

Healthcare Quarterly, Oct-Dec 2020
Shoalhaven District Memorial Hospital
 Major (B)



Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	3,150	2,990	160	5.4%	
ED Attendances	10,970	10,726	244	2.3%	
Emergency presentations	10,849	10,596	253	2.4%	
Emergency presentation by triage category	T1: Resuscitation	47	41	6	14.6%
	T2: Emergency	1,161	1,160	1	0.1%
	T3: Urgent	3,638	3,677	-39	-1.1%
	T4: Semi-urgent	4,792	4,544	248	5.5%
	T5: Non-urgent	1,211	1,174	37	3.2%
Admissions to hospital from EDs	1,862	1,773	89	5.0%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	12m	12m	0m	8m
	T2: Emergency 90th percentile time to treatment	37m	41m	-4m	24m
	% started treatment on time	39.8%	38.0%	1.8 percentage points	67.3%
	Median time to treatment	30m	32m	-2m	21m
	T3: Urgent 90th percentile time to treatment	1h 57m	2h 22m	-25m	1h 11m
	% started treatment on time	50.2%	47.5%	2.7 percentage points	69.1%
	Median time to treatment	38m	42m	-4m	28m
	T4: Semi-urgent 90th percentile time to treatment	2h 17m	2h 44m	-27m	1h 48m
	% started treatment on time	67.0%	62.5%	4.5 percentage points	75.9%
	Median time to treatment	29m	39m	-10m	7m
	T5: Non-urgent 90th percentile time to treatment	2h 05m	2h 23m	-18m	1h 17m
	% started treatment on time	88.7%	85.3%	3.4 percentage points	95.5%
Patients starting treatment on time %	60.3%	56.4%	3.9 percentage points	75.6%	
Median time to leave the ED	3h 16m	3h 33m	-17m	2h 55m	
90th percentile time to leave the ED	9h 48m	12h 45m	-177m	7h 56m	
Patients leaving the ED within four hours of presentation	62.2%	56.9%	5.3 percentage points	69.3%	
Transfer of care	Median transfer of care time (minutes)	14m	15m	-1m	12m
	90th percentile transfer of care time (minutes)	47m	55m	-8m	33m
	Percent on target	80.4%	77.2%	3.2 percentage points	87.9%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
 (n/a) not applicable

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Shoalhaven District Memorial Hospital

Major (B)

Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	692	771	-79	-10.2%
Urgency category				
Urgent	140	159	-19	-11.9%
Semi-urgent	212	325	-113	-34.8%
Non-urgent	289	237	52	21.9%
Patients on waiting list ready for elective surgery at the end of quarter	2,341	1,724	617	35.8%
Urgency category				
Urgent	14	18	-4	-22.2%
Semi-urgent	555	259	296	114.3%
Non-urgent	1,772	1,447	325	22.5%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	19 days	14 days	5 days	15 days
		90th percentile	29 days	28 days	1 days	28 days
	Semi-urgent	Median	63 days	74 days	-11 days	57 days
		90th percentile	233 days	123 days	110 days	103 days
	Non-urgent	Median	421 days	246 days	175 days	340 days
		90th percentile	575 days	378 days	197 days	450 days
Elective surgery procedures performed on time	All procedures	60.1%	80.9%	-20.8 percentage points	78.1%	
	Urgent	96.4%	99.4%	-3.0 percentage points	99.6%	
	Semi-urgent	60.8%	70.2%	-9.4 percentage points	86.2%	
	Non-urgent	41.9%	83.1%	-41.2 percentage points	62.6%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	4,872	4,847	25	0.5%
	Acute	4,681	4,693	-12	-0.3%
	Acute Overnight	2,621	2,566	55	2.1%
	Acute Same Day	2,060	2,127	-67	-3.1%
	Non-acute	145	87	58	66.7%
	Mental health	46	67	-21	-31.3%
Average length of stay (days)	Acute	2.7	3.0	-0.3	
	Acute Overnight	4.0	4.6	-0.6	
	Non-acute	13.9	17.9	-4.0	
	Mental health	21.7	18.1	3.6	
Hospital bed days	All bed days	15,651	16,627	-976	-5.9%
	Acute	12,633	13,857	-1,224	-8.8%
	Non-acute	2,022	1,559	463	29.7%
	Mental health	996	1,211	-215	-17.8%
Babies born in Shoalhaven District Memorial Hospital	209	197	12	6.1%	

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(n/a) not applicable

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