

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	565	618	-53	-8.6%	
ED Attendances	2,574	3,123	-549	-17.6%	
Emergency presentations	2,497	3,036	-539	-17.8%	
Emergency presentation by triage category	T1: Resuscitation	12	15	-3	-20.0%
	T2: Emergency	283	339	-56	-16.5%
	T3: Urgent	738	942	-204	-21.7%
	T4: Semi-urgent	1,056	1,350	-294	-21.8%
	T5: Non-urgent	408	390	18	4.6%
Admissions to hospital from EDs	259	323	-64	-19.8%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	6m	6m	0m	8m
	T2: Emergency 90th percentile time to treatment	15m	15m	0m	22m
	% started treatment on time	82.7%	82%	0.7 percentage points	69.3%
	Median time to treatment	9m	11m	-2m	16m
	T3: Urgent 90th percentile time to treatment	29m	36m	-7m	50m
	% started treatment on time	91.9%	87.7%	4.2 percentage points	77.6%
	Median time to treatment	9m	12m	-3m	21m
	T4: Semi-urgent 90th percentile time to treatment	41m	46m	-5m	1h 23m
	% started treatment on time	95.2%	95.3%	-0.1 percentage points	83.0%
	Median time to treatment	9m	10m	-1m	17m
	T5: Non-urgent 90th percentile time to treatment	34m	46m	-12m	1h 18m
	% started treatment on time	99%	99.2%	-0.2 percentage points	95.9%
Patients starting treatment on time %	93.4%	91.9%	1.5 percentage points	81.8%	
Median time to leave the ED	1h 29m	1h 33m	-4m	1h 46m	
90th percentile time to leave the ED	4h 22m	4h 36m	-14m	5h 06m	
Patients leaving the ED within four hours of presentation	87.9%	86.7%	1.2 percentage points	84.2%	
Transfer of care	Median transfer of care time (minutes)	10m	9m	1m	9m
	90th percentile transfer of care time (minutes)	21m	19m	2m	22m
	Percent on target	95.9%	96.6%	-0.7 percentage points	95.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
 (n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Elective surgery procedures performed	151	139	12	8.6%	
Urgency category	Urgent	16	24	-8	-33.3%
	Semi-urgent	44	50	-6	-12.0%
	Non-urgent	87	63	24	38.1%
Patients on waiting list ready for elective surgery at the end of quarter	306	299	7	2.3%	
Urgency category	Urgent	<5	<5		
	Semi-urgent	29	32	-3	-9.4%
	Non-urgent	277	267	10	3.7%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	17 days	20 days	-3 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	68 days	52 days	16 days	42 days
		90th percentile	(*)	(*)		94 days
	Non-urgent	Median	351 days	303 days	48 days	257 days
		90th percentile	(*)	(*)		437 days
Elective surgery procedures performed on time	All procedures	70.7%	98.5%	-27.8 percentage points	83.5%	
	Urgent	100%	100%	0.0 percentage points	99.8%	
	Semi-urgent	75%	98%	-23.0 percentage points	89.0%	
	Non-urgent	63.2%	98.4%	-35.2 percentage points	77.1%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	749	821	-72	-8.8%
	Acute	705	769	-64	-8.3%
	Acute Overnight	434	464	-30	-6.5%
	Acute Same Day	271	305	-34	-11.1%
	Non-acute	44	52	-8	-15.4%
	Mental health	0	0		
Average length of stay (days)	Acute	2.8	3.2	-0.4	
	Acute Overnight	3.9	4.6	-0.7	
	Non-acute	11.3	17.2	-5.9	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	2,481	3,339	-858	-25.7%
	Acute	1,982	2,446	-464	-19.0%
	Non-acute	499	893	-394	-44.1%
	Mental health	0	0	0	

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(n/a) not applicable

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