

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	1,386	1,810	-424	-23.4%	
ED Attendances	4,529	7,558	-3,029	-40.1%	
Emergency presentations	4,488	7,522	-3,034	-40.3%	
Emergency presentation by triage category	T1: Resuscitation	44	53	-9	-17.0%
	T2: Emergency	753	1,212	-459	-37.9%
	T3: Urgent	1,955	2,826	-871	-30.8%
	T4: Semi-urgent	1,540	2,964	-1,424	-48.0%
	T5: Non-urgent	196	467	-271	-58.0%
Admissions to hospital from EDs	1,296	2,048	-752	-36.7%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	8m	0m	8m
	T2: Emergency 90th percentile time to treatment	14m	16m	-2m	21m
	% started treatment on time	82.5%	77.4%	5.1 percentage points	67.6%
	Median time to treatment	12m	16m	-4m	16m
	T3: Urgent 90th percentile time to treatment	30m	45m	-15m	47m
	% started treatment on time	90.2%	80.7%	9.5 percentage points	80.0%
	Median time to treatment	15m	22m	-7m	18m
	T4: Semi-urgent 90th percentile time to treatment	45m	1h 24m	-39m	1h 15m
	% started treatment on time	94.4%	83.5%	10.9 percentage points	85.9%
	Median time to treatment	14m	25m	-11m	17m
	T5: Non-urgent 90th percentile time to treatment	44m	1h 42m	-58m	1h 14m
	% started treatment on time	99%	92.6%	6.4 percentage points	96.3%
Patients starting treatment on time %	90.7%	81.9%	8.8 percentage points	82.1%	
Median time to leave the ED	2h 33m	2h 35m	-2m	2h 22m	
90th percentile time to leave the ED	5h 15m	5h 27m	-12m	6h 04m	
Patients leaving the ED within four hours of presentation	83.4%	81.5%	1.9 percentage points	77.7%	
Transfer of care	Median transfer of care time (minutes)	9m	9m	0m	11m
	90th percentile transfer of care time (minutes)	15m	18m	-3m	22m
	Percent on target	97.9%	98.2%	-0.3 percentage points	94.9%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Elective surgery procedures performed	132	327	-195	-59.6%	
Urgency category	Urgent	18	24	-6	-25.0%
	Semi-urgent	72	137	-65	-47.4%
	Non-urgent	37	161	-124	-77.0%
Patients on waiting list ready for elective surgery at the end of quarter	300	197	103	52.3%	
Urgency category	Urgent	11	5	6	120.0%
	Semi-urgent	52	41	11	26.8%
	Non-urgent	237	151	86	57.0%

Elective surgery performance


		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	8 days	17 days	-9 days	14 days
		90th percentile	(*)	(*)		26 days
	Semi-urgent	Median	21 days	46 days	-25 days	56 days
		90th percentile	(*)	79 days		104 days
	Non-urgent	Median	315 days	174 days	141 days	361 days
		90th percentile	(*)	349 days		413 days
Elective surgery procedures performed on time	All procedures	94.5%	99.7%	-5.2 percentage points	77.8%	
	Urgent	100%	100%	0.0 percentage points	99.0%	
	Semi-urgent	98.6%	100%	-1.4 percentage points	81.8%	
	Non-urgent	83.8%	99.4%	-15.6 percentage points	58.3%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	1,832	3,211	-1,379	-42.9%
	Acute	1,632	2,825	-1,193	-42.2%
	Acute Overnight	1,033	1,618	-585	-36.2%
	Acute Same Day	599	1,207	-608	-50.4%
	Non-acute	200	386	-186	-48.2%
	Mental health	0	0		
Average length of stay (days)	Acute	3.2	2.7		
	Acute Overnight	4.4	3.9		
	Non-acute	14.6	13.4		
	Mental health	n/a	n/a		
Hospital bed days	All bed days	8,078	12,726	-4,648	-36.5%
	Acute	5,166	7,541	-2,375	-31.5%
	Non-acute	2,912	5,185	-2,273	-43.8%
	Mental health	0	0	0	
Babies born in Ryde Hospital	<5	22			

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(n/a) not applicable

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