

## Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	11,991	12,268	-277	-2.3%	
ED Attendances	39,030	42,224	-3,194	-7.6%	
Emergency presentations	38,483	41,382	-2,899	-7.0%	
Emergency presentation by triage category	T1: Resuscitation	280	290	-10	-3.4%
	T2: Emergency	5,199	5,046	153	3.0%
	T3: Urgent	14,269	16,019	-1,750	-10.9%
	T4: Semi-urgent	14,931	17,452	-2,521	-14.4%
	T5: Non-urgent	3,804	2,575	1,229	47.7%
Admissions to hospital from EDs	7,802	9,916	-2,114	-21.3%	

## Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	9m	10m	-1m	8m
	T2: Emergency 90th percentile time to treatment	21m	32m	-11m	23m
	% started treatment on time	62.9%	53.8%	9.1 percentage points	65.4%
	Median time to treatment	19m	26m	-7m	18m
	T3: Urgent 90th percentile time to treatment	1h 09m	1h 50m	-41m	58m
	% started treatment on time	73.8%	57.8%	16.0 percentage points	74.4%
	Median time to treatment	20m	27m	-7m	22m
	T4: Semi-urgent 90th percentile time to treatment	1h 28m	2h 13m	-45m	1h 27m
	% started treatment on time	83.3%	71.8%	11.5 percentage points	82.3%
	Median time to treatment	18m	29m	-11m	10m
	T5: Non-urgent 90th percentile time to treatment	1h 08m	2h 01m	-53m	1h 06m
	% started treatment on time	97.7%	89.9%	7.8 percentage points	96.9%
Patients starting treatment on time %	78.2%	64.9%	13.3 percentage points	78.9%	
Median time to leave the ED	3h 25m	3h 29m	-4m	2h 42m	
90th percentile time to leave the ED	10h 46m	10h 17m	29m	7h 35m	
Patients leaving the ED within four hours of presentation	59.2%	59.3%	-0.1 percentage points	71.5%	
Transfer of care	Median transfer of care time (minutes)	12m	13m	-1m	11m
	90th percentile transfer of care time (minutes)	34m	42m	-8m	30m
	Percent on target	87.1%	82.6%	4.5 percentage points	89.4%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

Results are for Jul-Sept 2020 and provided only for comparison purposes

### Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
<b>Elective surgery procedures performed</b>	3,555	3,605	-50	-1.4%	
<b>Urgency category</b>	Urgent	850	925	-75	-8.1%
	Semi-urgent	1,108	993	115	11.6%
	Non-urgent	1,372	1,499	-127	-8.5%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	7,507	6,325	1,182	18.7%	
<b>Urgency category</b>	Urgent	124	107	17	15.9%
	Semi-urgent	1,172	890	282	31.7%
	Non-urgent	6,211	5,328	883	16.6%

### Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	NSW results	
<b>Waiting time (days)</b>	Urgent	Median	13 days	12 days	1 days	12 days
		90th percentile	27 days	27 days	0 days	26 days
	Semi-urgent	Median	75 days	58 days	17 days	49 days
		90th percentile	174 days	96 days	78 days	109 days
	Non-urgent	Median	359 days	330 days	29 days	330 days
		90th percentile	482 days	372 days	110 days	441 days
<b>Elective surgery procedures performed on time</b>	All procedures	71.8%	89.7%	-17.9 percentage points	79.8%	
	Urgent	99.9%	99.4%	0.5 percentage points	99.8%	
	Semi-urgent	66.6%	87.6%	-21.0 percentage points	84.9%	
	Non-urgent	58.5%	85.2%	-26.7 percentage points	65.8%	

### Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
<b>Episodes</b>	All episodes	23,074	24,443	-1,369	-5.6%
	Acute	21,031	22,305	-1,274	-5.7%
	Acute Overnight	11,594	12,764	-1,170	-9.2%
	Acute Same Day	9,437	9,541	-104	-1.1%
	Non-acute	1,428	1,526	-98	-6.4%
	Mental health	615	612	3	0.5%
<b>Average length of stay (days)</b>	Acute	3.2	3.2	0.0	
	Acute Overnight	5.0	4.9	0.1	
	Non-acute	14.8	14.6	0.2	
	Mental health	17.6	16.8	0.8	
<b>Hospital bed days</b>	All bed days	98,874	104,361	-5,487	-5.3%
	Acute	66,859	71,796	-4,937	-6.9%
	Non-acute	21,183	22,259	-1,076	-4.8%
	Mental health	10,832	10,306	526	5.1%

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(n/a) not applicable

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