

## Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	304	401	-97	-24.2%	
ED Attendances	2,397	3,321	-924	-27.8%	
Emergency presentations	2,223	3,240	-1,017	-31.4%	
Emergency presentation by triage category	T1: Resuscitation	10	7	3	42.9%
	T2: Emergency	212	236	-24	-10.2%
	T3: Urgent	594	765	-171	-22.4%
	T4: Semi-urgent	1,016	1,767	-751	-42.5%
	T5: Non-urgent	391	465	-74	-15.9%
Admissions to hospital from EDs	199	225	-26	-11.6%	

## Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	9m	-2m	8m
	T2: Emergency 90th percentile time to treatment	20m	29m	-9m	22m
	% started treatment on time	71.6%	59.6%	12.0 percentage points	68.5%
	Median time to treatment	18m	24m	-6m	16m
	T3: Urgent 90th percentile time to treatment	45m	1h 24m	-39m	46m
	% started treatment on time	77.5%	61.7%	15.8 percentage points	79.0%
	Median time to treatment	22m	29m	-7m	19m
	T4: Semi-urgent 90th percentile time to treatment	1h 25m	2h 14m	-49m	1h 14m
	% started treatment on time	81.6%	72.1%	9.5 percentage points	86.0%
	Median time to treatment	19m	36m	-17m	16m
	T5: Non-urgent 90th percentile time to treatment	1h 33m	2h 49m	-76m	1h 11m
	% started treatment on time	94.5%	77.4%	17.1 percentage points	97.0%
Patients starting treatment on time %	81.5%	69.0%	12.5 percentage points	83.4%	
Median time to leave the ED	1h 42m	2h 09m	-27m	1h 40m	
90th percentile time to leave the ED	4h 50m	5h 32m	-42m	4h 54m	
Patients leaving the ED within four hours of presentation	85.2%	79.9%	5.3 percentage points	85.2%	
Transfer of care	Median transfer of care time (minutes)	7m	7m	0m	9m
	90th percentile transfer of care time (minutes)	19m	25m	-6m	21m
	Percent on target	96.8%	93.5%	3.3 percentage points	95.6%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

### Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
<b>Elective surgery procedures performed</b>	69	135	-66	-48.9%	
<b>Urgency category</b>	Urgent	8	16	-8	-50.0%
	Semi-urgent	33	56	-23	-41.1%
	Non-urgent	20	47	-27	-57.4%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	144	127	17	13.4%	
<b>Urgency category</b>	Urgent	<5	<5		
	Semi-urgent	25	30	-5	-16.7%
	Non-urgent	119	97	22	22.7%

### Elective surgery performance


		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	(*)	22 days	10 days	
		90th percentile	(*)	(*)	26 days	
	Semi-urgent	Median	53 days	31 days	22 days	42 days
		90th percentile	(*)	(*)		104 days
	Non-urgent	Median	196 days	141 days	55 days	232 days
		90th percentile	(*)	(*)		410 days
<b>Elective surgery procedures performed on time</b>	All procedures	88.5%	100%	-11.5 percentage points	87.8%	
	Urgent	(*)	100%		99.8%	
	Semi-urgent	78.8%	100%	-21.2 percentage points	86.1%	
	Non-urgent	100%	100%	0.0 percentage points	82.0%	

### Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
<b>Episodes</b>	All episodes	638	776	-138	-17.8%
	Acute	614	764	-150	-19.6%
	Acute Overnight	385	406	-21	-5.2%
	Acute Same Day	229	358	-129	-36.0%
	Non-acute	24	12	12	100.0%
	Mental health	0	0		
<b>Average length of stay (days)</b>	Acute	2.4	2.6		
	Acute Overnight	3.2	3.9		
	Non-acute	12.0	28.5		
	Mental health	n/a	n/a		
<b>Hospital bed days</b>	All bed days	1,755	2,292	-537	-23.4%
	Acute	1,467	1,950	-483	-24.8%
	Non-acute	288	342	-54	-15.8%
	Mental health	0	0	0	
<b>Babies born in Mudgee Health Service</b>	66	45	21	46.7%	

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(n/a) not applicable

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