

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	11,032	11,942	-910	-7.6%	
ED Attendances	37,186	43,808	-6,622	-15.1%	
Emergency presentations	36,979	43,305	-6,326	-14.6%	
Emergency presentation by triage category	T1: Resuscitation	337	324	13	4.0%
	T2: Emergency	6,122	6,040	82	1.4%
	T3: Urgent	17,970	20,848	-2,878	-13.8%
	T4: Semi-urgent	10,852	14,355	-3,503	-24.4%
	T5: Non-urgent	1,698	1,738	-40	-2.3%
Admissions to hospital from EDs	12,576	14,610	-2,034	-13.9%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	10m	11m	-1m	8m
	T2: Emergency 90th percentile time to treatment	21m	23m	-2m	23m
	% started treatment on time	53.4%	48%	5.4 percentage points	65.4%
	Median time to treatment	19m	24m	-5m	18m
	T3: Urgent 90th percentile time to treatment	50m	1h 15m	-25m	58m
	% started treatment on time	75.9%	64%	11.9 percentage points	74.4%
	Median time to treatment	21m	31m	-10m	22m
	T4: Semi-urgent 90th percentile time to treatment	1h 08m	1h 56m	-48m	1h 27m
	% started treatment on time	87.6%	73.6%	14.0 percentage points	82.3%
T5: Non-urgent	Median time to treatment	16m	26m	-10m	10m
	90th percentile time to treatment	59m	1h 47m	-48m	1h 06m
	% started treatment on time	98.5%	92.3%	6.2 percentage points	96.9%
Patients starting treatment on time %	76.4%	65.7%	10.7 percentage points	78.9%	
Median time to leave the ED	3h 23m	3h 31m	-8m	2h 42m	
90th percentile time to leave the ED	7h 48m	8h 11m	-23m	7h 35m	
Patients leaving the ED within four hours of presentation	68.8%	67.7%	1.1 percentage points	71.5%	
Transfer of care	Median transfer of care time (minutes)	14m	15m	-1m	11m
	90th percentile transfer of care time (minutes)	34m	31m	3m	30m
	Percent on target	87.0%	89.0%	-2.0 percentage points	89.4%

Notes: For Sydney LHD, 38.0% of triage 5 attendances were due to COVID-19 testing provided by EDs. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	5,736	6,524	-788	-12.1%
Urgency category				
Urgent	1,567	1,579	-12	-0.8%
Semi-urgent	1,517	2,007	-490	-24.4%
Non-urgent	2,352	2,623	-271	-10.3%
Patients on waiting list ready for elective surgery at the end of quarter	4,540	4,121	419	10.2%
Urgency category				
Urgent	144	156	-12	-7.7%
Semi-urgent	699	751	-52	-6.9%
Non-urgent	3,697	3,214	483	15.0%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	NSW results	
Waiting time (days)	Urgent	Median	5 days	5 days	0 days	12 days
		90th percentile	19 days	19 days	0 days	26 days
	Semi-urgent	Median	25 days	28 days	-3 days	49 days
		90th percentile	71 days	76 days	-5 days	109 days
	Non-urgent	Median	137 days	62 days	75 days	330 days
		90th percentile	344 days	282 days	62 days	441 days
Elective surgery procedures performed on time	All procedures	97.5%	100%	-2.5 percentage points	79.8%	
	Urgent	99.9%	100%	-0.1 percentage points	99.8%	
	Semi-urgent	100%	100%	0.0 percentage points	84.9%	
	Non-urgent	94.3%	100%	-5.7 percentage points	65.8%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	40,065	46,161	-6,096	-13.2%
	Acute	37,827	43,000	-5,173	-12.0%
	Acute Overnight	19,800	22,063	-2,263	-10.3%
	Acute Same Day	18,027	20,937	-2,910	-13.9%
	Non-acute	987	1,108	-121	-10.9%
	Mental health	1,251	2,053	-802	-39.1%
Average length of stay (days)	Acute	3.1	3.1	0.0	
	Acute Overnight	4.9	5.0	-0.1	
	Non-acute	15.4	14.9	0.5	
	Mental health	17.0	9.3	7.7	
Hospital bed days	All bed days	152,360	166,839	-14,479	-8.7%
	Acute	115,842	131,358	-15,516	-11.8%
	Non-acute	15,214	16,479	-1,265	-7.7%
	Mental health	21,304	19,002	2,302	12.1%

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(n/a) not applicable

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