

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	6,235	5,954	281	4.7%	
ED Attendances	21,019	22,068	-1,049	-4.8%	
Emergency presentations	20,558	21,482	-924	-4.3%	
Emergency presentation by triage category	T1: Resuscitation	128	157	-29	-18.5%
	T2: Emergency	2,101	2,396	-295	-12.3%
	T3: Urgent	5,171	6,123	-952	-15.5%
	T4: Semi-urgent	10,330	10,661	-331	-3.1%
	T5: Non-urgent	2,828	2,145	683	31.8%
Admissions to hospital from EDs	6,512	6,860	-348	-5.1%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	8m	0m	9m
	T2: Emergency 90th percentile time to treatment	19m	20m	-1m	26m
	% started treatment on time	76.1%	74.4%	1.7 percentage points	58.8%
	Median time to treatment	21m	23m	-2m	20m
	T3: Urgent 90th percentile time to treatment	1h 07m	1h 22m	-15m	1h 04m
	% started treatment on time	73.6%	66.2%	7.4 percentage points	70.9%
	Median time to treatment	32m	36m	-4m	25m
	T4: Semi-urgent 90th percentile time to treatment	1h 44m	2h 09m	-25m	1h 33m
	% started treatment on time	77.2%	71.8%	5.4 percentage points	80.1%
	Median time to treatment	35m	43m	-8m	24m
	T5: Non-urgent 90th percentile time to treatment	2h 02m	2h 37m	-35m	1h 33m
	% started treatment on time	89.8%	81.3%	8.5 percentage points	94.7%
Patients starting treatment on time %	77.7%	71.2%	6.5 percentage points	72.8%	
Median time to leave the ED	3h 24m	3h 37m	-13m	3h 35m	
90th percentile time to leave the ED	7h 46m	8h 29m	-43m	9h 44m	
Patients leaving the ED within four hours of presentation	60.4%	58.4%	2.0 percentage points	59.2%	
Transfer of care	Median transfer of care time (minutes)	12m	13m	-1m	12m
	90th percentile transfer of care time (minutes)	26m	34m	-8m	35m
	Percent on target	92.6%	87.5%	5.1 percentage points	87.1%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	2,277	2,347	-70	-3.0%
Urgency category	Urgent	773	72	9.3%
	Semi-urgent	673	-109	-16.2%
	Non-urgent	811	-29	-3.6%
Patients on waiting list ready for elective surgery at the end of quarter	2,746	2,714	32	1.2%
Urgency category	Urgent	97	13	13.4%
	Semi-urgent	536	93	17.4%
	Non-urgent	2,081	-74	-3.6%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	8 days	8 days	0 days	10 days
		90th percentile	26 days	25 days	1 days	26 days
	Semi-urgent	Median	46 days	45 days	1 days	43 days
		90th percentile	111 days	82 days	29 days	105 days
	Non-urgent	Median	300 days	225 days	75 days	309 days
		90th percentile	458 days	361 days	97 days	448 days
Elective surgery procedures performed on time	All procedures	87%	97.9%	-10.9 percentage points	84.1%	
	Urgent	99.8%	99.9%	-0.1 percentage points	99.9%	
	Semi-urgent	86.7%	98.7%	-12.0 percentage points	85.5%	
	Non-urgent	73.5%	95.4%	-21.9 percentage points	70.3%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	19,890	20,278	-388	-1.9%
	Acute	19,540	19,932	-392	-2.0%
	Acute Overnight	10,702	10,955	-253	-2.3%
	Acute Same Day	8,838	8,977	-139	-1.5%
	Non-acute	259	274	-15	-5.5%
	Mental health	91	72	19	26.4%
Average length of stay (days)	Acute	3.2	3.2	0.0	
	Acute Overnight	5.1	5.0	0.1	
	Non-acute	17.6	19.6	-2.0	
	Mental health	7.5	12.4	-4.9	
Hospital bed days	All bed days	68,553	70,521	-1,968	-2.8%
	Acute	63,308	64,259	-951	-1.5%
	Non-acute	4,559	5,372	-813	-15.1%
	Mental health	686	890	-204	-22.9%

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(n/a) not applicable

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