

**Emergency department activity**

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	72,452	73,010	-558	-0.8%	
ED Attendances	237,006	243,935	-6,929	-2.8%	
Emergency presentations	235,099	241,755	-6,656	-2.8%	
Emergency presentation by triage category	T1: Resuscitation	2,907	2,936	-29	-1.0%
	T2: Emergency	41,228	40,003	1,225	3.1%
	T3: Urgent	98,875	102,940	-4,065	-3.9%
	T4: Semi-urgent	76,477	81,655	-5,178	-6.3%
	T5: Non-urgent	15,612	14,221	1,391	9.8%
Admissions to hospital from EDs	79,625	87,927	-8,302	-9.4%	

**Emergency department performance**

	Oct-Dec 2020	Oct-Dec 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	9m	9m	0m	9m
	T2: Emergency 90th percentile time to treatment	28m	29m	-1m	26m
	% started treatment on time	57.2%	57.1%	0.1 percentage points	63.1%
	Median time to treatment	22m	24m	-2m	20m
	T3: Urgent 90th percentile time to treatment	1h 18m	1h 23m	-5m	1h 11m
	% started treatment on time	66.0%	62.6%	3.4 percentage points	69.3%
	Median time to treatment	31m	32m	-1m	27m
	T4: Semi-urgent 90th percentile time to treatment	1h 55m	1h 56m	-1m	1h 48m
	% started treatment on time	73.6%	73.1%	0.5 percentage points	76.4%
	Median time to treatment	29m	31m	-2m	14m
	T5: Non-urgent 90th percentile time to treatment	1h 58m	2h 02m	-4m	1h 30m
	% started treatment on time	90.5%	89.6%	0.9 percentage points	94.3%
Patients starting treatment on time %	68.3%	66.5%	1.8 percentage points	74.1%	
Median time to leave the ED	3h 40m	3h 36m	4m	2h 51m	
90th percentile time to leave the ED	9h 46m	9h 16m	30m	7h 42m	
Patients leaving the ED within four hours of presentation	57.7%	60.0%	-2.3 percentage points	69.8%	
Transfer of care	Median transfer of care time (minutes)	13m	13m	0m	12m
	90th percentile transfer of care time (minutes)	39m	38m	1m	34m
	Percent on target	84.6%	85.3%	-0.7 percentage points	87.3%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

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### Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
<b>Elective surgery procedures performed</b>	25,097	23,860	1,237	5.2%
<b>Urgency category</b>				
Urgent	7,567	7,059	508	7.2%
Semi-urgent	7,738	7,458	280	3.8%
Non-urgent	8,730	8,105	625	7.7%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	29,222	30,052	-830	-2.8%
<b>Urgency category</b>				
Urgent	628	525	103	19.6%
Semi-urgent	6,162	5,604	558	10.0%
Non-urgent	22,432	23,923	-1,491	-6.2%

### Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	NSW results	
<b>Waiting time (days)</b>	Urgent	Median	10 days	9 days	1 days	12 days
		90th percentile	25 days	25 days	0 days	26 days
	Semi-urgent	Median	48 days	40 days	8 days	51 days
		90th percentile	100 days	84 days	16 days	95 days
	Non-urgent	Median	284 days	198 days	86 days	320 days
		90th percentile	442 days	363 days	79 days	435 days
<b>Elective surgery procedures performed on time</b>	All procedures	84.9%	95.3%	-10.4 percentage points	82.4%	
	Urgent	99.8%	99.9%	-0.1 percentage points	99.8%	
	Semi-urgent	85.9%	95.1%	-9.2 percentage points	88.3%	
	Non-urgent	71.1%	91.5%	-20.4 percentage points	68.3%	

### Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
<b>Episodes</b>	All episodes	221,777	227,276	-5,499	-2.4%
	Acute	212,974	217,317	-4,343	-2.0%
	Acute Overnight	106,580	111,477	-4,897	-4.4%
	Acute Same Day	106,394	105,840	554	0.5%
	Non-acute	4,515	5,100	-585	-11.5%
	Mental health	4,288	4,859	-571	-11.8%
<b>Average length of stay (days)</b>	Acute	3.0	3.0	0.0	
	Acute Overnight	5.1	5.0	0.1	
	Non-acute	12.3	12.2	0.1	
	Mental health	15.2	12.7	2.5	
<b>Hospital bed days</b>	All bed days	769,487	781,747	-12,260	-1.6%
	Acute	648,639	658,165	-9,526	-1.4%
	Non-acute	55,735	62,069	-6,334	-10.2%
	Mental health	65,113	61,513	3,600	5.9%
<b>Babies born in Principal referral public hospitals</b>	7,993	8,307	-314	-3.8%	

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(n/a) not applicable

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