

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	1,176	1,267	-91	-7.2%	
ED Attendances	5,515	6,949	-1,434	-20.6%	
Emergency presentations	5,362	6,631	-1,269	-19.1%	
Emergency presentation by triage category	T1: Resuscitation	12	20	-8	-40.0%
	T2: Emergency	797	901	-104	-11.5%
	T3: Urgent	1,890	2,187	-297	-13.6%
	T4: Semi-urgent	2,497	3,321	-824	-24.8%
	T5: Non-urgent	166	202	-36	-17.8%
Admissions to hospital from EDs	1,348	1,470	-122	-8.3%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results		
Time to treatment by triage category	T2: Emergency	Median time to treatment	10m	13m	-3m	8m
		90th percentile time to treatment	24m	33m	-9m	21m
		% started treatment on time	53.1%	40.3%	12.8 percentage points	67.6%
	T3: Urgent	Median time to treatment	16m	16m	0m	16m
		90th percentile time to treatment	51m	1h 19m	-28m	47m
		% started treatment on time	78.2%	70.2%	8.0 percentage points	80.0%
	T4: Semi-urgent	Median time to treatment	16m	17m	-1m	18m
		90th percentile time to treatment	1h 20m	1h 51m	-31m	1h 15m
		% started treatment on time	85.5%	79%	6.5 percentage points	85.9%
	T5: Non-urgent	Median time to treatment	14m	14m	0m	17m
		90th percentile time to treatment	1h 01m	1h 21m	-20m	1h 14m
		% started treatment on time	97.5%	94.8%	2.7 percentage points	96.3%
Patients starting treatment on time %	78.4%	71.2%	7.2 percentage points	82.1%		
Median time to leave the ED	3h 04m	3h 00m	4m	2h 22m		
90th percentile time to leave the ED	6h 08m	6h 07m	1m	6h 04m		
Patients leaving the ED within four hours of presentation	71.8%	74.0%	-2.2 percentage points	77.7%		
Transfer of care	Median transfer of care time (minutes)	11m	11m	0m	11m	
	90th percentile transfer of care time (minutes)	21m	23m	-2m	22m	
	Percent on target	96.2%	94.4%	1.8 percentage points	94.9%	

Elective surgery activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed		212	424	-212	-50.0%
Urgency category	Urgent	81	81	0	0.0%
	Semi-urgent	79	149	-70	-47.0%
	Non-urgent	41	171	-130	-76.0%
Patients on waiting list ready for elective surgery at the end of quarter		846	509	337	66.2%
Urgency category	Urgent	18	10	8	80.0%
	Semi-urgent	170	101	69	68.3%
	Non-urgent	658	398	260	65.3%

Elective surgery performance

		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	9 days	8 days	1 days	14 days
		90th percentile	(*)	(*)		26 days
	Semi-urgent	Median	73 days	49 days	24 days	56 days
		90th percentile	(*)	80 days		104 days
	Non-urgent	Median	218 days	306 days	-88 days	361 days
		90th percentile	(*)	363 days		413 days
Elective surgery procedures performed on time	All procedures	81.6%	98%	-16.4 percentage points	77.8%	
	Urgent	96.3%	100%	-3.7 percentage points	99.0%	
	Semi-urgent	68.4%	99.3%	-30.9 percentage points	81.8%	
	Non-urgent	78%	95.9%	-17.9 percentage points	58.3%	

Admitted patient activity

BHI does not report admitted patient activity for this facility.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes