

Emergency department activity

| | Jul-Sep 2020 | Jul-Sep 2019 | Difference | % change | |
|---|-------------------|--------------|------------|----------|--------|
| All arrivals at ED by ambulance | 948 | 979 | -31 | -3.2% | |
| ED Attendances | 5,139 | 7,269 | -2,130 | -29.3% | |
| Emergency presentations | 4,785 | 6,702 | -1,917 | -28.6% | |
| Emergency presentation by triage category | T1: Resuscitation | 33 | 15 | 18 | 120.0% |
| | T2: Emergency | 670 | 633 | 37 | 5.8% |
| | T3: Urgent | 1,509 | 1,830 | -321 | -17.5% |
| | T4: Semi-urgent | 1,817 | 2,583 | -766 | -29.7% |
| | T5: Non-urgent | 756 | 1,641 | -885 | -53.9% |
| Admissions to hospital from EDs | 725 | 760 | -35 | -4.6% | |

Emergency department performance

| | Jul-Sep 2020 | Jul-Sep 2019 | Difference | NSW results | | |
|---|---|-----------------------------------|------------------------|------------------------|------------------------|--------|
| Time to treatment by triage category | T2: Emergency | Median time to treatment | 11m | 11m | 0m | 8m |
| | | 90th percentile time to treatment | 31m | 31m | 0m | 23m |
| | | % started treatment on time | 47.9% | 49.7% | -1.8 percentage points | 65.4% |
| | T3: Urgent | Median time to treatment | 23m | 20m | 3m | 18m |
| | | 90th percentile time to treatment | 1h 12m | 1h 02m | 10m | 58m |
| | | % started treatment on time | 64.1% | 67.2% | -3.1 percentage points | 74.4% |
| | T4: Semi-urgent | Median time to treatment | 23m | 25m | -2m | 22m |
| | | 90th percentile time to treatment | 1h 46m | 1h 32m | 14m | 1h 27m |
| | | % started treatment on time | 77.9% | 79.5% | -1.6 percentage points | 82.3% |
| | T5: Non-urgent | Median time to treatment | 20m | 20m | 0m | 10m |
| | | 90th percentile time to treatment | 1h 28m | 1h 51m | -23m | 1h 06m |
| | | % started treatment on time | 93.9% | 90.9% | 3.0 percentage points | 96.9% |
| Patients starting treatment on time % | 68.0% | 72.4% | -4.4 percentage points | 78.9% | | |
| Median time to leave the ED | 1h 50m | 1h 27m | 23m | 2h 42m | | |
| 90th percentile time to leave the ED | 5h 32m | 4h 29m | 63m | 7h 35m | | |
| Patients leaving the ED within four hours of presentation | 79.8% | 87.5% | -7.7 percentage points | 71.5% | | |
| Transfer of care | Median transfer of care time (minutes) | 13m | 10m | 3m | 11m | |
| | 90th percentile transfer of care time (minutes) | 29m | 22m | 7m | 30m | |
| | Percent on target | 90.2% | 94.6% | -4.4 percentage points | 89.4% | |

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

| | Jul-Sep 2020 | Jul-Sep 2019 | Difference | % change |
|--|--------------|--------------|------------|----------|
| Elective surgery procedures performed | 241 | 285 | -44 | -15.4% |
| Urgency category | | | | |
| Urgent | 41 | 44 | -3 | -6.8% |
| Semi-urgent | 105 | 103 | 2 | 1.9% |
| Non-urgent | 86 | 123 | -37 | -30.1% |
| Patients on waiting list ready for elective surgery at the end of quarter | 474 | 436 | 38 | 8.7% |
| Urgency category | | | | |
| Urgent | 9 | <5 | | |
| Semi-urgent | 113 | 84 | 29 | 34.5% |
| Non-urgent | 352 | 352 | 0 | 0.0% |

Elective surgery performance


| | | Jul-Sep 2020 | Jul-Sep 2019 | Difference | |
|--|----------------|-----------------|--------------|-------------------------|---------|
| Waiting time (days) | Urgent | Median | 13 days | 14 days | -1 days |
| | | 90th percentile | (*) | (*) | |
| | Semi-urgent | Median | 48 days | 49 days | -1 days |
| | | 90th percentile | 99 days | 76 days | 23 days |
| | Non-urgent | Median | 362 days | 286 days | 76 days |
| | | 90th percentile | (*) | 337 days | |
| Elective surgery procedures performed on time | All procedures | 75.9% | 97.8% | -21.9 percentage points | 79.8% |
| | Urgent | 95.1% | 100% | -4.9 percentage points | |
| | Semi-urgent | 85.7% | 100% | -14.3 percentage points | |
| | Non-urgent | 54.7% | 95.1% | -40.4 percentage points | |

Admitted patient activity

| | Jul-Sep 2020 | Jul-Sep 2019 | Difference | % change | |
|--------------------------------------|-----------------|--------------|------------|----------|--------|
| Episodes | All episodes | 2,100 | 2,252 | -152 | -6.7% |
| | Acute | 1,978 | 2,133 | -155 | -7.3% |
| | Acute Overnight | 951 | 1,056 | -105 | -9.9% |
| | Acute Same Day | 1,027 | 1,077 | -50 | -4.6% |
| | Non-acute | 61 | 58 | 3 | 5.2% |
| | Mental health | 61 | 61 | 0 | 0.0% |
| Average length of stay (days) | Acute | 2.3 | 2.6 | -0.3 | |
| | Acute Overnight | 3.7 | 4.3 | -0.6 | |
| | Non-acute | 17.1 | 13.7 | 3.4 | |
| | Mental health | 15.6 | 10.9 | 4.7 | |
| Hospital bed days | All bed days | 6,513 | 7,057 | -544 | -7.7% |
| | Acute | 4,516 | 5,595 | -1,079 | -19.3% |
| | Non-acute | 1,046 | 796 | 250 | 31.4% |
| | Mental health | 951 | 666 | 285 | 42.8% |

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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