

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	429	507	-78	-15.4%	
ED Attendances	2,375	3,311	-936	-28.3%	
Emergency presentations	2,225	3,169	-944	-29.8%	
Emergency presentation by triage category	T1: Resuscitation	<5	8		
	T2: Emergency	283	283	0	0.0%
	T3: Urgent	764	952	-188	-19.7%
	T4: Semi-urgent	1,024	1,658	-634	-38.2%
	T5: Non-urgent	154	268	-114	-42.5%
Admissions to hospital from EDs	249	335	-86	-25.7%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	8m	-1m	8m
	T2: Emergency 90th percentile time to treatment	31m	25m	6m	22m
	% started treatment on time	61.5%	68.1%	-6.6 percentage points	68.5%
	Median time to treatment	16m	17m	-1m	16m
	T3: Urgent 90th percentile time to treatment	1h 03m	1h 01m	2m	46m
	% started treatment on time	72%	76.3%	-4.3 percentage points	79.0%
	Median time to treatment	21m	27m	-6m	19m
	T4: Semi-urgent 90th percentile time to treatment	1h 27m	1h 38m	-11m	1h 14m
	% started treatment on time	82.2%	76.1%	6.1 percentage points	86.0%
	Median time to treatment	14m	23m	-9m	16m
	T5: Non-urgent 90th percentile time to treatment	1h 12m	1h 43m	-31m	1h 11m
	% started treatment on time	98.6%	94.3%	4.3 percentage points	97.0%
Patients starting treatment on time %	77.2%	76.9%	0.3 percentage points	83.4%	
Median time to leave the ED	1h 50m	1h 34m	16m	1h 40m	
90th percentile time to leave the ED	5h 01m	4h 26m	35m	4h 54m	
Patients leaving the ED within four hours of presentation	84.1%	87.6%	-3.5 percentage points	85.2%	
Transfer of care	Median transfer of care time (minutes)	13m	12m	1m	9m
	90th percentile transfer of care time (minutes)	33m	34m	-1m	21m
	Percent on target	86.2%	87.2%	-1.0 percentage points	95.6%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed	0	17	-17	-100.0%
Urgency category	Urgent	<5		
	Semi-urgent	<5		
	Non-urgent	17	-17	-100.0%
Patients on waiting list ready for elective surgery at the end of quarter	16	14	2	14.3%
Urgency category	Urgent	0	0	
	Semi-urgent	0	0	
	Non-urgent	16	14	2

Elective surgery performance


	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	(n/a)	(*)	10 days
		90th percentile	(n/a)	(*)	26 days
	Semi-urgent	Median	(n/a)	(*)	42 days
		90th percentile	(n/a)	(*)	104 days
	Non-urgent	Median	(n/a)	45 days	232 days
		90th percentile	(n/a)	(*)	410 days
Elective surgery procedures performed on time	All procedures	(n/a)	100%	87.8%	
	Urgent	(n/a)	(*)	99.8%	
	Semi-urgent	(n/a)	(*)	86.1%	
	Non-urgent	(n/a)	100%	82.0%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	370	453	-83	-18.3%
	Acute	292	372	-80	-21.5%
	Acute Overnight	284	349	-65	-18.6%
	Acute Same Day	8	23	-15	-65.2%
	Non-acute	78	81	-3	-3.7%
	Mental health	0	0		
Average length of stay (days)	Acute	5.7	4.9		
	Acute Overnight	5.8	5.2		
	Non-acute	13.4	15.0		
	Mental health	n/a	n/a		
Hospital bed days	All bed days	2,701	3,034	-333	-11.0%
	Acute	1,655	1,822	-167	-9.2%
	Non-acute	1,046	1,212	-166	-13.7%
	Mental health	0	0	0	

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(n/a) not applicable

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