

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	1,271	1,563	-292	-18.7%	
ED Attendances	7,257	7,615	-358	-4.7%	
Emergency presentations	7,080	7,379	-299	-4.1%	
Emergency presentation by triage category	T1: Resuscitation	44	46	-2	-4.3%
	T2: Emergency	1,296	1,088	208	19.1%
	T3: Urgent	3,723	2,818	905	32.1%
	T4: Semi-urgent	1,710	3,019	-1,309	-43.4%
	T5: Non-urgent	307	408	-101	-24.8%
Admissions to hospital from EDs	1,687	2,149	-462	-21.5%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	10m	-1m	8m
	T2: Emergency 90th percentile time to treatment	24m	32m	-8m	21m
	% started treatment on time	60.2%	52.4%	7.8 percentage points	70.9%
	Median time to treatment	16m	32m	-16m	18m
	T3: Urgent 90th percentile time to treatment	56m	2h 10m	-74m	58m
	% started treatment on time	78.1%	48.4%	29.7 percentage points	74.9%
	Median time to treatment	21m	52m	-31m	23m
	T4: Semi-urgent 90th percentile time to treatment	1h 14m	2h 51m	-97m	1h 26m
	% started treatment on time	85%	56.3%	28.7 percentage points	82.5%
	Median time to treatment	18m	44m	-26m	5m
	T5: Non-urgent 90th percentile time to treatment	1h 17m	2h 08m	-51m	50m
	% started treatment on time	95.8%	87.5%	8.3 percentage points	97.8%
Patients starting treatment on time %	77.1%	54.0%	23.1 percentage points	81.4%	
Median time to leave the ED	2h 25m	3h 21m	-56m	2h 42m	
90th percentile time to leave the ED	6h 12m	7h 35m	-83m	7h 43m	
Patients leaving the ED within four hours of presentation	81.0%	72.8%	8.2 percentage points	71.9%	
Transfer of care	Median transfer of care time (minutes)	13m	15m	-2m	11m
	90th percentile transfer of care time (minutes)	22m	26m	-4m	30m
	Percent on target	96.7%	93.1%	3.6 percentage points	89.8%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	976	795	181	22.8%
Urgency category				
Urgent	218	81	137	169.1%
Semi-urgent	312	294	18	6.1%
Non-urgent	438	414	24	5.8%
Patients on waiting list ready for elective surgery at the end of quarter	1,852	1,234	618	50.1%
Urgency category				
Urgent	20	10	10	100.0%
Semi-urgent	275	152	123	80.9%
Non-urgent	1,557	1,072	485	45.2%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	3 days	14 days	-11 days	15 days
		90th percentile	22 days	(*)		27 days
	Semi-urgent	Median	64 days	42 days	22 days	58 days
		90th percentile	109 days	85 days	24 days	120 days
	Non-urgent	Median	356 days	282 days	74 days	352 days
		90th percentile	458 days	357 days	101 days	445 days
Elective surgery procedures performed on time	All procedures	76%	99.1%	-23.1 percentage points	74.1%	
	Urgent	100%	100%	0.0 percentage points	99.7%	
	Semi-urgent	86.9%	99.3%	-12.4 percentage points	81.4%	
	Non-urgent	56.4%	98.8%	-42.4 percentage points	58.1%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	4,177	4,792	-615	-12.8%
	Acute	4,095	4,689	-594	-12.7%
	Acute Overnight	2,222	2,485	-263	-10.6%
	Acute Same Day	1,873	2,204	-331	-15.0%
	Non-acute	82	103	-21	-20.4%
	Mental health	0	0		
Average length of stay (days)	Acute	2.2	2.1	0.1	
	Acute Overnight	3.3	3.2	0.1	
	Non-acute	20.1	18.3	1.8	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	10,797	11,966	-1,169	-9.8%
	Acute	9,147	10,079	-932	-9.2%
	Non-acute	1,650	1,887	-237	-12.6%
	Mental health	0	0	0	

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