

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	312	405	-93	-23.0%	
ED Attendances	4,012	4,717	-705	-14.9%	
Emergency presentations	3,686	4,410	-724	-16.4%	
Emergency presentation by triage category	T1: Resuscitation	13	6	7	116.7%
	T2: Emergency	317	334	-17	-5.1%
	T3: Urgent	1,205	1,529	-324	-21.2%
	T4: Semi-urgent	1,804	2,205	-401	-18.2%
	T5: Non-urgent	347	336	11	3.3%
Admissions to hospital from EDs	219	305	-86	-28.2%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	6m	1m	9m
	T2: Emergency 90th percentile time to treatment	16m	15m	1m	22m
	% started treatment on time	75.6%	79.9%	-4.3 percentage points	65.4%
	Median time to treatment	13m	12m	1m	18m
	T3: Urgent 90th percentile time to treatment	34m	37m	-3m	57m
	% started treatment on time	86%	85%	1.0 percentage points	75.2%
	Median time to treatment	14m	14m	0m	21m
	T4: Semi-urgent 90th percentile time to treatment	51m	1h 04m	-13m	1h 30m
	% started treatment on time	93.5%	88.8%	4.7 percentage points	82.0%
	Median time to treatment	9m	13m	-4m	21m
	T5: Non-urgent 90th percentile time to treatment	49m	1h 02m	-13m	1h 30m
	% started treatment on time	100%	97.2%	2.8 percentage points	94.6%
Patients starting treatment on time %	90.1%	87.4%	2.7 percentage points	78.3%	
Median time to leave the ED	1h 24m	1h 26m	-2m	2h 25m	
90th percentile time to leave the ED	4h 14m	4h 24m	-10m	6h 24m	
Patients leaving the ED within four hours of presentation	88.7%	87.8%	0.9 percentage points	76.2%	
Transfer of care	Median transfer of care time (minutes)	10m	10m	0m	11m
	90th percentile transfer of care time (minutes)	19m	21m	-2m	25m
	Percent on target	96.9%	96.5%	0.4 percentage points	93.4%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	438	447	-9	-2.0%
Urgency category				
Urgent	14	45	-31	-68.9%
Semi-urgent	167	94	73	77.7%
Non-urgent	218	262	-44	-16.8%
Patients on waiting list ready for elective surgery at the end of quarter	918	673	245	36.4%
Urgency category				
Urgent	<5	6		
Semi-urgent	126	92	34	37.0%
Non-urgent	792	575	217	37.7%

Elective surgery performance


		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	9 days	14 days	-5 days	15 days
		90th percentile	(*)	(*)		28 days
	Semi-urgent	Median	50 days	57 days	-7 days	56 days
		90th percentile	81 days	(*)		95 days
	Non-urgent	Median	316 days	188 days	128 days	344 days
		90th percentile	402 days	358 days	44 days	426 days
Elective surgery procedures performed on time	All procedures	81.2%	96.3%	-15.1 percentage points	79.9%	
	Urgent	100%	100%	0.0 percentage points	99.6%	
	Semi-urgent	94.6%	92.6%	2.0 percentage points	88.5%	
	Non-urgent	69.7%	96.9%	-27.2 percentage points	68.3%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	1,475	1,490	-15	-1.0%
	Acute	1,326	1,366	-40	-2.9%
	Acute Overnight	377	457	-80	-17.5%
	Acute Same Day	949	909	40	4.4%
	Non-acute	149	124	25	20.2%
	Mental health	0	0		
Average length of stay (days)	Acute	1.8	2.2	-0.4	
	Acute Overnight	3.7	4.5	-0.8	
	Non-acute	14.7	16.0	-1.3	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	4,515	4,971	-456	-9.2%
	Acute	2,331	2,985	-654	-21.9%
	Non-acute	2,184	1,986	198	10.0%
	Mental health	0	0	0	

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

 Results are for Jul-Sept 2020 and provided only for comparison purposes