

## Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	2,521	2,898	-377	-13.0%	
ED Attendances	8,271	10,689	-2,418	-22.6%	
Emergency presentations	8,247	10,654	-2,407	-22.6%	
Emergency presentation by triage category	T1: Resuscitation	79	78	1	1.3%
	T2: Emergency	1,318	1,446	-128	-8.9%
	T3: Urgent	4,080	5,141	-1,061	-20.6%
	T4: Semi-urgent	2,239	3,624	-1,385	-38.2%
	T5: Non-urgent	531	365	166	45.5%
Admissions to hospital from EDs	3,459	4,152	-693	-16.7%	

## Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	10m	-1m	8m
	T2: Emergency 90th percentile time to treatment	18m	20m	-2m	22m
	% started treatment on time	63.1%	58.6%	4.5 percentage points	64.5%
	Median time to treatment	15m	22m	-7m	16m
	T3: Urgent 90th percentile time to treatment	40m	1h 07m	-27m	46m
	% started treatment on time	83.6%	69.3%	14.3 percentage points	79.7%
	Median time to treatment	18m	31m	-13m	19m
	T4: Semi-urgent 90th percentile time to treatment	1h 05m	1h 44m	-39m	1h 04m
	% started treatment on time	88.9%	76.6%	12.3 percentage points	88.7%
T5: Non-urgent	Median time to treatment	12m	35m	-23m	13m
	90th percentile time to treatment	56m	1h 55m	-59m	55m
	% started treatment on time	99.6%	91.3%	8.3 percentage points	98.3%
Patients starting treatment on time %	82.6%	70.9%	11.7 percentage points	81.2%	
Median time to leave the ED	3h 06m	3h 28m	-22m	3h 10m	
90th percentile time to leave the ED	6h 05m	6h 55m	-50m	7h 58m	
Patients leaving the ED within four hours of presentation	78.4%	71.9%	6.5 percentage points	66.6%	
Transfer of care	Median transfer of care time (minutes)	11m	12m	-1m	11m
	90th percentile transfer of care time (minutes)	19m	21m	-2m	26m
	Percent on target	97.7%	96.7%	1.0 percentage points	92.5%

Notes: For Concord Repatriation General Hospital, 40.7% of triage 5 presentations were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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### Elective surgery activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
<b>Elective surgery procedures performed</b>		1,261	2,210	-949	-42.9%
<b>Urgency category</b>	Urgent	456	440	16	3.6%
	Semi-urgent	527	696	-169	-24.3%
	Non-urgent	167	886	-719	-81.2%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>		2,237	1,938	299	15.4%
<b>Urgency category</b>	Urgent	77	52	25	48.1%
	Semi-urgent	323	401	-78	-19.5%
	Non-urgent	1,837	1,485	352	23.7%

### Elective surgery performance

			Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results
<b>Waiting time (days)</b>	Urgent	Median	7 days	6 days	1 days	8 days
		90th percentile	21 days	22 days	-1 days	23 days
	Semi-urgent	Median	27 days	41 days	-14 days	47 days
		90th percentile	77 days	77 days	0 days	110 days
	Non-urgent	Median	197 days	105 days	92 days	228 days
		90th percentile	344 days	290 days	54 days	431 days
<b>Elective surgery procedures performed on time</b>	All procedures		99.4%	100%	-0.6 percentage points	87.8%
	Urgent		100%	100%	0.0 percentage points	99.8%
	Semi-urgent		99.8%	100%	-0.2 percentage points	82.5%
	Non-urgent		96.4%	100%	-3.6 percentage points	69.1%

### Admitted patient activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
<b>Episodes</b>	All episodes	12,048	15,857	-3,809	-24.0%
	Acute	11,005	13,732	-2,727	-19.9%
	Acute Overnight	3,765	5,092	-1,327	-26.1%
	Acute Same Day	7,240	8,640	-1,400	-16.2%
	Non-acute	384	485	-101	-20.8%
	Mental health	659	1,640	-981	-59.8%
<b>Average length of stay (days)</b>	Acute	2.6	2.5		
	Acute Overnight	5.7	5.0		
	Non-acute	14.8	14.9		
	Mental health	23.6	8.3		
<b>Hospital bed days</b>	All bed days	49,924	54,951	-5,027	-9.1%
	Acute	28,689	34,017	-5,328	-15.7%
	Non-acute	5,676	7,249	-1,573	-21.7%
	Mental health	15,559	13,685	1,874	13.7%

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(n/a) not applicable

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