

## Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	12,384	12,908	-524	-4.1%	
ED Attendances	76,605	87,702	-11,097	-12.7%	
Emergency presentations	72,858	83,113	-10,255	-12.3%	
Emergency presentation by triage category	T1: Resuscitation	223	302	-79	-26.2%
	T2: Emergency	7,645	7,965	-320	-4.0%
	T3: Urgent	21,194	25,231	-4,037	-16.0%
	T4: Semi-urgent	32,729	39,791	-7,062	-17.7%
	T5: Non-urgent	11,067	9,824	1,243	12.7%
Admissions to hospital from EDs	6,465	7,901	-1,436	-18.2%	

## Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	8m	8m	0m	8m
	T2: Emergency 90th percentile time to treatment	22m	25m	-3m	23m
	% started treatment on time	69.3%	65.8%	3.5 percentage points	65.4%
	Median time to treatment	16m	19m	-3m	18m
	T3: Urgent 90th percentile time to treatment	50m	1h 01m	-11m	58m
	% started treatment on time	77.6%	72%	5.6 percentage points	74.4%
	Median time to treatment	21m	26m	-5m	22m
	T4: Semi-urgent 90th percentile time to treatment	1h 23m	1h 45m	-22m	1h 27m
	% started treatment on time	83%	76.8%	6.2 percentage points	82.3%
	Median time to treatment	17m	24m	-7m	10m
	T5: Non-urgent 90th percentile time to treatment	1h 18m	1h 50m	-32m	1h 06m
	% started treatment on time	95.9%	91.7%	4.2 percentage points	96.9%
Patients starting treatment on time %	81.8%	75.8%	6.0 percentage points	78.9%	
Median time to leave the ED	1h 46m	1h 52m	-6m	2h 42m	
90th percentile time to leave the ED	5h 06m	5h 10m	-4m	7h 35m	
Patients leaving the ED within four hours of presentation	84.2%	83.5%	0.7 percentage points	71.5%	
Transfer of care	Median transfer of care time (minutes)	9m	10m	-1m	11m
	90th percentile transfer of care time (minutes)	22m	24m	-2m	30m
	Percent on target	95.5%	94.0%	1.5 percentage points	89.4%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

### Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
<b>Elective surgery procedures performed</b>	4,403	4,334	69	1.6%
<b>Urgency category</b>	Urgent	460	77	16.7%
	Semi-urgent	1,355	-72	-5.3%
	Non-urgent	2,380	68	2.9%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	7,032	5,943	1,089	18.3%
<b>Urgency category</b>	Urgent	21	47	223.8%
	Semi-urgent	754	81	10.7%
	Non-urgent	5,168	961	18.6%

### Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	NSW results	
<b>Waiting time (days)</b>	Urgent	Median	14 days	13 days	1 days	12 days
		90th percentile	27 days	27 days	0 days	26 days
	Semi-urgent	Median	42 days	41 days	1 days	49 days
		90th percentile	94 days	77 days	17 days	109 days
	Non-urgent	Median	257 days	148 days	109 days	330 days
		90th percentile	437 days	333 days	104 days	441 days
<b>Elective surgery procedures performed on time</b>	All procedures	83.5%	99.6%	-16.1 percentage points	79.8%	
	Urgent	99.8%	99.8%	0.0 percentage points	99.8%	
	Semi-urgent	89%	99.5%	-10.5 percentage points	84.9%	
	Non-urgent	77.1%	99.7%	-22.6 percentage points	65.8%	

### Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
<b>Episodes</b>	All episodes	27,494	27,855	-361	-1.3%
	Acute	25,933	26,273	-340	-1.3%
	Acute Overnight	10,308	11,947	-1,639	-13.7%
	Acute Same Day	15,625	14,326	1,299	9.1%
	Non-acute	1,353	1,360	-7	-0.5%
	Mental health	208	222	-14	-6.3%
<b>Average length of stay (days)</b>	Acute	2.3	2.4	-0.1	
	Acute Overnight	4.2	4.1	0.1	
	Non-acute	11.7	12.2	-0.5	
	Mental health	15.6	16.3	-0.7	
<b>Hospital bed days</b>	All bed days	77,931	83,537	-5,606	-6.7%
	Acute	58,850	63,312	-4,462	-7.0%
	Non-acute	15,837	16,612	-775	-4.7%
	Mental health	3,244	3,613	-369	-10.2%

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(n/a) not applicable

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