

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	2,555	2,516	39	1.6%	
ED Attendances	10,574	10,873	-299	-2.7%	
Emergency presentations	10,315	10,726	-411	-3.8%	
Emergency presentation by triage category	T1: Resuscitation	51	77	-26	-33.8%
	T2: Emergency	1,134	1,358	-224	-16.5%
	T3: Urgent	3,651	4,106	-455	-11.1%
	T4: Semi-urgent	4,423	4,435	-12	-0.3%
	T5: Non-urgent	1,056	750	306	40.8%
Admissions to hospital from EDs	3,353	3,143	210	6.7%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	9m	0m	8m
	T2: Emergency 90th percentile time to treatment	28m	23m	5m	21m
	% started treatment on time	56.3%	64.2%	-7.9 percentage points	70.9%
	Median time to treatment	22m	18m	4m	18m
	T3: Urgent 90th percentile time to treatment	1h 00m	1h 01m	-1m	58m
	% started treatment on time	65.7%	70%	-4.3 percentage points	74.9%
	Median time to treatment	29m	26m	3m	23m
	T4: Semi-urgent 90th percentile time to treatment	1h 17m	1h 19m	-2m	1h 26m
	% started treatment on time	81.7%	82.8%	-1.1 percentage points	82.5%
	Median time to treatment	27m	28m	-1m	5m
	T5: Non-urgent 90th percentile time to treatment	1h 14m	1h 16m	-2m	50m
	% started treatment on time	98.1%	96.4%	1.7 percentage points	97.8%
Patients starting treatment on time %	74.8%	76.4%	-1.6 percentage points	81.4%	
Median time to leave the ED	2h 14m	2h 20m	-6m	2h 42m	
90th percentile time to leave the ED	8h 50m	8h 29m	21m	7h 43m	
Patients leaving the ED within four hours of presentation	75.1%	74.4%	0.7 percentage points	71.9%	
Transfer of care	Median transfer of care time (minutes)	13m	14m	-1m	11m
	90th percentile transfer of care time (minutes)	35m	56m	-21m	30m
	Percent on target	85.8%	75.8%	10.0 percentage points	89.8%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Elective surgery procedures performed	950	1,010	-60	-5.9%	
Urgency category	Urgent	225	205	20	9.8%
	Semi-urgent	374	335	39	11.6%
	Non-urgent	286	397	-111	-28.0%
Patients on waiting list ready for elective surgery at the end of quarter	1,807	1,370	437	31.9%	
Urgency category	Urgent	48	29	19	65.5%
	Semi-urgent	285	236	49	20.8%
	Non-urgent	1,474	1,105	369	33.4%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	20 days	14 days	6 days	15 days
		90th percentile	28 days	26 days	2 days	27 days
	Semi-urgent	Median	51 days	50 days	1 days	58 days
		90th percentile	88 days	84 days	4 days	120 days
	Non-urgent	Median	382 days	284 days	98 days	352 days
		90th percentile	482 days	372 days	110 days	445 days
Elective surgery procedures performed on time	All procedures	77.7%	92.7%	-15.0 percentage points	74.1%	
	Urgent	100%	100%	0.0 percentage points	99.7%	
	Semi-urgent	90.9%	93.7%	-2.8 percentage points	81.4%	
	Non-urgent	43%	88.2%	-45.2 percentage points	58.1%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	6,731	6,674	57	0.9%
	Acute	6,527	6,353	174	2.7%
	Acute Overnight	3,598	3,688	-90	-2.4%
	Acute Same Day	2,929	2,665	264	9.9%
	Non-acute	123	215	-92	-42.8%
	Mental health	81	106	-25	-23.6%
Average length of stay (days)	Acute	2.8	2.8	0.0	
	Acute Overnight	4.2	4.0	0.2	
	Non-acute	9.2	8.3	0.9	
	Mental health	13.7	9.9	3.8	
Hospital bed days	All bed days	20,425	20,432	-7	0.0%
	Acute	18,183	17,596	587	3.3%
	Non-acute	1,135	1,787	-652	-36.5%
	Mental health	1,107	1,049	58	5.5%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes