

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	754	619	135	21.8%	
ED Attendances	5,013	4,776	237	5.0%	
Emergency presentations	4,681	4,540	141	3.1%	
Emergency presentation by triage category	T1: Resuscitation	6	6	0	0.0%
	T2: Emergency	416	342	74	21.6%
	T3: Urgent	1,432	1,438	-6	-0.4%
	T4: Semi-urgent	2,456	2,452	4	0.2%
	T5: Non-urgent	371	302	69	22.8%
Admissions to hospital from EDs	298	265	33	12.5%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	9m	0m	8m
	T2: Emergency 90th percentile time to treatment	27m	28m	-1m	23m
	% started treatment on time	57.7%	56.9%	0.8 percentage points	68.5%
	Median time to treatment	20m	21m	-1m	18m
	T3: Urgent 90th percentile time to treatment	1h 03m	1h 00m	3m	59m
	% started treatment on time	70.4%	69.0%	1.4 percentage points	73.5%
	Median time to treatment	25m	25m	0m	25m
	T4: Semi-urgent 90th percentile time to treatment	2h 02m	2h 06m	-4m	1h 40m
	% started treatment on time	73.7%	73.5%	0.2 percentage points	78.1%
	Median time to treatment	18m	19m	-1m	21m
	T5: Non-urgent 90th percentile time to treatment	1h 17m	1h 34m	-17m	1h 40m
	% started treatment on time	94.1%	92.7%	1.4 percentage points	93.3%
Patients starting treatment on time %	72.7%	71.9%	0.8 percentage points	77.8%	
Median time to leave the ED	1h 59m	2h 09m	-10m	1h 50m	
90th percentile time to leave the ED	5h 21m	5h 51m	-30m	5h 10m	
Patients leaving the ED within four hours of presentation	80.4%	78.2%	2.2 percentage points	83.5%	
Transfer of care	Median transfer of care time (minutes)	13m	13m	0m	10m
	90th percentile transfer of care time (minutes)	34m	31m	3m	23m
	Percent on target	88.0%	88.7%	-0.7 percentage points	94.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	301	248	53	21.4%
Urgency category				
Urgent	69	52	17	32.7%
Semi-urgent	136	123	13	10.6%
Non-urgent	69	39	30	76.9%
Patients on waiting list ready for elective surgery at the end of quarter	312	289	23	8.0%
Urgency category				
Urgent	<5	0		
Semi-urgent	129	108	21	19.4%
Non-urgent	183	181	2	1.1%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	15 days	15 days	0 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	45 days	43 days	2 days	42 days
		90th percentile	148 days	88 days	60 days	85 days
	Non-urgent	Median	336 days	212 days	124 days	285 days
		90th percentile	(*)	(*)		427 days
Elective surgery procedures performed on time	All procedures	76.6%	95.8%	-19.2 percentage points	83.0%	
	Urgent	100.0%	100.0%	0.0 percentage points	99.8%	
	Semi-urgent	72.1%	95.1%	-23.0 percentage points	93.0%	
	Non-urgent	62.3%	92.3%	-30.0 percentage points	74.5%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	1,806	1,731	75	4.3%
	Acute	1,633	1,562	71	4.5%
	Acute Overnight	381	385	-4	-1.0%
	Acute Same Day	1,252	1,177	75	6.4%
	Non-acute	173	169	4	2.4%
	Mental health	0	0		
Average length of stay (days)	Acute	1.9	2.1	-0.2	
	Acute Overnight	4.8	5.5	-0.7	
	Non-acute	13.2	15.2	-2.0	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	5,349	5,850	-501	-8.6%
	Acute	3,065	3,277	-212	-6.5%
	Non-acute	2,284	2,573	-289	-11.2%
	Mental health	0	0	0	
Babies born in Ballina District Hospital	<5	<5			

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(n/a) not applicable

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