

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	492	435	57	13.1%	
ED Attendances	2,957	2,852	105	3.7%	
Emergency presentations	2,769	2,651	118	4.5%	
Emergency presentation by triage category	T1: Resuscitation	<5	<5		
	T2: Emergency	234	214	20	9.3%
	T3: Urgent	778	732	46	6.3%
	T4: Semi-urgent	1,346	1,291	55	4.3%
	T5: Non-urgent	411	414	-3	-0.7%
Admissions to hospital from EDs	302	263	39	14.8%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	6m	3m	8m
	T2: Emergency 90th percentile time to treatment	34m	17m	17m	23m
	% started treatment on time	59.6%	80.6%	-21.0 percentage points	68.5%
	Median time to treatment	26m	21m	5m	18m
	T3: Urgent 90th percentile time to treatment	1h 19m	59m	20m	59m
	% started treatment on time	58.6%	73.9%	-15.3 percentage points	73.5%
	Median time to treatment	41m	34m	7m	25m
	T4: Semi-urgent 90th percentile time to treatment	1h 48m	1h 30m	18m	1h 40m
	% started treatment on time	69.2%	77.7%	-8.5 percentage points	78.1%
	Median time to treatment	36m	35m	1m	21m
	T5: Non-urgent 90th percentile time to treatment	1h 54m	1h 40m	14m	1h 40m
	% started treatment on time	91.6%	97.1%	-5.5 percentage points	93.3%
Patients starting treatment on time %	68.4%	79.7%	-11.3 percentage points	77.8%	
Median time to leave the ED	1h 59m	1h 39m	20m	1h 50m	
90th percentile time to leave the ED	5h 43m	4h 42m	61m	5h 10m	
Patients leaving the ED within four hours of presentation	84.3%	87.4%	-3.1 percentage points	83.5%	
Transfer of care	Median transfer of care time (minutes)	7m**	6m	1m	10m**
	90th percentile transfer of care time (minutes)	18m**	17m	1m	23m**
	Percent on target	97.3%**	98.7%	-1.4 percentage points	94.5%**

** Caution - Transfer of care could not be calculated for more than 30% of records

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	74	76	-2	-2.6%
Urgency category				
Urgent	25	29	-4	-13.8%
Semi-urgent	26	20	6	30.0%
Non-urgent	22	26	-4	-15.4%
Patients on waiting list ready for elective surgery at the end of quarter	26	47	-21	-44.7%
Urgency category				
Urgent	<5	<5		
Semi-urgent	10	14	-4	-28.6%
Non-urgent	16	33	-17	-51.5%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	14 days	13 days	1 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	25 days	47 days	-22 days	42 days
		90th percentile	(*)	(*)		85 days
	Non-urgent	Median	124 days	53 days	71 days	285 days
		90th percentile	(*)	(*)		427 days
Elective surgery procedures performed on time	All procedures	100%	100%	0.0 percentage points	83.0%	
	Urgent	100.0%	100.0%	0.0 percentage points	99.8%	
	Semi-urgent	100.0%	100.0%	0.0 percentage points	93.0%	
	Non-urgent	100.0%	100.0%	0.0 percentage points	74.5%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	1,007	1,110	-103	-9.3%
	Acute	1,000	1,107	-107	-9.7%
	Acute Overnight	410	383	27	7.0%
	Acute Same Day	590	724	-134	-18.5%
	Non-acute	7	(*)		
	Mental health	0	(*)		
Average length of stay (days)	Acute	2.2	2.1	0.1	
	Acute Overnight	3.9	4.3	-0.4	
	Non-acute	12.9	(*)		
	Mental health	n/a	(*)		
Hospital bed days	All bed days	2,279	2,366	-87	-3.7%
	Acute	2,189	2,356	-167	-7.1%
	Non-acute	90	(*)		
	Mental health	0	(*)		
Babies born in Muswellbrook Hospital	24	24	0	0.0%	

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(n/a) not applicable

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