

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	3,668	3,499	169	4.8%	
ED Attendances	10,400	10,217	183	1.8%	
Emergency presentations	10,359	10,131	228	2.3%	
Emergency presentation by triage category	T1: Resuscitation	80	72	8	11.1%
	T2: Emergency	1,769	1,770	-1	-0.1%
	T3: Urgent	2,999	2,799	200	7.1%
	T4: Semi-urgent	5,139	5,027	112	2.2%
	T5: Non-urgent	372	463	-91	-19.7%
Admissions to hospital from EDs	3,002	3,084	-82	-2.7%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	6m	7m	-1m	6m
	T2: Emergency 90th percentile time to treatment	10m	16m	-6m	10m
	% started treatment on time	92.4%	83.7%	8.7 percentage points	91.2%
	Median time to treatment	15m	15m	0m	16m
	T3: Urgent 90th percentile time to treatment	47m	56m	-9m	44m
	% started treatment on time	82.8%	80.5%	2.3 percentage points	81.8%
	Median time to treatment	22m	20m	2m	23m
	T4: Semi-urgent 90th percentile time to treatment	1h 59m	1h 49m	10m	1h 25m
	% started treatment on time	78.6%	79.0%	-0.4 percentage points	83.6%
	Median time to treatment	33m	24m	9m	26m
	T5: Non-urgent 90th percentile time to treatment	2h 36m	2h 14m	22m	1h 30m
	% started treatment on time	83.5%	87.6%	-4.1 percentage points	94.4%
Patients starting treatment on time %	82.0%	80.5%	1.5 percentage points	84.8%	
Median time to leave the ED	3h 06m	3h 09m	-3m	2h 37m	
90th percentile time to leave the ED	7h 48m	8h 23m	-35m	6h 28m	
Patients leaving the ED within four hours of presentation	65.9%	64.4%	1.5 percentage points	75.4%	
Transfer of care	Median transfer of care time (minutes)	8m	10m	-2m	8m
	90th percentile transfer of care time (minutes)	59m	59m	0m	55m
	Percent on target	77.3%	75.0%	2.3 percentage points	80.0%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	344	326	18	5.5%
Urgency category				
Urgent	142	131	11	8.4%
Semi-urgent	150	131	19	14.5%
Non-urgent	44	53	-9	-17.0%
Patients on waiting list ready for elective surgery at the end of quarter	235	206	29	14.1%
Urgency category				
Urgent	29	26	3	11.5%
Semi-urgent	82	75	7	9.3%
Non-urgent	124	105	19	18.1%

Elective surgery performance


		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	15 days	15 days	0 days	11 days
		90th percentile	27 days	25 days	2 days	25 days
	Semi-urgent	Median	41 days	39 days	2 days	43 days
		90th percentile	75 days	77 days	-2 days	80 days
	Non-urgent	Median	175 days	145 days	30 days	367 days
		90th percentile	(*)	(*)		417 days
Elective surgery procedures performed on time	All procedures	100%	100%	0.0 percentage points	75.0%	
	Urgent	100.0%	100.0%	0.0 percentage points	100.0%	
	Semi-urgent	100.0%	100.0%	0.0 percentage points	100.0%	
	Non-urgent	100.0%	100.0%	0.0 percentage points	48.9%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	4,558	4,579	-21	-0.5%
	Acute	4,413	4,436	-23	-0.5%
	Acute Overnight	2,763	2,816	-53	-1.9%
	Acute Same Day	1,650	1,620	30	1.9%
	Non-acute	145	143	2	1.4%
	Mental health	0	0		
Average length of stay (days)	Acute	3.2	3.5	-0.3	
	Acute Overnight	4.5	4.9	-0.4	
	Non-acute	10.2	9.6	0.6	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	15,650	16,752	-1,102	-6.6%
	Acute	14,171	15,373	-1,202	-7.8%
	Non-acute	1,479	1,379	100	7.3%
	Mental health	0	0	0	
Babies born in Calvary Mater Newcastle	<5	<5			

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(n/a) not applicable

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