

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	672	642	30	4.7%	
ED Attendances	2,346	2,779	-433	-15.6%	
Emergency presentations	2,187	2,624	-437	-16.7%	
Emergency presentation by triage category	T1: Resuscitation	17	18	-1	-5.6%
	T2: Emergency	420	347	73	21.0%
	T3: Urgent	823	1,043	-220	-21.1%
	T4: Semi-urgent	646	895	-249	-27.8%
	T5: Non-urgent	281	321	-40	-12.5%
Admissions to hospital from EDs	525	535	-10	-1.9%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	10m	9m	1m	8m
	T2: Emergency 90th percentile time to treatment	26m	31m	-5m	22m
	% started treatment on time	55.8%	57%	-1.2 percentage points	69.3%
	Median time to treatment	20m	19m	1m	16m
	T3: Urgent 90th percentile time to treatment	56m	1h 08m	-12m	50m
	% started treatment on time	70.8%	68.3%	2.5 percentage points	77.6%
	Median time to treatment	22m	25m	-3m	21m
	T4: Semi-urgent 90th percentile time to treatment	1h 17m	1h 36m	-19m	1h 23m
	% started treatment on time	85%	79.7%	5.3 percentage points	83.0%
	Median time to treatment	19m	29m	-10m	17m
	T5: Non-urgent 90th percentile time to treatment	1h 16m	1h 50m	-34m	1h 18m
	% started treatment on time	96.2%	92.3%	3.9 percentage points	95.9%
Patients starting treatment on time %	75.1%	73.4%	1.7 percentage points	81.8%	
Median time to leave the ED	2h 30m	2h 26m	4m	1h 46m	
90th percentile time to leave the ED	5h 47m	5h 49m	-2m	5h 06m	
Patients leaving the ED within four hours of presentation	75.2%	75.2%	0.0 percentage points	84.2%	
Transfer of care	Median transfer of care time (minutes)	9m	12m	-3m	9m
	90th percentile transfer of care time (minutes)	24m	27m	-3m	22m
	Percent on target	94.8%	92.3%	2.5 percentage points	95.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Elective surgery procedures performed	223	250	-27	-10.8%	
Urgency category	Urgent	49	56	-7	-12.5%
	Semi-urgent	74	63	11	17.5%
	Non-urgent	97	116	-19	-16.4%
Patients on waiting list ready for elective surgery at the end of quarter	150	114	36	31.6%	
Urgency category	Urgent	10	5	5	100.0%
	Semi-urgent	39	40	-1	-2.5%
	Non-urgent	101	69	32	46.4%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	12 days	13 days	-1 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	50 days	40 days	10 days	42 days
		90th percentile	(*)	(*)		94 days
	Non-urgent	Median	106 days	46 days	60 days	257 days
		90th percentile	(*)	107 days		437 days
Elective surgery procedures performed on time	All procedures	100%	100%	0.0 percentage points	83.5%	
	Urgent	100%	100%	0.0 percentage points	99.8%	
	Semi-urgent	100%	100%	0.0 percentage points	89.0%	
	Non-urgent	100%	100%	0.0 percentage points	77.1%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	2,050	1,993	57	2.9%
	Acute	1,944	1,905	39	2.0%
	Acute Overnight	802	878	-76	-8.7%
	Acute Same Day	1,142	1,027	115	11.2%
	Non-acute	106	88	18	20.5%
	Mental health	0	0		
Average length of stay (days)	Acute	1.9	2.3	-0.4	
	Acute Overnight	3.2	3.8	-0.6	
	Non-acute	10.9	13.7	-2.8	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	4,901	5,550	-649	-11.7%
	Acute	3,743	4,341	-598	-13.8%
	Non-acute	1,158	1,209	-51	-4.2%
	Mental health	0	0	0	

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(n/a) not applicable

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