

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	4,093	4,582	-489	-10.7%	
ED Attendances	13,627	14,924	-1,297	-8.7%	
Emergency presentations	13,513	14,802	-1,289	-8.7%	
Emergency presentation by triage category	T1: Resuscitation	304	275	29	10.5%
	T2: Emergency	1,475	1,610	-135	-8.4%
	T3: Urgent	7,543	8,354	-811	-9.7%
	T4: Semi-urgent	3,584	4,073	-489	-12.0%
	T5: Non-urgent	607	490	117	23.9%
Admissions to hospital from EDs	6,230	6,135	95	1.5%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	10m	12m	-2m	9m
	T2: Emergency 90th percentile time to treatment	23m	35m	-12m	26m
	% started treatment on time	58.9%	43.4%	15.5 percentage points	58.8%
	Median time to treatment	21m	24m	-3m	20m
	T3: Urgent 90th percentile time to treatment	57m	1h 41m	-44m	1h 04m
	% started treatment on time	71.8%	59.9%	11.9 percentage points	70.9%
	Median time to treatment	19m	22m	-3m	25m
	T4: Semi-urgent 90th percentile time to treatment	1h 16m	2h 08m	-52m	1h 33m
	% started treatment on time	85.5%	75.3%	10.2 percentage points	80.1%
	Median time to treatment	18m	21m	-3m	24m
	T5: Non-urgent 90th percentile time to treatment	1h 17m	2h 10m	-53m	1h 33m
	% started treatment on time	95.9%	88.3%	7.6 percentage points	94.7%
Patients starting treatment on time %	75.1%	63.1%	12.0 percentage points	72.8%	
Median time to leave the ED	2h 55m	3h 36m	-41m	3h 35m	
90th percentile time to leave the ED	6h 29m	9h 02m	-153m	9h 44m	
Patients leaving the ED within four hours of presentation	75.8%	60.8%	15.0 percentage points	59.2%	
Transfer of care	Median transfer of care time (minutes)	10m	12m	-2m	12m
	90th percentile transfer of care time (minutes)	26m	35m	-9m	35m
	Percent on target	92.5%	86.7%	5.8 percentage points	87.1%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	1,557	1,503	54	3.6%
Urgency category	Urgent	374	37	9.9%
	Semi-urgent	602	-81	-13.5%
	Non-urgent	497	100	20.1%
Patients on waiting list ready for elective surgery at the end of quarter	2,144	1,875	269	14.3%
Urgency category	Urgent	46	24	52.2%
	Semi-urgent	329	112	34.0%
	Non-urgent	1,500	133	8.9%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	11 days	13 days	-2 days	10 days
		90th percentile	24 days	27 days	-3 days	26 days
	Semi-urgent	Median	45 days	47 days	-2 days	43 days
		90th percentile	136 days	91 days	45 days	105 days
	Non-urgent	Median	366 days	282 days	84 days	309 days
		90th percentile	473 days	368 days	105 days	448 days
Elective surgery procedures performed on time	All procedures	72.9%	91.5%	-18.6 percentage points	84.1%	
	Urgent	100%	99.7%	0.3 percentage points	99.9%	
	Semi-urgent	78.5%	89%	-10.5 percentage points	85.5%	
	Non-urgent	49.2%	88.3%	-39.1 percentage points	70.3%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	13,311	13,128	183	1.4%
	Acute	12,596	12,286	310	2.5%
	Acute Overnight	5,662	5,937	-275	-4.6%
	Acute Same Day	6,934	6,349	585	9.2%
	Non-acute	312	430	-118	-27.4%
	Mental health	403	412	-9	-2.2%
Average length of stay (days)	Acute	2.7	3.0	-0.3	
	Acute Overnight	4.9	5.2	-0.3	
	Non-acute	16.1	15.4	0.7	
	Mental health	13.2	20.5	-7.3	
Hospital bed days	All bed days	44,895	52,285	-7,390	-14.1%
	Acute	34,552	37,203	-2,651	-7.1%
	Non-acute	5,015	6,618	-1,603	-24.2%
	Mental health	5,328	8,464	-3,136	-37.1%

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(n/a) not applicable

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