minutes)	**	16m**		21m**
	Percent on target	100.0%**	96.2%**	3.8 percentage points	95.6%**

** Caution - Transfer of care could not be calculated for more than 30% of records

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed	6	49	-43	-87.8%
Urgency category				
Urgent	6	8	-2	-25.0%
Semi-urgent	0	41	-41	-100.0%
Non-urgent	0	<5		
Patients on waiting list ready for elective surgery at the end of quarter	26	13	13	100.0%
Urgency category				
Urgent	0	<5		
Semi-urgent	26	<5		
Non-urgent	<5	13		

Elective surgery performance

		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	(*)	(*)	10 days	
		90th percentile	(*)	(*)	26 days	
	Semi-urgent	Median	(n/a)	42 days		42 days
		90th percentile	(n/a)	(*)		104 days
	Non-urgent	Median	(n/a)	(*)		232 days
		90th percentile	(n/a)	(*)		410 days
Elective surgery procedures performed on time	All procedures	(*)	100%		87.8%	
	Urgent	(*)	(*)		99.8%	
	Semi-urgent	(n/a)	100%		86.1%	
	Non-urgent	(n/a)	(*)		82.0%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	657	778	-121	-15.6%
	Acute	600	689	-89	-12.9%
	Acute Overnight	221	315	-94	-29.8%
	Acute Same Day	379	374	5	1.3%
	Non-acute	57	89	-32	-36.0%
	Mental health	0	0		
Average length of stay (days)	Acute	1.9	2.0		
	Acute Overnight	3.5	3.3		
	Non-acute	11.2	7.3		
	Mental health	n/a	n/a		
Hospital bed days	All bed days	1,801	2,050	-249	-12.1%
	Acute	1,163	1,404	-241	-17.2%
	Non-acute	638	646	-8	-1.2%
	Mental health	0	0	0	
Babies born in Deniliquin Hospital and Health Services	18	19	-1	-5.3%	

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

Results are for Apr-Jun 2020 and provided only for comparison purposes