

**Emergency department activity**

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	2,040	2,431	-391	-16.1%	
ED Attendances	7,671	9,944	-2,273	-22.9%	
Emergency presentations	7,654	9,919	-2,265	-22.8%	
Emergency presentation by triage category	T1: Resuscitation	16	40	-24	-60.0%
	T2: Emergency	1,039	1,121	-82	-7.3%
	T3: Urgent	3,385	3,897	-512	-13.1%
	T4: Semi-urgent	2,911	4,486	-1,575	-35.1%
	T5: Non-urgent	303	375	-72	-19.2%
Admissions to hospital from EDs	1,873	2,213	-340	-15.4%	

**Emergency department performance**

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	12m	-3m	8m
	T2: Emergency 90th percentile time to treatment	24m	32m	-8m	21m
	% started treatment on time	59.3%	45.6%	13.7 percentage points	70.9%
	Median time to treatment	16m	24m	-8m	18m
	T3: Urgent 90th percentile time to treatment	54m	1h 29m	-35m	58m
	% started treatment on time	75.2%	60.3%	14.9 percentage points	74.9%
	Median time to treatment	18m	30m	-12m	23m
	T4: Semi-urgent 90th percentile time to treatment	1h 30m	2h 26m	-56m	1h 26m
	% started treatment on time	83%	69.2%	13.8 percentage points	82.5%
	Median time to treatment	16m	29m	-13m	5m
	T5: Non-urgent 90th percentile time to treatment	1h 34m	2h 10m	-36m	50m
	% started treatment on time	94.1%	88.1%	6.0 percentage points	97.8%
Patients starting treatment on time %	76.5%	63.3%	13.2 percentage points	81.4%	
Median time to leave the ED	2h 37m	3h 14m	-37m	2h 42m	
90th percentile time to leave the ED	5h 44m	7h 06m	-82m	7h 43m	
Patients leaving the ED within four hours of presentation	81.2%	68.9%	12.3 percentage points	71.9%	
Transfer of care	Median transfer of care time (minutes)	11m	13m	-2m	11m
	90th percentile transfer of care time (minutes)	22m	36m	-14m	30m
	Percent on target	95.0%	85.6%	9.4 percentage points	89.8%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
 (n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

### Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
<b>Elective surgery procedures performed</b>	983	839	144	17.2%
<b>Urgency category</b>				
Urgent	66	147	-81	-55.1%
Semi-urgent	132	128	4	3.1%
Non-urgent	781	557	224	40.2%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	2,058	1,856	202	10.9%
<b>Urgency category</b>				
Urgent	16	11	5	45.5%
Semi-urgent	89	93	-4	-4.3%
Non-urgent	1,953	1,752	201	11.5%

### Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	21 days	1 days	20 days	15 days
		90th percentile	(*)	24 days		27 days
	Semi-urgent	Median	48 days	60 days	-12 days	58 days
		90th percentile	84 days	87 days	-3 days	120 days
	Non-urgent	Median	344 days	290 days	54 days	352 days
		90th percentile	429 days	353 days	76 days	445 days
<b>Elective surgery procedures performed on time</b>	All procedures	68.7%	99.6%	-30.9 percentage points	74.1%	
	Urgent	100%	100%	0.0 percentage points	99.7%	
	Semi-urgent	100%	99.2%	0.8 percentage points	81.4%	
	Non-urgent	60.8%	99.6%	-38.8 percentage points	58.1%	

### Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
<b>Episodes</b>	All episodes	7,922	7,876	46	0.6%
	Acute	7,787	7,753	34	0.4%
	Acute Overnight	3,108	3,442	-334	-9.7%
	Acute Same Day	4,679	4,311	368	8.5%
	Non-acute	135	123	12	9.8%
	Mental health	0	0		
<b>Average length of stay (days)</b>	Acute	2.2	2.4	-0.2	
	Acute Overnight	4.1	4.2	-0.1	
	Non-acute	15.7	15.7	0.0	
	Mental health	n/a	n/a		
<b>Hospital bed days</b>	All bed days	19,444	20,603	-1,159	-5.6%
	Acute	17,320	18,678	-1,358	-7.3%
	Non-acute	2,124	1,925	199	10.3%
	Mental health	0	0	0	

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(n/a) not applicable

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